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Healthy Young Surrey



Surrey Heath  
Youth Work Needs Assessment

## **Part A: Surrey Heath – Local Needs Assessment**

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### **Borough Overview**

Surrey Heath covers 36.5 square miles in North West Surrey and is a mix of urban and rural environments. It combines a vibrant economy with an attractive environment. The urban part of the borough comprises of Camberley and Frimley, extending to Deepcut, Mytchett and Frimley Green with other centres of population in Windlesham, Bagshot, Chobham, Bisley, West End and Lightwater. In total the borough houses 16 wards and shares boundaries with Guildford, Runnymede and Woking in Surrey, Rushmoor and Hart in Hampshire and Bracknell Forest, Windsor and Maidenhead in Berkshire and is part of the Blackwater Valley sub region. Much of the rural area is within the Green Belt and includes extensive areas of heath and woodland.

The borough has an estimated population of 86,114 of which approximately 18% (15,602) are young people and young adults aged 10 – 25.

### **Ethnicity**

- 84.9% are White British and all non-White British groups make up 15.1% of the population in Surrey Heath.
- Of those non-White British groups:
  - White Other (4.01%),
  - Asian/Asian British; Other Asian (2.53%),
  - Asian/Asian British; Indian (1.99%)
  - All other ethnic groups are recorded at <1% including White Irish (0.96%), White Gypsy Irish Traveller (0.19%), White and Asian (0.81%), Asian/British; Chinese (0.62%), Black African Caribbean / Black British; African.

It is worth noting here, that research from the Gypsy Traveller Accommodation Association (GTAA) suggests Gypsy Traveller were significantly undercounted in the 2011 Census. The GTAA in 2013 estimated Surrey has the second largest Gypsy Traveller community in the South East region with 9,410. Applying this estimate to Surrey Heath, the size of the borough's Gypsy Traveller community could be well in excess of a minimum of 500 (0.60%) people as opposed to the 2011 Census recording of 162.

### **Community Youth Work Service – Aim & Priorities**

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The Community Youth Work Service (CYWS) is a new Surrey County Council (SCC) service, which aims to meet the needs of some of county's most vulnerable young people through youth work. The broad definition of youth work, is that it is a method of working with young people that is voluntary (young people choose to engage with the CYWS), developmental and based on addressing individual or groups of young people's personal and social educational developmental needs.

CYWS is dedicated to supporting our most vulnerable young people who have the highest levels of need to ensure they succeed in the transition to adulthood and achieve employability. The model for the CYWS delivery will be centered on a Hub and Spoke model, which will enable a borough wide delivery to young people, as opposed to the previous youth centre-based approach. Surrey Young People's Outcomes Framework underpins all work delivered to young people (see appendix 1.1). In line with the county's Services for Young People Employability Plan, the CYWS overarching aim is employability for all Surrey young people. The service is driven through a culture of innovation and high performance to meet this overarching aim for young people. To ensure these needs and overarching aim of

employability are met, Surrey Young People's Outcomes Framework highlights 6 outcomes to be achieved, they are:

1. Young people are equipped with the skills and attitudes to join the workforce.
2. Young people are resilient.
3. Young people are safe.
4. Young people overcome barriers to employability.
5. Young people make informed decisions.
6. Young people are active members of their communities.

CYWS provides this service through our network of youth centres, detached or outreach projects (meeting young people where they choose to meet – such as local parks etc). CYWS provides open access (predominately via youth clubs) and targeted one-to-one or group work support for young people.

SCC has allocated 2015/16 resources to the CYWS across the county depending on need. At a local borough level the service is also required to allocate and focus staffing and financial resources to the areas of highest need in Surrey Heath. This may mean that youth work is not always delivered from centres and where possible CYWS will look to work in partnership to provide a high quality offer to young people.

## **Current Context in Surrey Heath**

Surrey Heath currently has 3 youth centres that are located in Old Dean, Frimley Green and Bisley. All 3 centres offer a varied programme of provision for the borough's young people and young adults aged 10 – 19 (up to 25 for those with SEND). Each centre offers 2 open access drop in provisions, several targeted provisions including young people with SEND (Frimley Green), young people who are offending (Old Dean), young people who are experiencing mental health issues (Bisley), and engaging in substance misuse (Frimley Green). Each centre has a slightly different set up in terms of staffing, but has positive relationships with the Youth Support Service (YSS), the Police, local schools, local voluntary youth organisations and is looking forward to establishing stronger relationships with the borough council and local Borough and County Councilors.

In line with the service's requirement to work in the highest need areas of the county; resources have been applied to each borough, determined by a needs led basis by a resource allocation system (RAS). Accordingly, Surrey Heath has had a reduction of £57,888 (31%) in staffing resource and a significant reduction to the borough's activity budget which stands at shy over £4,000. Below shows in real terms the impact:

### **Budget comparison:**

14/15 Budget	15/16 Budget	Difference
£185,596.00	£127,708.00	-£57,888

**In 2014/15 Surrey Heath had the following staffing resource:**

Old Dean Youth Centre	37 Hours Youth & Community Worker (Full Time)	37 Hours Part Time Workers
Frimley Green Youth Centre	37 Hours Youth & Community Worker (Full Time)	37 Hours Part Time Workers
Bisley Youth Centre	37 Hours Youth & Community Worker (Full Time)	37 Hours Part Time Workers
Total	148 Hours	148 hours
Budget Cost		<b>£185,596.00</b>

**This financial year, 2015/16 once the RAS is applied Surrey Heath now has the following:**

Surrey Heath	1 x Senior Practitioner & 1 x Neighbourhood Youth Worker	38 Hours x Worker in Charge & 50 Hours x Assistant Youth Worker
Total	74 Hours	88 Hours
Budget Cost		<b>£131,926.24</b>

