# **Surrey County Council logo****Sexual Health Joint Strategic Needs Assessment (JSNA) – Professionals’ Survey**

Screen Reader Accessible version

## Overview

## Thank you for taking the time to tell us about your experience of supporting the sexual health of Surrey residents. This survey is intended for anyone who provides information, education, advice, support and/or services for sexual health or contraception in Surrey.

## How to use this Screen Reader Accessible survey

## This survey has been created so that it can be used by people using screen reader technology. Under each question there will be a space for you to give your answer.

## The survey should take no more than 10 minutes to complete. Your views are very important to us and will form part of the Surrey Sexual Health Needs Assessment 2025. It will help support us in delivering the best services we possibly can to support the sexual health and contraception needs of all Surrey residents.

## Alternative formats

This survey is compatible with screen readers. Any questions answered using this version may be completed digitally and emailed to us, or printed and answered, scanned and emailed to us. Emails should be sent directly to Surrey County Council at jsnafeedback@surreycc.gov.uk

Alternatively, you can return printed copies of the survey to:

Attention: JSNA Sexual Health Team

Surrey County Council

Woodhatch Place,

11 Cockshot Hill,

Reigate

RH2 8EF

If you would like a hard copy of any of the alternative formats of the survey, (including a stamped addressed envelope to return the survey), please contact Surrey County Council using the contact details provided on page 31.

## Privacy

## All of your answers will be anonymous (no one will be able to identify you from your answers) and confidential (your answers will not be shared in a way that identifies you). The combined results of these surveys will inform the Sexual Health and Contraception chapter of Surrey’s Joint Strategic Needs Assessment (JSNA). Your survey response will be used and held in accordance with our privacy policy, which can be found [online](https://www.surreycc.gov.uk/council-and-democracy/your-privacy/our-privacy-notices/public-health). For further information on how the information you provide will be used, please read our [privacy notice](https://www.surreycc.gov.uk/council-and-democracy/your-privacy/our-privacy-notices/public-health). If you wish to receive a copy of this policy, please use the contact details provided on page 31.

## By completing the survey you agree that:

## You have read and understood the privacy notice

## You consent to the collection and storage of your data in line with our privacy policy

## You agree to take part in the survey, and for your anonymous responses to be used to inform the Joint Strategic Needs Assessment

## Closing date

This survey will be open until 11:59pm on Sunday 29th December 2024.

## Survey questions

### Question 1.

Where do you work?

1. GP surgery
2. Pharmacy
3. Specialist sexual health service (CNWL)
4. School, college or university
5. Community sector
6. Voluntary sector
7. Other (please specify)

Please select one answer. If you selected ‘other’, please provide details:

Please move to the following page based on your answer to question 1:

If you selected ‘GP surgery’, go to page 5 and complete questions 2 to 12.

If you selected ‘Pharmacy’, go to page 12 and complete questions 13 to 23.

If you selected ‘Specialist sexual health service (CNWL)’, go to page 19 and complete questions 24 to 31.

If you selected ‘School, college or university’, go to page 25 and complete questions 32 to 39.

If you selected ‘Community sector’, go to page 25 and complete questions 32 to 39.

If you selected ‘Voluntary sector’, go to page 25 and complete questions 32 to 39.

If you selected ‘Other’, go to page 25 and complete questions 32 to 39.

### Question 2.

What is your role?

1. GP
2. Practice nurse
3. Advanced nurse practitioner
4. Physician associate
5. Pharmacist
6. Healthcare assistant
7. Prefer not to say
8. Other (please specify)

Please select one option. If you selected ‘other’ please provide details:

### **Question 3**.

Does your surgery provide any of the following sexual health or contraception services?

1. Intrauterine device (IUD), or copper coil
2. Intrauterine system (IUS), or hormonal coil
3. Contraceptive implant
4. Contraceptive injection
5. STI testing
6. STI treatment
7. HIV testing
8. Vaccination against hepatitis A or hepatitis B
9. Vaccination against HPV
10. None
11. Don’t know
12. Prefer not to say
13. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 4**.

If your surgery provides a LARC (long-acting reversible contraception) service e.g. IUD, IUS, contraceptive implant or contraceptive injection], how often does your surgery provide this service?

