



Easy
Read



Sexual health and contraception services in Surrey

What do you think?



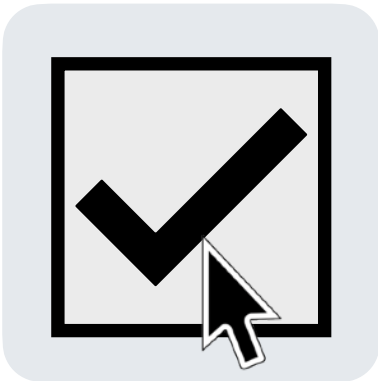
Sexual health services help people stay healthy when they have sex.

Contraception services help stop people from getting pregnant or getting an illness from sex.

How to use this survey on a computer



You can complete this survey on your computer. First you will need to download it.



When you open the survey on your computer, you will be able to click on the tick boxes and write in the text boxes.



When you have finished the survey, save it to your computer and email a copy to:

jsnafeedback@surreycc.gov.uk

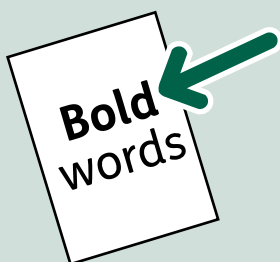
Easy Read



This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

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About this survey



This survey is from Surrey County Council.



Please fill out this survey to tell us what you think about **sexual health** and **contraception** services in Surrey.



Sexual health services help people stay healthy when they have sex.



Contraception services help stop people from getting pregnant or getting an illness from sex.

This can include giving people condoms or medicines.



If you answer the questions in the survey you can get a chance to win a £20 Love2Shop voucher.



You must send us your answers by
11:59 pm on 29 December 2024.

Using your information



We will follow laws about keeping your information safe and private.



Your answers will be **anonymous** - this means your name will not be linked to your answers.



You can read more about how we keep your information safe and private in our **Privacy Policy**:
www.surreycc.gov.uk/council-and-democracy/your-privacy/our-privacy-notice/public-health

Your answers to the survey will help us to:



- Make sexual health and contraception services in Surrey better.



- Write a **Needs Assessment** and share it online.

A **Needs Assessment** is a document that explains how we should change services to make sure that everyone gets what they need.

If you fill in the survey online



If you fill in the survey online, please save it and email it to:

jsnafeedback@surreycc.gov.uk

If you would like a paper survey



If you would like a paper copy of this survey, please email:

jsnafeedback@surreycc.gov.uk



We will send you a paper survey and an envelope in the post.



After you have filled in the survey, you can use the envelope to post the survey back to us for free.

Survey questions



Question 1: Have you ever used sexual health or contraception services in Surrey?

☐

Yes.

☐

No.

☐

I do not know.

☐

I do not want to say.



Question 2: If you have used a sexual health or contraception service in Surrey, how easy or hard was it for you to use the service?

Very
easy

Quite
easy

Not easy
or hard

Quite
hard

Very
hard

I do not
want to say





Question 3: If you found it hard to use the sexual health or contraception service, please tell us what made it hard.

Please tick all the boxes that apply.

☐

I did not know what services I could use.

☐

I found it hard to get to the place where the service was.

☐

I could not get an appointment at a time that worked for me.

☐

I could not get the service I needed quickly enough.

☐

I found it hard to use the booking system to book my appointment.

There are more answers to tick on the next page.



If you found it hard to use the sexual health or contraception service, please tell us what made it hard.

Please tick all the boxes that apply.

☐

I felt that the service could not help me with my sexual health needs.

☐

The service was hard to use because of a health condition or disability that affects my body.

☐

The service was hard to use because of my learning disability or because I am **neurodivergent**.

Neurodivergent means your brain works in a different way to most people. For example, you may be autistic or have ADHD.

There are more answers on the next page.



If you found it hard to use the sexual health or contraception service, please tell us what made it hard.

Please tick all the boxes that apply.

☐

I could not find information about the service in the right language.

☐

I felt too embarrassed to use the service.

☐

I do not want to say.

☐

Something else - please tell us:



Question 4: Where would you like to find out information about sexual health or contraception?

Please tick all the boxes that apply.

☐

The internet.

☐

Social media.

Social media is websites like Facebook, Twitter, Instagram and TikTok.

☐

TV.

☐

Information leaflets.

☐

Magazines.

☐

A doctor or nurse.

☐

A pharmacy or pharmacist.

There are more answers on the next page.



Where would you like to find out information about sexual health or contraception?

Please tick all the boxes that apply.

☐

A **midwife** - this is a health professional who cares for people who are pregnant or have a new baby.

☐

A sexual health clinic in Surrey.

☐

Your school, college or university.

☐

Your care worker or support worker.

☐

Your youth worker.

☐

Your friends.

☐

Your family.

☐

Your partner.

There are more answers on the next page.



Where would you like to find out information about sexual health or contraception?

Please tick all the boxes that apply.

☐

I do not need information about sexual health or contraception.

☐

I do not want to say.

☐

I want to find out this information in a different way - please tell us:



Question 5: Which websites would you look at to find information about sexual health or contraception?

Please tick all the boxes that apply.

☐

Search engines.

Search engines are websites that you can use to find information on the internet, like Google or Bing.

☐

NHS Online.

☐

The Healthy Surrey website.

☐

The Brook website.

☐

My local GP surgery or pharmacy website.

☐

Websites from organisations that provide sexual health services.

There are more answers on the next page.



Which websites would you look at to find information about sexual health or contraception?

Please tick all the boxes that apply.

☐

Facebook.

☐

X (Twitter).

☐

Instagram.

☐

TikTok.

☐

I would not look for information on the internet.

☐

I do not want to say.

☐

I would look at a different website - please tell us:



Thank you for filling out this survey.



If you want to get a chance to win a £20 Love2Shop voucher, you need to use your phone camera to scan the QR code, or click the link below to give us your email address:

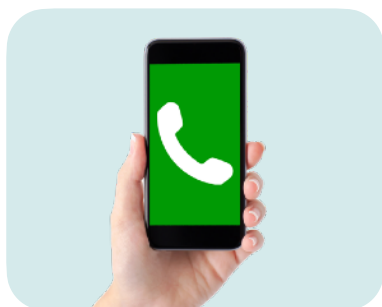
www.surreysays.co.uk/adult-social-care-and-public-health/9bc92bfb



You can find out more about the sexual health services in Surrey here:
www.healthysurrey.org.uk/sexual-health

Find out more

If you have any questions about this survey, you can contact us:



- By phone: 020 8541 7976

You can call us from 9am to 5pm, Monday to Friday, except on bank holidays



- By text message (SMS):
07870 843 252

You can text us from 9am to 5pm, Monday to Friday, except on bank holidays.



- By email:
jsnafeedback@surreycc.gov.uk



- Using British Sign Language:
www.surreycc.gov.uk/bsl

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