**The long-term goal is for the borough over time to run on a staffing surplus:**

Surrey Heath	1 x Senior Practitioner & 1 x Neighbourhood Youth Worker	25 Hours x Worker in Charge & 60 x Hours AYW
Total	74 Hours	85 Hours
Budget		<b>£127,144.09</b>

## **Summary of Key Findings**

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This needs assessment has highlighted a wide range of issues facing some young people that can have an impact on their future employability. The flexibility and versatility of the discipline of youth work means it is well placed to meet many of these needs when delivered in high need areas within Surrey Heath. Following an extensive analysis of raw data on young people in Surrey Heath, and through discussions with young people and partner agencies the following key findings are priorities for the CYWS in Surrey Heath:

- Old Dean has the lowest 5 A\* - C GCSE, including Maths and English rate at 35.5% in the borough and is significantly under the county (63.5%) and borough (63.8%) rate. St. Michaels (42.1%), Watchetts (50.6%), Mytchett & Deepcut (54.4%) and Frimley (60%) also rate lower than the county and borough average.
- Old Dean (4.74%) and Watchetts (2.8%) have the highest rates of NEET young people and the highest rate of RONI young people - Old Dean (9.9%) and Watchetts (5.5%).
- Old Dean, Watchetts, Frimley, and Chobham have the highest number of Substantive Outcomes and Youth Restorative Intervention (YRI).
- Old Dean has the most young people aged 0 – 18 in a out of work benefit household, in a low income household, and all 3 LSOA's rank in the top 5 of the borough's most deprived wards based the Index of Multiple Deprivation. St. Michaels has the most deprived LSOA and scores highly under Poverty & Deprivation indicators, as does Frimley and Watchetts.
- Old Dean has multiple areas of need, ranking top on most and highly on all indicators of need.

- Town has the highest number of recordings for Anti-Social Behaviour and Notable Offences in the borough. St. Michaels has the highest rate of Domestic Abuse recordings.
- Old Dean (52) has the most young people who have Open Children Service Referrals. Frimley (38), St Michaels (30) and Watchetts (29) also contribute highly to the overall borough figure of 290 recordings in 2013/2014.
- Old Dean and Camberley have the highest number of young people on YSS current caseloads (34). Frimley (14) also disproportionately contributes to the overall borough figure of 76 young people to date (03/06/2015).
- A significant level of recreational to excessive drug and legal high use by young people is a concern for young people and several organisations in the borough, including the police, which is not yet being picked up in the data.
- There is great disparity between those young people from GRT communities in relation to achieving 5 A\*- C GCSE, including Maths and English (6.5%) in comparison to the county's average of 63.5%.
- Young people feel very pressured to do well at school.
- Young people are putting themselves at risk online. This includes cyber bullying, sexting (sending inappropriate images of themselves to others) and messaging strangers.
- Young people with SEND feel that they are judged by their learning disability.
- Young people feel they have few affordable and commitment free leisure opportunities.
- Mental health amongst young people and local partners is a worry. There is a strong trend between the amount of young people with a mental health issue and the amount of young people being supported by YSS. Approximately between a 1/4 - 1/3 of all YSS cases, young people have a mental health issue.
- Old Dean (4) and Frimley (4) have the highest number of young people currently on the North-West Mental Health Practitioner's caseload (CAMHS).

From the next page onwards, the document will take the reader through the raw data analysis, young people's feedback so far, and partners and stakeholder discussions to date. It is important that this section of the document is updated regularly to reflect the most up to date picture for young people in Surrey Heath. As such once consultations with young people, partners and stakeholders, and the wider community advance this information will be updated.

## Analysis of Needs for young people in Surrey Heath

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Indicator	Benchmark	Surrey	Surrey Heath	Evidence of Local Need
<b>Poverty &amp; Deprivation</b>				
<b>Number of Young People (11 – 18) living in Out-of-work Benefit Claimant Households</b>	S.E. Region: <b>12.5%</b>	County figure: <b>8.4%</b>	Borough figure: <b>8%</b>	<p>Old Dean is the only ward that scores higher than the South East region's benchmark, two wards score higher than the County's average, and 3 wards score proportionately higher than Surrey Heath's Borough average:</p> <ul style="list-style-type: none"> <li>• <b>15.5%</b> of all 11-18 Old Dean young people live in an Out-of-work Benefit Household.</li> <li>• <b>10.5%</b> of all 11 – 18 Watchetts young people live in an Out-of-work Benefit Household.</li> <li>• <b>8.4%</b> of all 11-18 St. Michael young people live in an Out-of-work Benefit Household.</li> </ul> <p>All remaining 13 wards score under the borough's average, but Chobham (<b>7.87%</b>), Bagshot (<b>7.50%</b>), Frimley (<b>7.01%</b>), and Town (<b>7%</b>) are within 1% of the borough's average.</p>

