

CYP Haven Review – Survey for education professionals

Surrey County Council (SCC) are carrying out an evaluation of CYP Havens and would like to hear from professionals in education settings to understand how the service can best suit the emotional wellbeing and mental health needs of children and young people in Surrey.

CYP Havens are a safe space for children and young people aged 10-18 where you can talk about worries and mental health in a confidential, friendly, and supportive environment. Staff can help young people through talking about what the issue is and find ways to ensure they get the right information and access the right service. To find out more about CYP Havens and our drop-in centres in Surrey, please visit <
<https://www.cyphaven.net/>>

What is this survey about?

SCC have noticed that low numbers of young people attend CYP Haven drop-in centres and would like to understand any reasons for this. These could include lack of information about the service, poor perception of the service by young people, accessibility issues contribute to low usage, and much more.

This survey is open to all education professionals teaching or interacting with children and young people between the ages of 10-18 who are living in Surrey.

This short survey should only take less than 10 minutes to complete.

Accessibility

This survey is compatible with speech recognition software and screen readers. Alternative versions of this survey (Screen Reader Accessible and Large Print) can be found at the bottom of this page under 'related documents'. If you have any queries about the survey and/or require this survey in hard copy or a different alternative format, please contact us and we will do our best to assist you:

Email: Freya.Keating@surreycc.gov.uk

Telephone number: + 447976710445

This survey complies with GDPR. If you require any further information about how we store and use the data you provide, please see our privacy policy <
<https://www.surreycc.gov.uk/council-and-democracy/your-privacy/our-privacy-notice/business-intelligence-and-analysis-research-service>>

Introduction

1. Which key stage group do you most commonly teach/interact with? (Please select all that apply)

- Key stage 2 (ages 10-11)
- Key stage 3 (ages 11-14)
- Key stage 4 (ages 14-16)
- Key stage 5 (ages 17-18)

2. Which school do you work in?

3. In which borough is the school you work in located?

- Elmbridge
- Epsom & Ewell
- Guildford
- Mole Valley
- Reigate & Banstead
- Runnymede
- Spelthorne
- Surrey Heath
- Tandridge
- Waverley
- Woking
- Prefer not to say

Young people's mental health and wellbeing:

4. How would rate the overall support and service provision for children and young people's emotional wellbeing and mental health in Surrey?

- Very good
- Good
- Okay
- Poor
- Very poor

5. When students come to you with emotional wellbeing and mental health concerns, which

services would you tend to signpost them to?
(please select all that apply)

- Always
- School and/or SENCO
- GP
- Mindworks (formally CAMHS)
- A drop-in centre or helpline
- Family/friends
- Other

If other, please give more information:

6. How frequently do students or their parents/carers come to you with emotional wellbeing and mental health concerns?

- Less than 2 times a term
- 2-3 times a day
- 2-3 times a week
- 2-3 times a term
- More than 3 times day

7. Which of the following ways does the school you work in typically promote mental health services?
(Please select all that apply)

- School assemblies
- PSHE sessions
- Presentations/talks/workshops from external

organisations

- Posters
- Leaflets
- Information on the school website
- Letters to parents/carers
- Other

If other, please give more information:

CYP Havens:

The CYP Havens are now open in Epsom and Guildford. These provide a regular confidential, friendly, and supportive space to talk about your worries and mental health.

Epsom is open Tuesday from 3:30pm – 7.00pm and Thursday from 3:30pm – 7.00pm and Guildford is open Monday from 3:30pm – 7:00pm and Wednesday from 3.30pm – 7:00pm.

To find out more about CYP Havens, including our support line and drop-in centre locations and opening times, please visit <<https://www.cyphaven.net/>>

8. Have you heard of CYP Havens and the mental health support they provide to young people in Surrey before now?

- Yes
- No

Not sure

9. If yes, do you know what support, services and/or resources CYP Havens offer?

10. As far as you are aware, does your school promote CYP Havens to young people?

Yes

No

Not sure

11. Is there anything else you'd like to share about CYP Havens or young people's mental health and wellbeing support in Surrey?

Thank you so much for completing this survey. Your opinion really matters!