



SURREY
COUNTY COUNCIL

Travel Assistance Policy

What do you think?



**easy
read**

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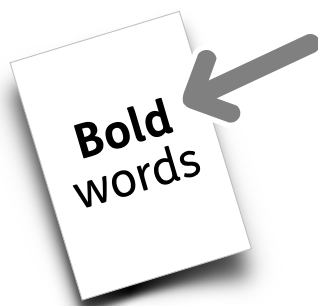
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In this Easy Read document, difficult words are in **bold**. We explain what these words mean in the sentence after they have been used.



Some words are blue and underlined.

These are links which will go to another website which has more information.

Introduction

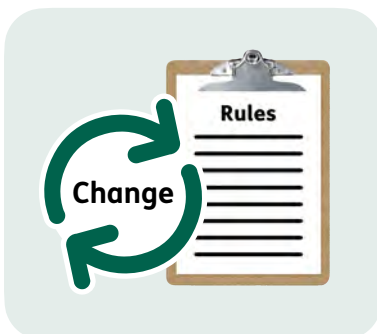
Surrey County Council has a Home To School Travel Assistance Policy. This is a set of rules that explain:



- which young people and their families we will help with travelling to school.



- how we will help these young people and their families with travelling to school.



We are changing our rules on how we help young people and their families with travelling to school.



Before we make any changes we would like to know what you think about our ideas.

How to tell us what you think

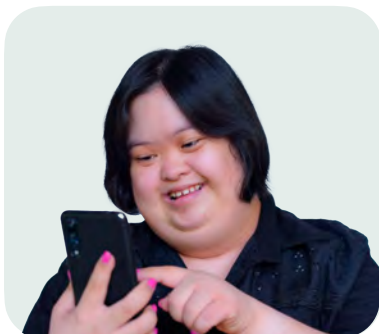
To let us know what you think of our ideas you can either:



- answer the questions in this document, or



- take part in one of our online video meetings.



You can get help to take part in our online video meetings by calling: 03456 009 009

Questions for you to answer



Question 1: Which of these answers best describes you?

Please tick all the answers that apply.

A young person with **additional needs**

Additional needs means special educations needs or disability needs

A young person without additional needs

A parent or carer of a young person with additional needs

A parent or carer of a young person without additional needs

An adult who works in education

An adult who works in travel, like a bus driver

An adult who lives in Surrey

Other - please say



Question 2: Do you or your child get help from Surrey County council with travelling to school?

Yes

No

I don't know

This question does not apply to me



Question 3: If you do get help with travelling to school, how old are you? If you are a parent answering for your child please tell us the age of your child.

If you have more than one child who gets help please tell us the age of both of them.

0 to 4

5 to 10

11 to 16

17 to 18

19 to 25

This question does not apply to me



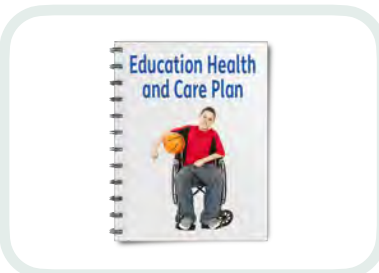
Question 4: Are you or your child going to get help from Surrey County Council with travelling to school in the next school year?

Yes

No

I don't know

This question does not apply to me



Question 5: Do you or your child have an Education Health and Care plan, or are you going to have one?

Yes

No

I don't know

This question does not apply to me



Question 6: Do you or your child use public transport to travel to and from school?

Please tick all the answers that apply.

Yes I travel with my family or with an adult

Yes I travel on my own

No

I don't know

This question does not apply me



Question 7: Do you or your child use public transport for things other than school, like to go to activities or visit family?

Please tick all the answers that apply.

- Yes I travel with my family or with an adult
- Yes I travel on my own
- No
- I don't know
- This question does not apply to me



Question 8: If you do get help with travelling to school from Surrey County Council, do you also get help with travel from Disability Living Allowance or Personal Independence Payment?

- Yes - higher rate
- Yes - lower rate
- No
- I don't know
- This question does not apply to me



Question 9: Which of these goals do you think are most important for a young person preparing to travel independently for the first time?

Please tick all the answers that apply.

- Being able to travel without a parent or carer
- Using public transport for a single journey independently
- Walking or cycling a single journey independently
- Plan and do any kind of journey using public transport independently
- Plan and do any kind of journey using any kind of travel

- Driving a car or motorcycle independently
- Walking or cycling any kind of journey independently
- Travelling on public transport with an adult or carer
- Being able to carry your own bags and get on and off vehicles independently
- Accessing travel from a collection point, like a bus stop or train station
- Being able share school transport with other young people
- Other - please say



Question 10: Why do you think it is good for young people to be able to travel independently?