<b>Areas of Highest Deprivation in Surrey Heath</b>  Source: <ul style="list-style-type: none"><li>Surrey Heath Need Assessment (2014), IMD, Indices of Multiple Deprivation 2010</li></ul>	N/A	N/A	N/A	Although the data is from 2010 as a guide the top 5 LSOA's that score highest in Surrey Heath for Multiple Deprivation can be viewed here: <ul style="list-style-type: none"><li>008A St. Michaels <b>23.23</b></li><li>004C Old Dean <b>23.23</b></li><li>004A Old Dean <b>20.79</b></li><li>008F Watchetts <b>20.66</b></li><li>004B Old Dean <b>16.57</b></li></ul> When compared with the above two data sets, it is clear that low income and out-of-work benefits have a strong correlation to people in multiple deprivation. View Appendix 1.2. for map of localities.
<b>Education, Skills, and Employment</b>	<b>Benchmark</b>	<b>Surrey</b>	<b>Surrey Heath</b>	<b>Evidence of Local Need</b>
<b>Pupils Achieving 5+ A*- C GCSE's or Equivalent, Including Maths and English</b>  Sources: <ul style="list-style-type: none"><li>Surrey Uncovered (2013)</li><li>DoE (2014), pupils achieving 5+ A* - C GCSE's or Equivalent, Including Maths and English 2013-14.</li></ul>	National figure: <b>59.4%</b>	County figure: <b>63.5%</b>	Borough figure: <b>63.8%</b>	As a borough Surrey Heath scores highly in comparison to other boroughs within the County. The borough is ranked 2 <sup>nd</sup> out of all 11 borough's for young people who achieve 5 A*- C GCSE's including Maths and English. Old Dean, St. Michaels, Watchetts, Mytchett & Deepcut score below the national average and significantly lower than the county and borough average, Frimley scores over the national average but below the county and borough average: <ul style="list-style-type: none"><li>Old Dean <b>35.5%</b></li><li>St. Michaels <b>42.1%</b></li><li>Watchetts <b>50.6%</b></li><li>Mytchett &amp; Deepcut <b>54.4%</b></li><li>Frimley <b>60%</b></li></ul> Notably, data from Surrey Uncovered (2013) suggested that those young people from GRT communities achieve 5 A*- C including Maths and English at a rate of <b>6.5%</b> .
<b>Young People who are NEET / RONI</b>  Sources: <ul style="list-style-type: none"><li>NEET figures based on 16 – 19 year olds who have been recorded on one or more occasion as NEET between April 2014 – March 2015 and cross referenced with the county 16 – 19 population / Surrey Heath 16</li></ul>	County figure: <b>2.78% (NEET)</b> <b>4.86% (RONI)</b>	County figure: <b>2.78% (NEET)</b> <b>4.86% (RONI)</b>	Borough figure: <b>2.71% (NEET)</b> <b>4.43% (RONI)</b>	<b>NEET Figures</b> Amongst individual ward populations of 16 – 19 year olds, Old Dean and Watchetts are the only wards which score above the county and borough average: <ul style="list-style-type: none"><li>Old Dean <b>4.74%</b></li><li>Watchetts <b>2.8%</b></li><li>St. Michaels <b>2.15%</b></li><li>Town <b>1.5%</b></li><li>Chobham <b>1.1%</b></li><li>Bagshot <b>1.1%</b></li></ul>

<ul style="list-style-type: none"> <li>– 19 population.</li> <li>• RONI figures based on 11 – 16 year olds who have been recorded as RONI on one or more occasion as RONI between April 2014 – March 2015 and cross referenced with the county 11 – 16 population / Surrey Heath 11 – 16 population.</li> <li>• Surrey County Council (2014) <i>One in Ten, 2014 Needs Assessment Summary</i>.</li> </ul>				<p>During April 2014 – March 2015, the total amount of young people who were recorded as NEET in the borough were 110. A percentage breakdown of those 110 young people, identifies the highest 5 contributing wards:</p> <ul style="list-style-type: none"> <li>• Old Dean <b>17.3%</b></li> <li>• Watchetts <b>11.9%</b></li> <li>• St. Michaels <b>9.1%</b></li> <li>• Frimley <b>9.1%</b></li> <li>• Parkside <b>6.4%</b></li> </ul> <p><b>RONI Figures</b></p> <p>Amongst individual ward populations of 11 – 16 year olds Old Dean and Watchetts are the only wards, which score above the county average. Frimley, Bagshot score above the borough average, whilst St. Michaels is on par:</p> <ul style="list-style-type: none"> <li>• Old Dean <b>9.9%</b></li> <li>• Watchetts <b>5.1%</b></li> <li>• Frimley <b>4.7%</b></li> <li>• Bagshot <b>4.6%</b></li> <li>• St. Michaels <b>4.4%</b></li> </ul> <p>During April 2014 – March 2015, the total amount of young people who were recorded as RONI were 290. A percentage breakdown of those 290 young people, identifies the highest 5 contributing wards:</p> <ul style="list-style-type: none"> <li>• Old Dean <b>22.4%</b></li> <li>• Frimley <b>12.8%</b></li> <li>• Watchetts <b>10.3%</b></li> <li>• Bagshot <b>8.6%</b></li> <li>• St. Michaels <b>7.9%</b></li> </ul> <p>In addition research from ‘Surrey County Council’s One in Ten’ indicates that 2/3<sup>rd</sup>s of all young people who are NEET have a learning disability.</p>
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<b>Adults with No or Low Qualifications</b>  Source: <ul style="list-style-type: none"><li>Surreyi, 2012, Community Well-Being, Census 2011, Education and Skills breakdown by local area.</li></ul>	National figure: <b>27.10%</b>  County figure: <b>22.8%</b>	Borough figure: <b>23.10%</b>	Within the borough, there appears to be a strong correlation between low GCSE's attainment and Adults with No or Low Qualifications. Old Dean is the only ward which scores higher than the national average, with Frimley, St. Michaels, Watchetts, Bagshot, and Chobham scoring above the county and borough average: <ul style="list-style-type: none"><li>Old Dean <b>39.6%</b></li><li>Frimley <b>26.2%</b></li><li>St. Michaels <b>26%</b></li><li>Watchetts <b>25.2%</b></li><li>Bagshot <b>24.5%</b></li><li>Chobham <b>23.7%</b></li></ul>	
<b>Unemployment - Proportion of unemployed economically active adults (16-64).</b>  Source: <ul style="list-style-type: none"><li>Surreyi, Families in Poverty Needs Assessment, 2011.</li></ul>	National figure: <b>7.7%</b>  S.E. Region; <b>6.1%</b>	County figure: <b>4.2%</b>	Borough figure: <b>4.6%</b>	Comparing most recent data at regional and local level is not conclusive as the data is from different periods.  However ward data can give an indication of local need. In 2001, the wards with highest unemployment were: <ul style="list-style-type: none"><li>4.3% in Old Dean</li><li>3.7% in St Michaels</li><li>3.5% in Town</li></ul>
<b>Safety</b>	<b>Benchmark</b>	<b>Surrey</b>	<b>Surrey Heath</b>	<b>Evidence of Local Need</b>
<b>Total Number of Offences per 1000 of the population</b>  Source: <ul style="list-style-type: none"><li>Surrey Police, April 2015, borough and ward breakdown</li></ul>	County figure: <b>3.85</b>	County figure: <b>3.85</b>	Borough figure: <b>3.11</b>	Surrey Heath overall scores below the county average. However 6 wards within the borough record a higher score than both the county and borough average of offences per 1000 of the population, they are: <ul style="list-style-type: none"><li>Town <b>5.61</b></li><li>Old Dean <b>4.97</b></li><li>Frimley <b>3.99</b></li><li>Chobham <b>3.96</b></li><li>St. Michaels <b>3.88</b></li><li>Bagshot <b>3.86</b></li></ul> West End ( <b>3.63</b> ) and Windlesham ( <b>3.24</b> ) record above the borough average, but below the county average.
<b>Incidents of Anti-Social Behaviour per 1000 of the population</b>  Source:	County figure: <b>2.64</b>	County figure: <b>2.64</b>	Borough figure: <b>2.65</b>	Surrey Heath is on par with the county average for ASB. Similarly to Notable Offences recordings, 6 wards score above the county and borough average, with Town being the significant contributor: <ul style="list-style-type: none"><li>Town <b>6.61</b></li></ul>