1. Daily
2. Weekly
3. Fortnightly
4. Monthly
5. Less than once a month
6. Don’t know
7. My surgery does not provide this service
8. Prefer not to say

Please select one option.

### **Question 5**.

Do you signpost patients to other sexual health and contraception services?

1. Yes
2. No
3. Don’t know
4. Prefer not to say

Please select one option.

### **Question 6**.

If you have signposted patients to other services, which other services have you signposted them to?

1. Another GP surgery via the buddy scheme
2. Another GP surgery not via the buddy scheme
3. Pharmacy
4. Specialist sexual health service in Surrey (CNWL)
5. A sexual health service outside of Surrey
6. Prefer not to say
7. I haven’t signposted patients to other services
8. Other (please specify)

Please select all options that apply. If you selected ‘a sexual health service outside of Surrey’ or ‘other’ please provide details:

### **Question 7**.

Do you experience barriers or challenges to providing sexual health and contraception services?

1. Yes
2. No
3. I don’t provide sexual health or contraception services
4. Prefer not to say

Please select one option.

### **Question 8**.

If you experience barriers or challenges to providing sexual health and contraception services, which of the following do you experience?

1. Lack of time to provide services
2. Lack of space to provide services (e.g. rooms with appropriate equipment)
3. Limited availability of face-to-face appointments
4. Lack of demand for services from service users
5. Need to prioritise other services
6. Need for further staff training (please specify what training needs you have)
7. Managing the number of IUCD renewals
8. Prefer not to say
9. I don’t experience barriers or challenges
10. Other (please specify)

Please select all options that apply. If you selected ‘need for further staff training’ or ‘other’ please provide details:

### **Question 9**.

What are your main concerns about the sexual health of Surrey residents and/or your service users in general?

1. Rates of STIs in general
2. Rates of STIs in priority groups
3. Rates of teenage pregnancies in general
4. Rates of teenage pregnancies in priority groups
5. Rates of abortions
6. Residents’ awareness of sexual health and contraception services in Surrey
7. Availability of appointments at GP surgeries
8. Availability of appointments at specialist sexual health services in Surrey
9. Delivery of high-quality relationship and sex education in schools
10. Availability of free condoms for young people
11. Availability of HIV testing
12. Access to appropriate contraception advice and options to suit individual needs
13. Access to unregulated sexual health and contraception advice, support and testing
14. I don’t have concerns
15. Prefer not to say
16. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 10**.

Which specific groups do you feel are particularly vulnerable to experiencing inequalities in sexual health and contraception services?

1. Young people under 25
2. Older people
3. Care experienced young people
4. Individuals from minoritised ethnic backgrounds, including the Gypsy, Roma and Traveller community
5. Asylum seekers and refugees
6. People experiencing homelessness
7. Sex workers
8. People experiencing problematic substance use
9. People experiencing domestic violence
10. People who are LGBTQIA+
11. People with additional needs and disabilities
12. People with mental health conditions
13. People with learning disability
14. People with neurodiversity
15. People living with HIV
16. No specific group
17. Prefer not to say
18. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 11**.

Which borough is your service based in?

1. Elmbridge
2. Epsom and Ewell
3. Guildford
4. Mole Valley
5. Reigate and Banstead
6. Runnymede
7. Spelthorne
8. Surrey Heath
9. Tandridge
10. Waverley
11. Woking
12. Prefer not to say
13. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 12**.

Thank you for your time in completing this survey and for sharing your views. Please use the space below for any further comments or feedback on sexual health and contraception services in Surrey.

This is the end of your survey. Please skip to page 31.

### Question 13.

What is your role?

1. Pharmacist
2. Pharmacy technician
3. Counter assistant
4. Prefer not to say
5. Other (please specify)

Please select one option. If you selected ‘other’ please provide details:

### **Question 14**.

Does your pharmacy provide any of the following sexual health or contraception services?

1. Chlamydia and gonorrhoea testing
2. Chlamydia treatment
3. Emergency contraceptive pill
4. Advanced Pharmacy Contraception Service (providing oral contraceptive pill without a prescription)
5. Free condoms via the C-card scheme (Condom Distribution Service)
6. None
7. Don’t know
8. Prefer not to say
9. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 15**.