Please tick your 3 main answers.

- Confidence and feeling good about yourself
- Being able to travel to friends and fun activities
- Being able to travel to school and education opportunities
- Being able to travel to work
- Can use public transport for travel other than school
- Not having to rely on friends and family for travel
- Other - please say



Question 11: Why do you think it is good for a young person's family if the young person can travel independently?

Please tick your 3 main answers.

- Family members will have more time to do what they want
- More travel options if a family want to travel together
- Family members do not have to pay for travel for the young person
- Family members do not have to travel with the young person
- More access to different activities and services
- Better family relationships
- Other - please say



Question 12: What stops young people from using public transport independently?

Please tick your 3 main answers.

- Some health needs cannot be supported on public transport
- Having never used public transport
- Not enough public transport in their area
- Not understanding how to be safe on public transport
- Special needs cannot always be supported on public transport
- Wouldn't be able to manage if plans changed
- The risk of getting lost

Not being able to communicate with people who work on the public transport

Not being able to handle money

Not being able to access opportunities that would teach them how to use public transport

Family members who are concerned about safety

Being worried about being attacked

Other - please say



Question 13: What could Surrey County Council do to support more young people to travel to school using public transport?

A large, empty rectangular box with a thin black border, intended for writing an answer to the question.



Please tell us whether you agree that these ideas would help you or your child to travel independently:



14. Bikeability - a council scheme that teaches young people to cycle safely.

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



15. Driving lessons.

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



16. Access to a Transport for London Oyster card.

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



17. Independent Travel Training.

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 18: Please tell us whether you agree with this sentence:

Independent Travel Training provided by the Council means young people will not have to do individual travel training at home.

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 19: What would improve your or your child's confidence to travel independently?



Question 20: Would you or your child consider using **collection points** for getting the bus or taxi to travel to school?



Collection points are safe pick-up and drop-off places for young people with additional needs to meet the bus or taxi.

Yes

No

I don't know



Question 21: Do you think using collection points would be good for a young person?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 22: Collection points can be in different places. Which of these places do you think would be good as collection points?

Please tick your 3 main answers.

- Bus stops
- Food supermarkets
- Local areas of interest, like local shops
- Appropriate locations on the side of the road
- Near doctor's surgeries
- Near libraries or other Council buildings
- Near local schools or nurseries
- Other - please say



Question 23: How long do you think you should have to travel to get to a collection point?

15 minutes

30 minutes

45 minutes

It depends on the needs of the child

Other - please say



Question 24: What would stop a young person from using collection points?

Please tick your 3 main answers.

- Some health issues may mean a young person cannot wait at a collection point
- Being worried about being attacked
- Bad weather like rain or snow
- Not understanding how to stay safe
- Some special needs may put the young person or others at risk
- Wouldn't be able to manage if plans changed
- Not being able to support both themselves and a brother or sister at the same time



Question 25: Please tell us if you have any further comments or suggestions about collection points.

A large, empty rectangular box with a thin black border, intended for the user to provide their comments or suggestions.



Question 26: Sometimes the Council will pay families back for a young person's travel to school - this is called Travel Allowance.

We want to pay people back by measuring how far their journey was.

We will measure their journey by how many miles it was.

Do you agree with this way of working out how much the council should pay back?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 27: What do you think stops a young person or their family from getting Travel Allowance?

Please tick your 3 main answers.

- Travel Allowance is too low
- Family member or young person's job means they cannot drive to school
- Other family responsibilities
- The school is too far away
- Not enough public transport in their area
- Family member or young person is not able to find travel
- Other - please say



Question 28: What do you think would make young people and their families use travel that is better for the environment?

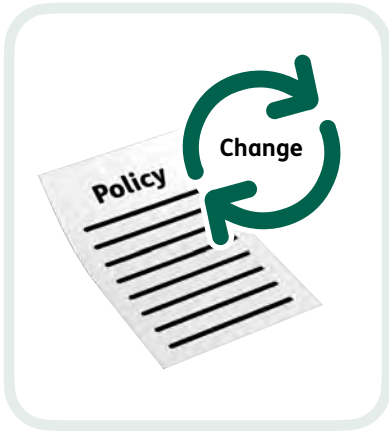
Please tick your 3 main answers.