<ul style="list-style-type: none"> <li>Surrey Police, April 2015, borough and ward breakdown</li> </ul>				<ul style="list-style-type: none"> <li>St. Michaels <b>4.99</b></li> <li>Old Dean <b>4.53</b></li> <li>Lightwater <b>3.50</b></li> <li>Bagshot <b>3.19</b></li> <li>West End <b>2.78</b></li> </ul>
<b>Incidents of Domestic Violence per 1000 of the population</b>  Source: <ul style="list-style-type: none"> <li>Surrey Police, April 2015, borough and ward breakdown</li> </ul>	County figure: <b>1.03</b>	County figure: <b>1.03</b>	Borough figure: <b>0.91</b>	<p>Surrey Heath is below the county average for Incidents of Domestic Abuse. 4 wards most notably, St. Michaels score above the county and borough average:</p> <ul style="list-style-type: none"> <li>St. Michaels <b>2.40</b></li> <li>Old Dean <b>1.73</b></li> <li>Watchetts <b>1.35</b></li> <li>Frimley <b>1.28</b></li> </ul> <p>Mytchett &amp; Deepcut (<b>0.97</b>) scores below the county average, but above the borough's average.</p>
<b>Young People (10-19 yrs) who have received a Substantive Orders / Youth Restorative Intervention (April 2014 – March 2015)</b>  Source: <ul style="list-style-type: none"> <li>CYW Substantive Order / Youth Restorative Intervention 2014-15 Data 01.05.2015</li> </ul>	County figure: <b>0.62%</b>	County figure <b>0.62%</b>	Borough figure; <b>0.47%</b>	<p>Young people who have received some form of judicial outcome or YRI is low across the county. Surrey Heath falls is low too in comparison to the county average. 4 wards below score above the borough and county average:</p> <ul style="list-style-type: none"> <li>Chobham <b>1.64%</b></li> <li>Watchetts <b>1.02%</b></li> <li>Old Dean <b>0.92%</b></li> <li>Frimley <b>0.77%</b></li> </ul> <p>3 wards score below the county average but above the borough average:</p> <ul style="list-style-type: none"> <li>Bagshot <b>0.58%</b></li> <li>Town <b>0.58%</b></li> <li>St. Michaels <b>0.57%</b></li> </ul> <p>In total Surrey Heath during 2014-15 recorded a total of 50 Substantive Orders (15) / YRIs (35), <b>3.2%</b> is an average distribution of the 50 recordings across Surrey Heath's 16 wards. Chobham, Old Dean, Frimley, and Watchetts contribute highest with 6 recordings each (<b>12%</b>), St. Michaels, Bagshot, Frimley Green, Lightwater, St. Pauls, Town recorded 3 (<b>6%</b>), Mytchett and Deepcut and Windlesham had 2 recordings (<b>4%</b>). All remaining wards all contributed less than 3.2%.</p>

<b>Young People (10 – 19 yrs) referred to Children's Services (September 2013 – August 2014).</b>	County figure: <b>2.08%</b>	County figure: <b>2.08%</b>	Borough figure: <b>2.75%</b>	Surrey Heath scores higher than the county average for all open referrals to children's services from September 2013 to August 2014. When cross-referenced with each ward's 10-19 yr old population, those wards who scored higher than the borough average are as follows: <ul style="list-style-type: none"> <li>• Old Dean <b>7.9%</b></li> <li>• St. Michaels <b>5.7%</b></li> <li>• Watchetts <b>4.92%</b></li> <li>• Frimley <b>4.87%</b></li> <li>• Town <b>3.46%</b></li> <li>• Bagshot <b>3.16%</b></li> </ul> Mytchett and Deepcut ( <b>2.59%</b> ), Parkside ( <b>2.33</b> ), Chobham ( <b>2.19%</b> ) score above the county average.  In total 290 young people aged 10-19 were recorded as being open to Children's Services. Below are the top 5 wards which contributed most to the overall borough figure: <ul style="list-style-type: none"> <li>• Old Dean <b>17.93%</b></li> <li>• Frimley <b>13%</b></li> <li>• St. Michaels <b>10.34%</b></li> <li>• Watchetts <b>10%</b></li> <li>• Parkside <b>6.21%</b></li> </ul>
Health	Benchmark	Surrey	Surrey Heath	<b>Evidence of Local Need</b>
<b>Young People Substance Use – young people (under 18 yrs) accessing specialist substance misuse services, 2013-14.</b>	National figure: 19,126	County figure: 1,503	<b>N/A</b>	There are no comparable statistics at borough or ward level.  County-wide Surrey contributed 7.85% of the national figure. Research from the NDTMS found that over half of all access, young people entered a substance misuse service with two to four vulnerabilities. The majority of referrals for young people came through Youth Offending / Secure Estate. Substance misuse amongst local Surrey Heath young people
<b>Young People's Alcohol Use – Person's admitted to hospital due to alcohol-specific conditions, under 18 year olds, crude rate, per</b>	S.E. Region: <b>39.31</b>	<b>N/A</b>	Borough figure: <b>38.4</b>	There are no comparable statistics at ward level. Surrey Heath as a borough falls scores below the regional average for under-18 alcohol related admissions.