If your surgery offers chlamydia and gonorrhoea testing, how often does your pharmacy provide this service?

1. Daily
2. Weekly
3. Fortnightly
4. Monthly
5. Less than once a month
6. Don’t know
7. My pharmacy does not provide this service
8. Prefer not to say

Please select one option.

### **Question 16**.

Do you signpost patients to other sexual health and contraception services?

1. Yes
2. No
3. Don’t know
4. Prefer not to say

Please select one option.

### **Question 17**.

If you have signposted patients to other services, which other services have you signposted them to?

1. Another pharmacy
2. GP surgery
3. Specialist sexual health service in Surrey (CNWL)
4. A sexual health service outside of Surrey (please specify)
5. Prefer not to say
6. I don’t signpost patients to other services
7. Other (please specify)

Please select all options that apply. If you selected ‘a sexual health service outside of Surrey’ or ‘other’ please provide details:

### **Question 18**.

Do you experience barriers or challenges to providing sexual health and contraception services?

1. Yes
2. No
3. I don’t provide sexual health or contraception services
4. Prefer not to say

Please select one option.

### **Question 19**.

If you experience barriers or challenges to providing sexual health and contraception services, which of the following do you experience?

1. Lack of time to provide services
2. Lack of space to provide services (e.g. a private area)
3. Lack of demand for services from service users
4. Need to prioritise other services
5. Need for further staff training (please specify what training needs you have)
6. Prefer not to say
7. I don’t experience barriers or challenges
8. Other (please state)

Please select all options that apply. If you selected ‘need for further staff training’ or ‘other’ please provide details:

### **Question 20**.

What are your main concerns about the sexual health of Surrey residents and/or your service users in general?

1. Rates of STIs in general
2. Rates of STIs in priority groups
3. Rates of teenage pregnancies in general
4. Rates of teenage pregnancies in priority groups
5. Rates of abortions
6. Residents’ awareness of sexual health and contraception services in Surrey
7. Availability of appointments at GP surgeries
8. Availability of appointments at specialist sexual health services in Surrey
9. Delivery of high-quality relationship and sex education in schools
10. Availability of free condoms for young people
11. Availability of HIV testing
12. Access to appropriate contraception advice and options to suit individual needs
13. Access to unregulated sexual health and contraception advice, support and testing
14. I don’t have concerns
15. Prefer not to say
16. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 21**.

Which specific groups do you feel are particularly vulnerable to experiencing inequalities in sexual health and contraception services?

1. Young people under 25
2. Older people
3. Care experienced young people
4. Individuals from minoritised ethnic backgrounds, including the Gypsy, Roma and Traveller community
5. Asylum seekers and refugees
6. People experiencing homelessness
7. Sex workers
8. People experiencing problematic substance use
9. People experiencing domestic violence
10. People who are LGBTQIA+
11. People with additional needs and disabilities
12. People with mental health conditions
13. People with learning disability
14. People with neurodiversity
15. People living with HIV
16. No specific group
17. Prefer not to say
18. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 22**.

Which borough is your service based in?

1. Elmbridge
2. Epsom and Ewell
3. Guildford
4. Mole Valley
5. Reigate and Banstead
6. Runnymede
7. Spelthorne
8. Surrey Heath
9. Tandridge
10. Waverley
11. Woking
12. Prefer not to say
13. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 23**.

Thank you for your time in completing this survey and for sharing your views. Please use the space below for any further comments or feedback on sexual health and contraception services in Surrey.

This is the end of your survey. Please skip to page 31.

### Question 24.

What is your role?

1. Doctor
2. Nurse
3. Healthcare assistant
4. Sexual health advisor
5. Service manager
6. Prefer not to say
7. Other (please specify)

Please select one option. If you selected ‘other’ please provide details:

### **Question 25**.

In your role, what sexual health and contraception services do you offer?

