

# **Surrey County Council**

## **Older People's Survey 2021-2030**

### **Co-production and Engagement Feedback**

#### **Prevention: Services accessed within your local community**

**Please can you tell us about any experiences you've had with services you have accessed within your local community?**

**1 What went well?**

**2 What didn't go well?**

**3 What could be improved?**

**4 What choices were you given?**

**5 What is important to you when thinking about services you can access within your local community?**

**6 What does the future look like for you with services you can access within your local community?**

**Prevention: Technology to support you within your home and the community**

**Please can you tell us about any experiences you've had with technology to support you within your home and the community?**

**7 What went well?**

**8 What didn't go well?**

**9 What could be improved?**

**10 What choices were you given?**

**11 What is important to you when thinking about technology to support you within your home and the community?**

**12 What does the future look like for you with technology to support you within your home and the community?**

**Living Independently: Extra Care and Supported Living Accommodation**

**Please can you tell us about any experiences you've had with Extra Care and Supported Living Accommodation?**

**13      What went well?**

**14      What didn't go well?**

**15      What could be improved?**

**16      What choices were you given?**

**17      What is important to you when thinking about Extra Care and Supported Living Accommodation?**

**18      What does the future look like for you with  
Extra Care and Supported Living  
Accommodation?**

**Living Independently: Services received when  
discharged from hospital (D2A)**

**Please can you tell us about any experiences you've  
had with services you've received when being  
discharged from hospital?**

**19      What went well?**

**20      What didn't go well?**

**21      What could be improved?**

**22      What choices were you given?**

**23        What is important to you when thinking about services you've received when being discharged from hospital?**

**24        What does the future look like for you with services you've received when being discharged from hospital?**

**Care Homes: Residential and Nursing Care**

**Please can you tell us about any experiences you've had with services you have received from Residential and Nursing Care Homes?**

**25        What went well?**

**26        What didn't go well?**

**27      What could be improved?**

**28      What choices were you given?**

**29      What is important to you when thinking  
about Residential and Nursing Care?**

**30      What does the future look like for you with  
Residential and Nursing Care?**

**31      Your name**

**32      Organisation name**

## **33      Your email address**