<b>100,000 population.</b>  Source: <ul style="list-style-type: none"><li>• CYW health data 01.05.2015, breakdown by region and borough.</li><li>• Surrey, JSNA Chapter: Alcohol, October 2014</li></ul>				Research from JSNA highlights that alcohol misuse is strongly linked to health, social and economic inequalities. Local Alcohol Profiles for England (2012) indicated that compared to the 30 most affluent local authorities in the country, in the 30 most deprived local authorities under 18's were 129% more likely to admitted to hospital for an alcohol specific incident.
<b>Childhood Obesity in 10 and 11 year olds</b>  <ul style="list-style-type: none"><li>• Carrying excess weight</li><li>• Obesity prevalence 2012-13</li><li>• Obesity prevalence 2013-14</li></ul> Source: <ul style="list-style-type: none"><li>• Surrey, 2014, Child obesity in Surrey</li></ul>	N/A	County figure: <ul style="list-style-type: none"><li>• 26.6%</li><li>• 12.8%</li><li>• 13.4%</li></ul>	Borough figure: <ul style="list-style-type: none"><li>• 26.9%</li><li>• 10.5%</li><li>• 15.8%</li></ul>	<ul style="list-style-type: none"><li>• Old Dean is the ward with the highest proportion of obese 10-11 year olds (<b>20.8%</b>) and West End is the lowest (<b>5.4%</b>)</li><li>• There is a notable increase in levels of obesity during the period 2012-14. More significantly in Surrey Heath than the county as a whole.</li></ul>
<b>Young People's Smoking (11 – 17 yrs), statistics modeled from 2012 estimates</b>  Occasional smokers aged 11-15 years Regular smokers aged 11-15 years  Occasional smokers aged 15 years Regular smokers aged 15 years  Occasional smokers aged 16-17 years Regular smokers aged 16-17 years  Source: <ul style="list-style-type: none"><li>• Data obtained from Tobacco Profiles, 2013/14 - <a href="http://www.tobaccoprofiles.info/p">http://www.tobaccoprofiles.info/p</a></li></ul>	National Values: <ul style="list-style-type: none"><li>• 1.4%</li><li>• 3.1%</li></ul>	County Values: <ul style="list-style-type: none"><li>• 1.7%</li><li>• 2.8%</li></ul>	SH Values: <ul style="list-style-type: none"><li>• 1.7%</li><li>• 2.7%</li><li>• 4.5%</li><li>• 7.4%</li><li>• 6.7%</li><li>• 12.8%</li></ul>	There are no comparable statistics at ward level.  As a county, Surrey scores under some national averages and above in others. Surrey Heath, scores on par or below the overall county average, and above the national rates for occasional smokers aged 11-15 (1.7%), and occasional smokers aged 15 years (4.5%).

<a href="#"><u>rofile/tobacco-control/data#gid/1000110/pat/6/ati/101/page/1/par/E1200008/are/E07000214/iid/91330/age/172/ex/4</u></a>				
<b>Young People's Mental Well-Being*</b>  Source: <ul style="list-style-type: none"><li>• Estimates of mental health disorder, ONS, 2002 and Population estimates, ONS, mid-2007.</li><li>• North-West Area Primary Health Worker current caseload in Surrey Heath – ward breakdown (4/6/15)</li></ul> *There is a need here, for more contemporary evidence, so it is difficult to use this figures as a current measure of Surrey Heath young people's mental well being in 2015.	National figure: <b>9.5%</b>	County figure: <b>7.1%</b>	Borough figure: <b>7.4%</b>	<p>Wards in Surrey Heath where children and young people have higher proportion of mental health disorders than nationally:</p> <ul style="list-style-type: none"><li>• <b>11.4%</b> in Old Dean</li></ul> <p>After a conservation with the North West Area Primary Health Worker, her ward breakdown by caseload of 12 young people is as follows:</p> <ul style="list-style-type: none"><li>• Old Dean – 4</li><li>• Frimley – 4</li></ul> <p>Windlesham (1), Bagshot (1), Bisley (1), and Camberley (1).</p>

## Part B: Proposed Response to Need

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The needs assessment has highlighted a number of issues and area specific needs for young people in Surrey Heath. Old Dean, St. Michaels, Watchetts are prevalent throughout the raw data and partner consultations as areas with multiple needs, which are having a direct impact on young people's ability to be employable. Frimley, Town, Chobham, and Bagshot are also areas that have appeared in relation to young people's needs. In addition, the significant reductions in staffing resource and activity budget, means resource will need to be placed in high need areas in the borough. As such the response has to be realistic in what can be achieved, and young people's needs prioritised. Below is a table of 8 identified areas (including borough wide provision) and young people's needs, proposed responses, and where necessary a change from the service's current position. This needs and responses at this stage are only formative, descriptive and as a means to take to public consultation:

Where / Area	Young people's identified Needs	Proposed Response	Change from Current Position
Old Dean	<p>Lowest rate of young people achieving 5 A* - C GCSE's, including Maths and English.</p> <p>All 3 LSOA's in the top 5 most deprived areas in the borough.</p> <p>High percentage of young people with a substantive order / YRI.</p> <p>Highest number of YSS cases.</p> <p>High levels of crime recorded – ASB / Notable Offences / Domestic Violence.</p> <p>Excessive drug use.</p>	<p><b>Open Access Provision</b> – build relationships with young people to provide activities that offer new opportunities in informal learning in personal and social development to work towards employment, keep young people safe, manage behaviour and boundaries, and engage young people in taking ownership to make decisions for themselves.</p> <p><b>Targeted Provision</b> - focus on issue based topics such as tackling drug use and ASB, up skilling literacy and numeracy, promote healthy living, offer sex and relationships education, enable young people to develop social skills and foster positive relationships in their community.</p>	<p>Reduction in CYW resource from Frimley Green &amp; Bisley Youth Centre.</p> <p>Frimley Green has established provision and engages with young people from Frimley, St. Michaels, and Watchetts. However due to the centre's locality it is restrictive for young people who do not live within walking distance, nor have easy access to transport. In addition Frimley Green as an area is not in a priority area.</p> <p>Bisley Youth Centre is not in a priority area either, and approximately 75% of its young people reside in Knaphill, Woking. Whilst the young people who engage have needs that need supporting, pressures on the borough's resources suggest another provider, perhaps from the voluntary sector could lead the work with CYW service across Surrey Heath and Woking assisting.</p> <p>Significant increase in current face-to-face</p>

	<p>Highest number of recorded Open Social Care referrals.</p> <p>Highest number of NEET / RONI young people in the borough.</p> <p>Highest percentage of obese &amp; overweight young people in the borough.</p> <p>Highest number of recorded Mental Health Disorders in the borough.</p> <p>Joint highest number of cases of young people with mental health.</p> <p>Racial tensions from some young people toward the borough's Nepalese community.</p> <p>Highest percentage of adults with no or low skills in the borough.</p>		<p>provision at Old Dean Youth Centre, which is currently:</p> <p>1 x Open Access Drop In (Year 7 – Year 9)</p> <p>1 x Open Access Drop In (Year 9+)</p> <p>1 x Targeted Group (open age)</p>
Town	<p>Highest rate of ASB / Notable Offences in the borough.</p> <p>Prominent citing and recording by the Police of young people</p>	<p><b>Open Access Provision</b> - Weekend project in or close to Town to provide positive activities and support for young people.</p> <p><b>Targeted Provision</b> - focus on issue based topics such as tackling drug use and ASB, up skilling literacy and numeracy, promote healthy</p>	<p>No CYW presence currently - weekend provision to be explored in or close to Town to provide positive activities for young people.</p> <p>Significant increase in current face-to-face provision at Old Dean Youth Centre, which is currently:</p>

	<p>committing ASB on a weekend in Town at the Atrium and the Mall.</p> <p>High number of young people (LSOA – 004D, A30, London Road area) on YSS caseload.</p>	<p>living, offer sex and relationships education, enable young people to develop social skills and foster positive relationships in their community.</p>	<p>1 x Open Access Drop In (Year 7 – 9)</p> <p>1 x Open Access Drop In (Year 9+)</p> <p>1 x Targeted Group (open age)</p>
Watchetts	<p>2<sup>nd</sup> highest rate of recorded NEET / RONI young people in the borough.</p> <p>High number of recorded Open Children Service Referrals.</p> <p>High percentage of young people with a substantive order / YRI.</p> <p>Prevalent drug use.</p> <p>3<sup>rd</sup> lowest rate of young people achieving 5 A* - C GCSE's, including Maths and English.</p>	<p><b>Detached / Outreach Provision</b> – Watchetts is an area where some young people engage in Frimley Green's Youth Centre's current provision, but due to the centre's locality in relation to Watchetts it can be inaccessible for many young people without transport. Whether as a single agency or in partnership, a space to deliver youth work from in Watchetts would contribute to engaging more young people from the area.</p> <p><b>Open Access Provision</b> – build relationships with young people to provide activities that offer new opportunities in informal learning in personal and social development to work towards employment, keep young people safe, manage behaviour and boundaries, and engage young people in taking ownership to make decisions for themselves.</p> <p><b>Targeted Provision</b> - focus on issue based topics such as tackling drug use and ASB, up skilling literacy and numeracy, promote healthy living, offer sex and relationships education, enable young people to develop social skills and foster positive relationships in their community.</p>	<p>No CYW presence currently – localities in Watchetts to be explored to provide closer youth work provision to the area.</p> <p>Frimley Green Youth Centre, currently provides:</p> <p>1 x Open Access Drop In (Year 7 – 9)</p> <p>1 x Open Access Drop In (Year 9+)</p> <p>2 x Targeted Groups (1 x SEND Group / 1 ASB / Substance Misuse Group)</p>
St. Michaels	High ranking of poverty and deprivation in the ward.	<b>Detached / Outreach Provision</b> – St. Michaels is similar to Watchetts in the sense that it is an area where some young people engage in Frimley	No CYW presence currently – localities in St. Michaels to be explored to provide closer youth work provision to the area.