1. Advice about relationships
2. Advice about contraception
3. STI testing
4. STI treatment
5. Testing specifically for National Chlamydia Screening Programme (for under 25s)
6. Testing specifically for HIV
7. HIV treatment
8. Vaccination against hepatitis A or hepatitis B
9. Vaccination against HPV
10. Intrauterine device (IUD), or copper coil
11. Intrauterine system (IUS), or hormonal coil
12. Contraceptive implant
13. Contraceptive injection
14. Emergency contraceptive pill
15. Progesterone only pill
16. Combined pill
17. Contraceptive patches
18. Distribute condoms as part of the C-card scheme
19. Signpost individuals to another specialist sexual health service in Surrey
20. Signpost individuals to a sexual health service outside Surrey
21. Signpost an individual to their GP
22. Signpost individuals to a pharmacy
23. None
24. Prefer not to say
25. Other (please specify)

Please select all options that apply. If you selected ‘a sexual health service outside Surrey’ or ‘other’ please provide details:

### **Question 26**.

Do you experience barriers or challenges to providing sexual health and contraception services?

1. Yes
2. No
3. I don’t provide sexual health or contraception services
4. Prefer not to say

Please select one option.

### **Question 27**.

If you experience barriers or challenges to providing sexual health and contraception services, which of the following do you experience?

1. Lack of time to provide services
2. Lack of space to provide services (e.g. rooms with appropriate equipment)
3. Challenges in residents being able to book appointments
4. Limited availability of face-to-face appointments
5. Need for further staff training (please specify what training needs you have)
6. Prefer not to say
7. I don’t experience barriers or challenges
8. Other (please state)

Please select all options that apply. If you selected ‘need for further staff training’ or ‘other’ please provide details:

### **Question 28**.

What are your main concerns about the sexual health of Surrey residents and/or your service users in general?

1. Rates of STIs in general
2. Rates of STIs in priority groups
3. Rates of teenage pregnancies in general
4. Rates of teenage pregnancies in priority groups
5. Rates of abortions
6. Residents’ awareness of sexual health and contraception services in Surrey
7. Availability of appointments at GP surgeries
8. Availability of appointments at specialist sexual health services in Surrey
9. Delivery of high-quality relationship and sex education in schools
10. Availability of free condoms for young people
11. Availability of HIV testing
12. Access to appropriate contraception advice and options to suit individual needs
13. Access to unregulated sexual health and contraception advice, support and testing
14. I don’t have concerns
15. Prefer not to say
16. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 29**.

Which specific groups do you feel are particularly vulnerable to experiencing inequalities in sexual health and contraception services?

1. Young people under 25
2. Older people
3. Care experienced young people
4. Individuals from minoritised ethnic backgrounds, including the Gypsy, Roma and Traveller community
5. Asylum seekers and refugees
6. People experiencing homelessness
7. Sex workers
8. People experiencing problematic substance use
9. People experiencing domestic violence
10. People who are LGBTQIA+
11. People with additional needs and disabilities
12. People with mental health conditions
13. People with learning disability
14. People with neurodiversity
15. People living with HIV
16. No specific group
17. Prefer not to say
18. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 30**.

Which borough is your service based in?

1. Elmbridge
2. Epsom and Ewell
3. Guildford
4. Mole Valley
5. Reigate and Banstead
6. Runnymede
7. Spelthorne
8. Surrey Heath
9. Tandridge
10. Waverley
11. Woking
12. Prefer not to say
13. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 31**.

Thank you for your time in completing this survey and for sharing your views. Please use the space below for any further comments or feedback on sexual health and contraception services in Surrey.

This is the end of your survey. Please skip to page 31.

### Question 32.

What is your role?

1. School nurse
2. Healthcare worker at college or university
3. Youth worker
4. Community link officer
5. Midwife
6. Healthcare worker in abortion service
7. Care worker/support worker
8. Other healthcare professional (please specify)
9. Prefer not to say
10. Other (please specify)

Please select one option. If you selected ‘other healthcare professional’ or ‘other’ please provide details:

### **Question 33**.

Do you or your organisation provide any of the following sexual health or contraception services?

