



# Keeping our Networks Alive Survey

Adult Social Care Information and Engagement Team



## Surrey Heartlands

HEALTH AND CARE PARTNERSHIP



SURREY COUNTY COUNCIL

Survey responses from 51 organisations



39% feel that the new virtual engagement methods are *as effective* or *more effective* than traditional methods.

82% have continued to engage with residents on matters unrelated to COVID-19.



71% replied COVID-19 has had a significant impact on their strategic engagement priorities.



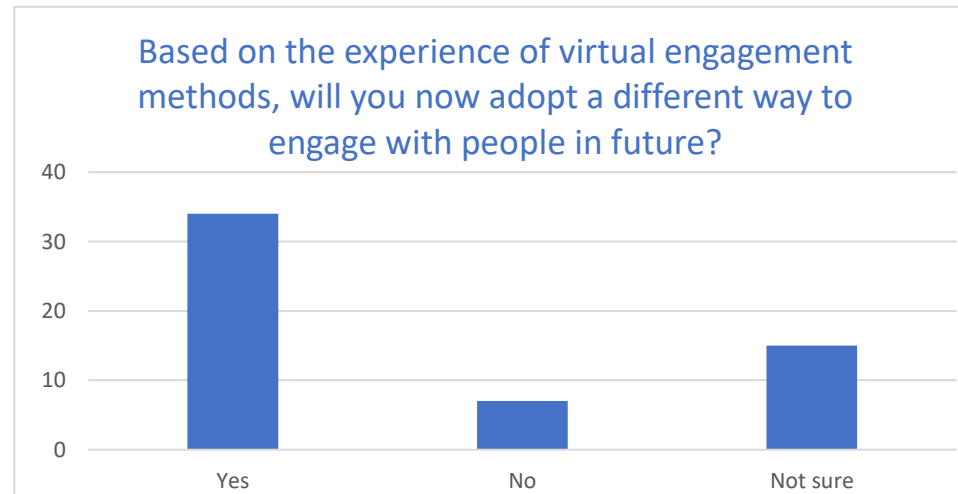
28% plan to resume engagement activity within the next three months. 27% remain unsure.



60% plan to engage in the future using a mix of virtual and face to face meetings.



30% used accessible engagement methods during lockdown.



### Engagement methods

	Pre-lockdown	During lockdown
1	Email	Zoom
2	Telephone	Email
3	Physical meetings	Telephone
4	Website information	Website information
5	Facebook	Microsoft Teams