	<p>2<sup>nd</sup> lowest rate of young people achieving 5 A* - C GCSE's, including Maths and English.</p> <p>Highest LSOA (008A) ranking in the borough's Index of Multiple of Deprivation.</p> <p>High rates of young people recorded NEET / RONI young people in the borough.</p> <p>High number of recorded Open Children Service Referrals.</p> <p>High percentage of young people with a substantive order / YRI.</p> <p>Prevalent drug use.</p> <p>Highest rate of Domestic Violence in the borough.</p>	<p>Green's Youth Centre's current provision, but due to the centre's locality in relation to St. Michael it can be inaccessible for many young people without transport. Whether as a single agency or in partnership, a space to deliver youth work from in Watchetts would contribute to engaging more young people from the area.</p> <p><b>Open Access Provision</b> – build relationships with young people to provide activities that offer new opportunities in informal learning in personal and social development to work towards employment, keep young people safe, manage behaviour and boundaries, and engage young people in taking ownership to make decisions for themselves.</p> <p><b>Targeted Provision</b> - focus on issue based topics such as tackling drug use and ASB, up skilling literacy and numeracy, promote healthy living, offer sex and relationships education, enable young people to develop social skills and foster positive relationships in their community.</p>	<p>Frimley Green Youth Centre, currently provides:</p> <p>1 x Open Access Drop In (Year 7 – 9)</p> <p>1 x Open Access Drop In (Year 9+)</p> <p>2 x Targeted Groups (1 x SEND Group / 1 ASB / Substance Misuse Group)</p>
Frimley	<p>High rate of young people in low-income households in the borough.</p> <p>Low rate of young people achieving 5 A*-</p>	<p><b>Open Access Provision</b> – build relationships with young people to provide activities that offer new opportunities in informal learning in personal and social development to work towards employment, keep young people safe, manage behaviour and boundaries, and engage young people in taking ownership to make decisions for</p>	<p>Frimley Green Youth Centre, currently provides:</p> <p>1 x Open Access Drop In (Year 7 – 9)</p> <p>1 x Open Access Drop In (Year 9+)</p>

	<p>C.</p> <p>2<sup>nd</sup> Highest rate of adults with no or low qualifications in the borough.</p> <p>2<sup>nd</sup> highest contributor to the borough's overall 2014/15 referrals to Children Services.</p> <p>Joint highest number of cases of young people with mental health.</p>	<p>themselves.</p> <p><b>Targeted Provision</b> - focus on issue based topics such as tackling drug use and ASB, up skilling literacy and numeracy, promote healthy living, offer sex and relationships education, enable young people to develop social skills and foster positive relationships in their community.</p>	<p>2 x Targeted Groups (1 x SEND Group / 1 ASB / Substance Misuse Group)</p>
Bagshot	<p>Sited GRT community (Swift Lane – 15 occupied spots).</p> <p>4<sup>th</sup> Highest rate of RONI's in the borough. High proportion of adults with no or low qualifications.</p> <p>Over borough average levels of ASB / Notable Offences.</p> <p>Over borough average of young people with a substantive order / YRI.</p> <p>Over borough average of young people with Open Children Service</p>	<p>Establish contact and develop partnership working with the county's Gypsy Liaison Officers and local Gypsy Travelers Association.</p> <p>Thorough consultation process with young people amongst the GRT community to find out what support would suit.</p> <p>Work in partnership to deliver targeted work in the area.</p>	<p>Develop a structure and framework where discussions can take place with the GRT community as to how to develop provision for GRT young people.</p> <p>Deliver provision / look to work in partnership in an area where there is currently no CYW service presence.</p>

	referrals.		
Chobham	<p>Sited GRT community (Kalima, Chertsey Road – 15 occupied spots).</p> <p>Lack of public transport for young people.</p> <p>LSOA 001C (Brookleys Estate) ranks highly in the Index of Multiple Deprivation in the borough.</p> <p>High rate of young people living in low-income households.</p> <p>Highest percentage of young people aged 10 – 17 who have had a substantive order / YRI.</p>	<p>Establish contact and develop partnership working with the borough's Gypsy Liaison Officers and local Gypsy Travelers Association.</p> <p>Thorough consultation process with young people amongst the GRT community to find out what support would suit.</p> <p>Work in partnership to deliver targeted work in the area.</p> <p>Seek to work in partnership with youth work community to explore options around transport for young people in the East side of the borough.</p>	<p>Develop a structure and framework where discussions can take place with the GRT community as to how to develop provision for GRT young people.</p> <p>Deliver provision / look to work in partnership in an area where there is currently no CYW service presence.</p>
Surrey Heath	<p>Young people with SEND.</p> <p>Young Carers.</p>	<p>Young people with protected characteristics need to continue to be supported. Frimley Green Youth Centre delivers already a high valued and established SEND group, which can be extended borough wide.</p> <p>Explore / conduct further research with Surrey Young Carers / partner organisations to ascertain the amount of young carers in the borough and what support can be offered.</p>	<p>Widen the scope of promoting the provision borough wide alongside Carwarden and The Abbey SEND schools.</p> <p>Develop new provisions for a number of young people with different characteristics in partnership with relevant agencies and organisations.</p>

	<p>YSS have 10 young people on their caseload who are Young Parents.</p> <p>LGBTQ young people</p> <p>Military family young people (Deepcut, Camberley – Sandhurst)</p>	<p>Targeted piece of work with young parents.</p> <p>Explore scope with neighbouring boroughs (Woking / Runnymede / Guildford) to see if a joint up programme can be set up.</p> <p>Establish support for young people from a military family, support those voluntary organisations already working in military family areas.</p>	
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## **Annex 1: Additional Feedback from CYWS Stakeholders**

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### **Feedback from Young People across Surrey Heath**

Young people are at the heart of the Community Youth Work Service. Throughout May 2015, needs assessment consultations with young people have taken place across Old Dean, Frimley Green, and Bisley Youth Centre. This process is in its formative stages. During the public consultation process between June and September 2015, consultations with young people across Surrey Heath will continue to be carried out, in particular, focusing on those young people who the service is not currently engaging with, once completed this section will be updated to reflect this.

### **Young People who are engaging with the Community Youth Work Service**

Young people across Surrey Heath's three youth centre's have spoken to Assistant Youth Worker's, Worker in Charges, and Community Youth Workers about what they view as their needs. To date the young people spoken to so far have supported the findings in the raw data, with some added needs too:

- High pressure and emphasis on school / further education performance.
- Experience of school is difficult and challenging both academically and socially.
- Those with SEND feel their disability is a focus and are not given the opportunity to be viewed beyond their disability.
- Transport is restrictive and limits opportunities to access all parts of Surrey Heath and neighbouring boroughs.
- Family life can be dysfunctional and quite a toxic environment.
- Employment opportunities are sporadic and unstable.
- Pressures of social media have made body image a priority.
- Lack of leisure opportunities.
- Negative image of young people in parts of the local community in Surrey Heath.
- Aware that many of their peers are using drugs and legal highs consistently on a recreational basis.
- Pressure at home to achieve and find a pathway into employment post 16.
- Financial pressures, restrictions, and expectations to provide for those who do not come from a household of affluence.
- Relationship and Sex Education is not working in a school environment particularly for those who are LGQT.
- Staying safe.
- Significant caring responsibilities for parents and siblings.