1. Advice about relationships
2. Advice about contraception
3. Advice about accessing sexual health services
4. Support an individual to make an appointment with specialist services
5. Distribute condoms as part of the C-card scheme
6. Offer chlamydia and gonorrhoea testing kits to under 25s
7. Signpost individuals to a specialist sexual health service in Surrey
8. Signpost individuals to a specialist sexual health service outside Surrey (please specify)
9. Suggest an individual sees their GP
10. Signpost individuals to a pharmacy
11. Fitting of long-acting reversible contraception (LARC), for example a coil
12. None
13. Prefer not to say
14. Other (please specify)

Please select all options that apply. If you selected ‘a sexual health service outside Surrey’ or ‘other’ please provide details:

### **Question 34**.

Do you experience barriers or challenges to providing sexual health and contraception services?

1. Yes
2. No
3. I don’t provide sexual health or contraception services
4. Prefer not to say

Please select one option.

### **Question 35**.

If you experience barriers or challenges to providing sexual health and contraception services, which of the following do you experience?

1. Lack of time to provide support
2. Lack of space to provide support, e.g. private space
3. Need to prioritise other work
4. Need for further staff training (please specify what training needs you have)
5. Lack of knowledge of sexual health services available in Surrey
6. Lack of confidence that the sexual health services in Surrey will meet the need of service users
7. Prefer not to say
8. I don’t experience barriers or challenges
9. Other (please state)

Please select all options that apply. If you selected ‘need for further staff training’ or ‘other’ please provide details:

### **Question 36**.

What are your main concerns about the sexual health of Surrey residents and/or your service users in general?

1. Rates of STIs in general
2. Rates of STIs in priority groups
3. Rates of teenage pregnancies in general
4. Rates of teenage pregnancies in priority groups
5. Rates of abortions
6. Residents’ awareness of sexual health and contraception services in Surrey
7. Availability of appointments at GP surgeries
8. Availability of appointments at specialist sexual health services in Surrey
9. Delivery of high-quality relationship and sex education in schools
10. Availability of free condoms for young people
11. Availability of HIV testing
12. Access to appropriate contraception advice and options to suit individual needs
13. Access to unregulated sexual health and contraception advice, support and testing
14. I don’t have concerns
15. Prefer not to say
16. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 37**.

Which specific groups do you feel are particularly vulnerable to experiencing inequalities in sexual health and contraception services?

1. Young people under 25
2. Older people
3. Care experienced young people
4. Individuals from minoritised ethnic backgrounds, including the Gypsy, Roma and Traveller community
5. Asylum seekers and refugees
6. People experiencing homelessness
7. Sex workers
8. People experiencing problematic substance use
9. People experiencing domestic violence
10. People who are LGBTQIA+
11. People with additional needs and disabilities
12. People with mental health conditions
13. People with learning disability
14. People with neurodiversity
15. People living with HIV
16. No specific group
17. Prefer not to say
18. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 38**.

Which borough is your service based in?

1. Elmbridge
2. Epsom and Ewell
3. Guildford
4. Mole Valley
5. Reigate and Banstead
6. Runnymede
7. Spelthorne
8. Surrey Heath
9. Tandridge
10. Waverley
11. Woking
12. Prefer not to say
13. Other (please specify)

Please select all options that apply. If you selected ‘other’ please provide details:

### **Question 39**.

Thank you for your time in completing this survey and for sharing your views. Please use the space below for any further comments or feedback on sexual health and contraception services in Surrey.

This is the end of your survey. Please go to page 31.

## Submitting your answers

Thank you for spending time to complete this survey. Your participation is greatly appreciated.

If you are completing this survey electronically, it can be returned to: [jsnafeedback@surreycc.gov.uk](mailto:jsnafeedback@surreycc.gov.uk)

If you are completing this survey via paper, it can be returned by post to:

Attention: JSNA Sexual Health Team

Surrey County Council

Woodhatch Place,

11 Cockshot Hill,

Reigate

RH2 8EF

## Further information

If you have any questions or you would like the survey in a different format, please contact us as follows:

* Telephone: 020 8541 7976 (available Monday to Friday, 9am-5pm, excluding bank holidays)
* Text (SMS): 07870 843252 (available Monday to Friday, 9am-5pm, excluding bank holidays)
* British Sign Language: www.surreycc.gov.uk/bsl
* Email: [jsnafeedback@surreycc.gov.uk](mailto:jsnafeedback@surreycc.gov.uk).