

Professionals' Survey - Outreach Support for people with mental health needs

Overview

Surrey County Council is in the process of reviewing outreach services so that we can make sure we're getting the right type of support for people in Surrey. We'd like to hear professionals' feedback about outreach, what types of support people need and what the commissioning priorities should be for outreach support in Surrey.

What is Outreach Support?

Outreach Support is provided to individuals in their own home and in the community to support their wellbeing and develop or maintain independence in line with personalised goals. This may include for example, assistance with finances and maintaining a tenancy, life skills, emotional support and confidence, help to develop friendships and help to attend activities or appointments. Outreach is not the same as Care at Home, also known as Home Based Care, which is typically focused on daily living tasks e.g. dressing, bathing, toileting, transferring/functional mobility.

Your individual feedback will not be shared. By completing this survey, you are consenting to the collection and storage of your data in line with our Data Protection Policy.

(<https://www.surreycc.gov.uk/council-and-democracy/your-privacy/our-privacy-notices/adult-social-care>)

This survey closes on 8th September 2024.

In order to return your survey, please either email your completed survey to coproduction.asc@surreycc.gov.uk or you can request a pre-paid envelope to mail it to us from coproduction.asc@surreycc.gov.uk or by contacting 07583 033978.

Thank you for your time.

Question 1. What do people need prompting or support with?

Question 2. What are the barriers to supporting people who would benefit from outreach support in Surrey?

Question 3. What skills do outreach staff need to have?

Question 4. Are there community activities or venues that are inaccessible for people you support?

Question 5. What do you think the commissioning priorities should be for Outreach in Surrey?

Question 6. Do you have any other feedback about outreach support in Surrey?

Thank you for completing this survey, we appreciate your responses.