(Discussions with young people, April - May 2015 – Old Dean, Frimley Green, and Bisley Youth Centre)

## **Feedback from partners, stakeholders and local community**

Needs assessment consultations to date have been undertaken with Surrey Police, Surrey Heath Youth Support Service, and Windle Valley Youth Project. As with young people's needs assessment consultations, the consultation process with local partners and stakeholders will be carried out further during public consultations and this section will be updated in due course.

### **Surrey Police**

The general needs of young people from a local policing perspective would suggest that there needs to be a youth work intervention in Town, ideally at some point over the weekend. There have been consistent incidents of anti-social behaviour, particularly in the Mall and Atrium during a weekend. Young people have reputedly caused instances of criminal damage, been cited for verbal abuse, acts of physical violence toward staff, and have been issued with banning orders. On a policing front, this is low-level anti-social behaviour but it is problematic for the local community, Town's image and the young people themselves who are regularly coming to police notice. Young people have stated that they feel they do not have a social space where they can congregate together on a weekend, as any current provision is commitment led i.e. sports clubs and no informal provision is on offer. This seems to run true that Monday – Friday when provision is available little anti-social behaviour is reported in comparison to a weekend.

Young people's use of legal highs and drugs is a priority, but one that is not being tackled effectively enough on a policing front at an early intervention level. Drug education across agencies is not effectively co-ordinated and underinvested in and as such young people's behaviour is being significantly affected. Young people appear to be very knowledgeable and advance regarding legal highs in particular, and measures to intervene and prevent are too reactive. Nitrous Oxide and Spice (synthetic cannabis) are of prevalence because of their low value in comparison to cannabis. In relation to young people Old Dean, Ansell and James Road are priority areas and contribute highly to the overall crime figures of Surrey Heath.

(Discussion with Tim Page, Youth Intervention Officer, Surrey Heath Police)

### **Youth Support Service team in Surrey Heath**

The majority of young people who are supported by YSS come from Old Dean, Camberley (Town A30 London Road area), and Frimley. YSS currently have 76 young people to date who they support; a breakdown of those highest contributing wards can be seen below:

- Old Dean & Camberley (Town, A30 London Road area) – 34
- Frimley – 14
- Bagshot – 6
- Watchetts – 4

Of those 76 cases, the support breakdown can be seen below:

- 16 young people are NEET
- 26 young people are NEET
- 33 young people are engaging one-to-one, via ready for work, pre-work or skills leave
- 12 young people through youth justice (6 of those via a YRI)
- 7 young people are homeless
- 1 young person via No Labels (for those who do not engage with CAMHS).

A common theme seems to point toward issues that have been generational. Aspirations are low, drug use frequent, horizons narrow, worklessness is a norm, and as such people are reliant on out-of-work benefits. Issues in Old Dean are well documented but outside of here and in St. Michaels and Watchetts, specifically Surrey Avenue and Avenue Sucy (off Frimley Road, toward the A30, London Road) there are a lot of young people living in households of intense poverty in relation to the wider affluence of Surrey Heath. James Road houses a lot of young people also, and has pockets of deprivation. Middlemoor Road in Frimley has a number of families and young people that frequently come into contact with the Youth Support Service. Further a field in Chobham, the Brookleys Estate has similar indicators of need for young people to those in the areas mentioned. For young people in Chobham accessible transport restricts employment opportunities to broader areas in Surrey Heath and Woking.

Disproportionate amounts of young people who YSS are supporting have a mental health issue (around 1/4 - 1/3 of all cases at present) a learning difficulty or learning disability, use drugs, have low educational attainment, and dysfunctional family relationships. Of note, there are currently young people who are not attending school and feel isolated. They are not developing personal and social skills school attendance instigates and such by the time post 16 education comes about there are multiple vulnerabilities and a high percentage these young people will become NEET.

(Discussions with Gavin Kitchen and Jo Heath, Youth Support Service team in Surrey Heath)

### **Windle Valley Youth Project**

Across Surrey Heath there are specific areas in the borough where the needs is high. In Old Dean it seems that there is a need to engage with the local community to build links and not just a focus on the ward's young people. In relation to mental health, health and youth work are separate areas and as such get young people's mental well-being gets overlooked. There needs to be a more integrated approach between stakeholders. Those young people who are having a disaffected school experience need a more structured form of support, there are a lot of professionals available but again there is a complex uncoordinated approach to support.

Windle Valley's Surrey Heath Steering Group has undertaken some consultation work in relation to legal highs. They are easy to access and there is a social pressure to buck the trend and say no. The evidence base is poor however around legal highs. Feedback of young people's experience of Relationships Sex Education (RSE) is very poor, more broadly in Surrey Heath it is felt that the quality of PSHE curriculum is lacking severely.

For protected groups such as Young Carers and GRT young people nothing is currently structured locally. There is a clear need to engage with the GRT community in Bagshot and Chobham but whether this is isolated for the youth work community to co-ordinate is not clear, and could perhaps be more effectively carried out as a community wide piece of work involving other organisations. During current provision, incidents have arisen whereby some young people toward the borough's Nepalese community hold racial tensions; this needs to be explored further. There are transport issues for young people in Bisley, Lightwater, and West End. This is not just a youth working need but a youth need. An innovative approach needs to be explored regarding transport for young people that could be something like a community hybrid taxi to elevate the pressure.

(Discussion with Stefan Nahajski, Chief Executive, Windle Valley Youth Project)