

Survey - Community Outreach for people with mental health needs

Overview

Surrey County Council is in the process of reviewing outreach services so that we can make sure we're getting the right type of support for people in Surrey. We'd like to hear your experiences of outreach, what exactly you need assistance with and what improvements could be made.

What is community outreach?

Outreach support is provided to individuals in their own home and in the community. This may include for example, assistance with finances and maintaining a tenancy, life skills, emotional support and confidence, and help to develop friendships, to attend activities and appointments. We are not currently including support with personal hygiene and toileting in our definition of community outreach for people with mental health needs. This would typically be done by a 'Care at Home' service.

Please complete the survey if you have been supported by an outreach worker in the past two years.

Your individual feedback will not be shared. By completing this survey, you are consenting to the collection and storage of your data in line with our Data Protection Policy.

(<https://www.surreycc.gov.uk/council-and-democracy/your-privacy/our-privacy-notice/adult-social-care>)

This survey closes on 1st September 2024.

In order to return your survey, please either email your completed survey to coproduction.asc@surreycc.gov.uk or you can request a pre-paid envelope to mail it to us from coproduction.asc@surreycc.gov.uk or by contacting 07583 033978.

Thank you for your time.

Question 1. Which organisation provides you with care and support?

Question 2. What do you get help with and where?

Question 3. What else would you like help with and where?

Question 4. What skills do the people supporting you need to have?

Question 5. Are there things you would like to do or places you would like to go that you feel you can't?

Question 6. Is there anything else you would like to tell us about the outreach support that you receive?

Thank you for completing this survey, we appreciate your responses.