- Better paths and routes for cycling
- Better and more buses
- More public transport in the countryside
- Being able to travel with friends
- Improve health
- Helping the environment
- Better access to public transport
- Rewards or prizes for using travel that is better for the environment



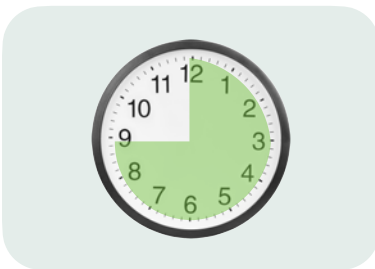
Question 29: Please tell us if you have any further comments or suggestions about Travel Allowances.

A large, empty rectangular box with a thin dark border, intended for the respondent to provide their comments or suggestions.



We are making changes to our Home to School Travel Assistance Policy.

We would like to know whether you agree or disagree with our ideas for changes.



Question 30: The Council thinks the journey from home to school should take a young person no longer than 45 minutes.



This will no longer apply to young people whose school is not in their county. How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 31: The Council will now measure Travel Allowance by how many miles the journey was. How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 32: The Council will change how much notice a family gets before they stop getting help with travel. How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 33: The Council can stop help with travel if there was a problem with the application for support. How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 34: The Council will now offer travel help to some children who are aged 4 if they are **eligible**.

Eligible means you have the right to support because you meet all the checks.

How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 35: The Council will add information about medical help for young people when travelling to school to the Home to School Travel Assistance Policy. How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 36: The Council will now only provide individual transport if a child has special medical needs. How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 37: The Council will provide more information about stopping school transport if a child's behaviour becomes dangerous.

The Council will offer a Travel Allowance if school transport is stopped.

How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 38: The Council will now help young people over the age of 16 with travel by giving them travel training and focusing on independent travel. How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 39: The Council will start offering travel **bursaries** to young people over the age of 16.

A **bursary** is money given to someone by the Government to help pay for things.

How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 40: The Council will change how young people and their families can ask for changes to their help with travel.

When a young person or their family asks for a change it will be looked at by 2 different groups of people.

How much do you agree or disagree with this change?

Definitely agree

Agree

Disagree

Definitely disagree

Don't know



Question 41: Do you have any comments about any of the changes the Council might make to the Home to School Travel Assistance Policy?

A large, empty rectangular box with a thin grey border, intended for providing comments or answers to the question above.

About you



We would like to collect some personal information about you.

This helps us to know we are hearing from people from different backgrounds and communities.



Question 42: How old are you?

0 to 17

18 to 24

25 to 34

35 to 44

45 to 54

55 to 64

65 to 74

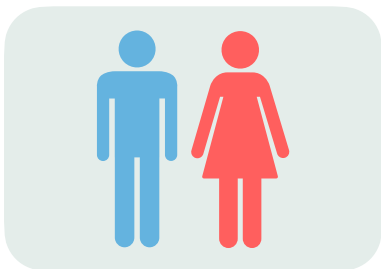
75 to 84

85 or older



Question 43: Do you have a disability or illness that affects your day to day life?

- Yes, it affects my day to day life a lot
- Yes, it affects my day to day life a little
- No
- Prefer not to say



Question 44: What is your gender?

- Male
- Female
- Prefer not to say



Question 45: Is the gender you are now the same gender you were given when you were born?

Yes

No

Prefer not to say



Question 46: What is your ethnic background?



White

British, English, Northern Irish, Scottish, Welsh

Irish

Gypsy or Irish Traveller

Any other White background



More than 1 ethnic background

White and Black Caribbean

White and Black African

White and Asian

Any other mixed background



Asian or Asian British

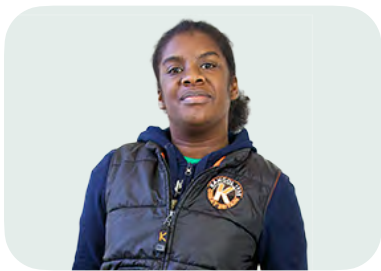
Indian

Pakistani

Bangladeshi

Chinese

Any other Asian background



Black or Black British

Caribbean

African

Any other Black background



Arab

Any other ethnic group

Prefer not to say

If you ticked 'any other ethnic group' please say your ethnic background.



Question 47: Do you look after or support another person who has a disability or illness?

- No
- Yes, I look after them 1 to 9 hours a week
- Yes, I look after them 20 to 49 hours a week
- Yes, I look after them 50 or more hours a week
- Prefer not to say



Question 48: How much money does your family make from working in a year?

£10,000 to £24,999

£25,000 to £49,999

£50,000 to £74,999

£75,000 or more

Prefer not to say