

The Future of the 8 Residential Care Homes for Older People, Run by Surrey County Council

What do you think?



**easy
read**

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In this easy read document, difficult words are in **bold**. We explain what these words mean in the sentence after they have been used.



Some words are underlined. These are links which will go to another website which has more information.

Introduction



Surrey County Council is thinking about making some changes to the 8 residential care homes run by the council.

The 8 homes are:

- Abbeywood in Ash Vale, Aldershot
- Barnfield in Horley
- Birchlands in Englefield Green near Staines
- Chalkmead in Merstham near Redhill
- Heathside in Woking
- Keswick in Great Bookham near Leatherhead
- Meadowside in Staines
- Orchard Court in Lingfield near East Grinstead





Before we make any decisions, we want to know what you think.



Please tell us what you think by answering these questions.



We need your answers by Wednesday, 5 January 2022. After we have heard what people think, the council will decide what will happen to the care homes. This will be in February 2022.



There is separate Easy Read information about each of the 8 care homes.



By answering these questions, you are letting us collect and keep your personal information. We will keep your information safe.



If you want to know how we keep your information safe, contact us and ask for a copy of our Data Protection Policy.

Which home?

Question 1: Which of the homes are you answering questions about?

Please tick all that apply.



☐ Abbeywood in Ash Vale



☐ Barnfield in Horley



☐ Birchlands in Englefield Green



☐ Chalkmead in Merstham



☐ Heathside in Woking



☐ Keswick in Great Bookham



☐ Meadowside in Staines



☐ Orchard Court in Lingfield

Question 2: What is your connection with the home or homes?



☐ I live in this home all the time

☐ I used to live in this care home

☐ I live in this care home sometimes, I go to this home for short breaks

☐ I have used this care home for day care

☐ I am a family member or carer of someone who has lived in this home

☐ I am a friend of someone who has lived in this home

☐ I am a member of staff at this home

☐ I am a volunteer at this home

☐ I live in the local area

☐ I prefer not to say

☐ Other - please say



Background



The 8 care homes were built by Surrey County Council about 40 years ago.



About 25 years ago, the management of the care homes was transferred to Anchor Trust.



The arrangement with Anchor Trust ended in 2019 and the council started to run the care homes instead.

Why change?



We need to make changes because:

- some of the buildings need a lot of work to maintain them
- people want better rooms with their own bathrooms
- many people are now staying in their own homes as they get older
- we want care homes to be suitable for people who need extra equipment because they have more complicated care and health needs.



Please look at the separate Easy Read information about each of the 8 care homes.



Question 3: Do you agree or disagree that these documents give you enough information?

☐

Strongly agree

☐

Agree

☐

Neither agree nor disagree

☐

Disagree

☐

Strongly disagree



If you disagree or strongly disagree please say why:





Question 4: Do you agree or disagree that you understand why we are thinking about possible changes to these homes?

☐

Strongly agree

☐

Agree

☐

Neither agree nor disagree

☐

Disagree

☐

Strongly disagree



If you disagree or strongly disagree please say why:



3 options

1 2 3

We have 3 options:



1. Keep some or all of the 8 residential care homes as they are.



2. Make some or all of the 8 residential care homes more modern.



3. Support people to move to a different care home and close 1 or more of these 8 care homes.



We will also listen to other suggestions that people tell us about in this survey.

1

Question 5a: Option 1 is to keep some or all of the 8 residential care homes as they are. Would option 1 be a good or bad option?

☐

Very good

☐

Good

☐

Neither good nor bad

☐

Bad

☐

Very bad



Why do you say this?

2

Question 5b: Option 2 is to make some or all of the 8 residential care homes more modern. Would option 2 be a good or bad option?



☐ Very good



☐ Good



☐ Neither good nor bad



☐ Bad



☐ Very bad

Why do you say this?



A large, empty rectangular box with a thin black border, intended for the respondent to write their reasoning for their choice.

3

Question 5c: Option 3 is to support people to move to a different care home and close 1 or more of these 8 care homes. Would option 3 be a good or bad option?



☐ Very good



☐ Good



☐ Neither good nor bad



☐ Bad



☐ Very bad

Why do you say this?





Question 5d: Is there anything else you would like to say about the future of older people's care homes? Or do you have any other suggestions?



Question 5e: Would you like to be contacted about this matter in the future?

☐ Yes

☐ No

If 'Yes' please tell us how to contact you:



Name:



Phone number:



Email address:



Postal address:

About you



Question 6a: Are you...

☐

Male

☐

Female

☐

Prefer not to say



Question 6b: Are you the same gender as you were given at birth?

☐

Yes

☐

No

☐

Prefer not to say

Question 7: Are you...



☐ White British

☐ White Irish



☐ Mixed: White and Black Caribbean

☐ Mixed: White and Black African



☐ Mixed: White and Asian

☐ Indian



☐ Bangladeshi

☐ Pakistani



☐ Black: African

☐ Black: Caribbean



☐ Chinese

☐ Other - please say

☐ Prefer not to say



Question 8: Are you disabled?

- ☐ Yes, very disabled
- ☐ Yes, a little disabled
- ☐ No
- ☐ Prefer not to say



Question 9: How old are you?

- ☐ Under 18 years old



- ☐ 18 to 64 years old



- ☐ 65 to 84 years old



- ☐ Over 85 years old

- ☐ Prefer not to say

Thank you



Thank you for your answers.

Please now send your answers back to us by:



- email:
servicedelivery.info@surreycc.gov.uk



- post:
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