



**Easy
Read**



SURREY
COUNTY COUNCIL

Changing how much you pay for adult social care services



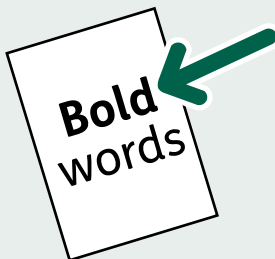
Easy Read



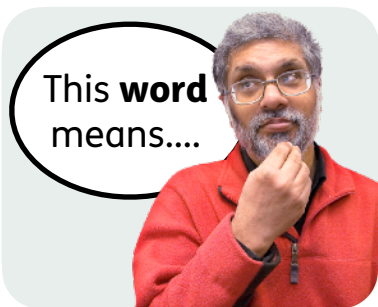
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

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You can fill in a quick survey to say what you think about this Easy Read booklet:
info.easy-read-online.co.uk/easy-read-feedback-survey

About this booklet



This booklet is from Surrey County Council.



If you need this booklet in a different format, like a paper copy, please contact us using the contact details on page 12.



We are thinking about changing how much people have to pay for adult **social care** that is provided at home or in the local area.

Social care is the extra support some people need to live their lives, like support with eating or washing.



This booklet has information about 2 changes that we are thinking of making.

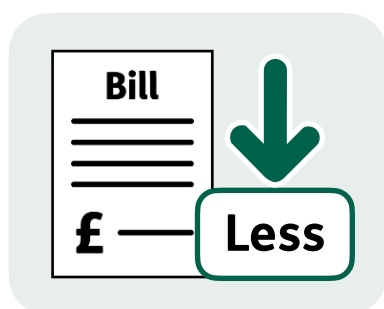


It also has information about how you can tell us what you think about the changes.

About the changes



The government decides how much all councils can charge for adult social care.



At the moment, we charge less than the government says we could for care services provided at home or in the local area.



But we need more money to run adult social care services and make them better.



So we have thought about 2 changes we could make to help us get more money.

Change 1



If you have more than a certain amount of **capital**, you have to pay for all of your care services that are provided at your home or in the local area.



Capital means the money or assets you own. It does not include the value of the property you live in.



At the moment, if you have £24,500 in capital you have to pay for all of your care services.



We want to change that amount to £23,250.



If you have more than £23,250 in capital, we can still organise services for you if you want us to.



You would also have to pay us a fee for organising your services.

Change 2



If you have more than £14,250, but less than £23,250 in capital, you would have to pay more for your care services that are provided at your home or in the local area.



You would have to pay an extra £1 each week for every £250 you have over £14,250.



The most you would have to pay is £36 extra each week.



If you have less than £14,250 in capital, you will not have to pay anything from that amount towards your care.



You will still have to pay some of any money you get each week or month, like wages or benefits.

The information continues on the next page.

Telling us what you think



We want to know what you think about the changes.

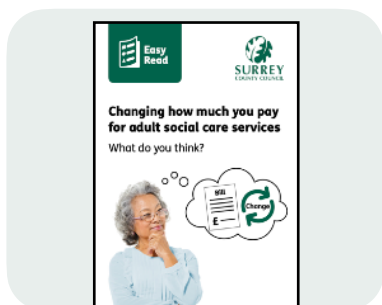


You need to tell us what you think before 11:59pm on Sunday 7 September 2025.



You can tell us what you think on our website:

www.surreysays.co.uk/asc-ic/chargingpolicy25



There is an Easy Read version of the questionnaire on the website.

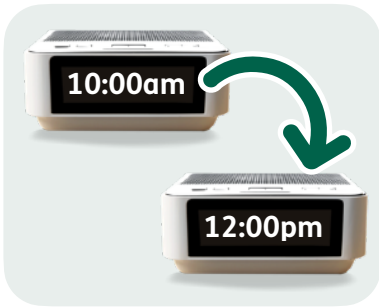


You can also contact us to ask for a paper copy of the Easy Read questionnaire.

You can find out how to contact us on page 12.



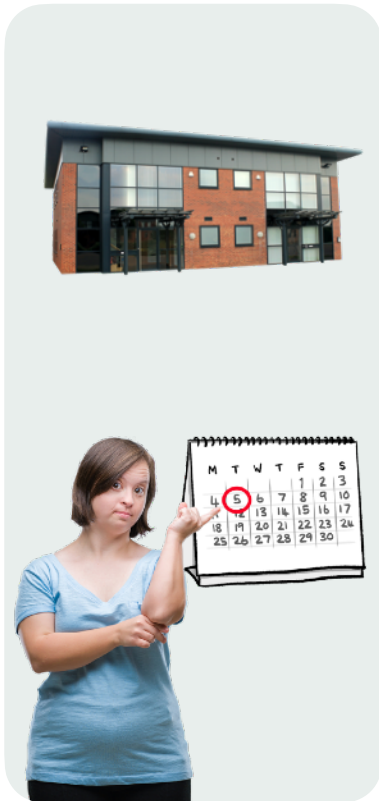
We are also holding events in libraries for you to tell us what you think.



The events are all from 10:00am to 12:00pm.

The events are at:

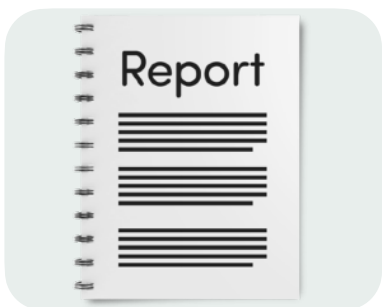
- Woking Library, on Thursday 26 June 2025.
- Camberley Library, on Tuesday 1 July 2025.
- Godalming Library, on Wednesday 9 July 2025.
- Walton Library, on Wednesday 16 July 2025.
- Horley Library, on Tuesday 22 July 2025.



What will happen next



We will read what everyone thinks about our changes.



We will write a report in November 2025.



We will make a decision in November 2025.



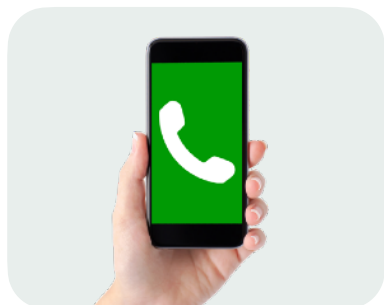
We will make any changes in December 2025.



We will support people who will have to pay more because of any changes.

Contact us to ask a question

You can contact us by:



- **Phone:** 01372 832370
- **Textphone:** 18001 01372 832370



- Using our **British Sign Language service:** www.surreycc.gov.uk/bsl



- **Email:**
chargingpolicyconsultation@surreycc.gov.uk



- **Post:**
Surrey County Council
Financial Assessments and Income
Team
Woodhatch Place
11 Cockshot Hill
Reigate
RH2 8EF

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