

# Consultation regarding the future of the Mobile Family Centre: Large text version

Survey closes on the xxxx

## Overview

The Mobile Family Centre (bus) is run by Waverly Family Centre on behalf of Surrey County Council to deliver targeted services. The purpose of the Mobile Family Centre was originally to engage with rural communities, although this was expanded to include any families that were isolated for any reason regardless of where in Surrey they lived.

The Mobile Family Centre is available to all Family Centres in Surrey to use and has been regularly promoted to Family Centres by the Mobile Family Centres co-ordinator. However, since November 2019 only Waverly Family Centre have used the Mobile Family Centre due to declining interest in accessing the service. Overall, the number of visits conduct by the Mobile Family Centre have been declining and fell from thirteen a month in April 2018 to two by July 2019. This was partially due to the change in services that Family Centre’s deliver compared to the Children Centres that they replaced, as there was a move to delivering targeted interventions directly to families including in their own homes.

The Mobile Family Centre has not carried out any visits since the first national lockdown began in March 2020.

Efforts were made to find alternative usages for the Mobile Family Centre as part of the council’s response to covid. Surrey County’s Children’s Services, Waverly Borough Council Housing Team, Home Start, Midwifery teams, and community health teams were all approached with an offer of using the mobile family centre. None of these services took up that offer.

Access to Education used the Mobile Family Centre between February 2021 and July 2021 to conduct sixty visits to children who were unable to access education in a mainstream setting. The Mobile Family Centre is still available to the Access to Education team for this but hasn’t been used for these visits since July 2021.

Our proposal is to discontinue the mobile family centre which would provide a saving to Surrey County Council

## Your views

### 1. What Borough do you live in?

Elmbridge

Epsom and Ewell

Guildford

Mole Valley

Reigate and Banstead

Runnymede

Spelthorne

Surrey Heath

Tandridge

Waverly

Woking

I don’t live in Surrey

STATE ANSWER:

### 2. Have you used the Mobile Family Centre in the last 5 years?

Yes

No

STATE ANWSER:

### 3. If you have stated that you have used the Mobile Family Centre in the last five years which services did you access? List all that apply

Health Promotion

Advice and support

Education

Information and advice

Under 5’s play sessions

Parenting support

Other

If ‘Other’ - please specify:

### 4. What impact will closing the Mobile Family Centre have on you or your family?

Significant positive impact

Somewhat positive impact

No impact

Somewhat negative impact

Significant negative impact

STATE ANWSER

### 5. If you have stated it will cause a negative impact please explain why

State you answer in 150 words or less

### 6. If the Mobile Family Centre was reinstated how likely would you be to use it?

Very likely

Likely

Unlikely

Very unlikely

### 7. Are there other uses for the Mobile Family Centre that you think we should consider?

State you answer in 150 words or less

### 8. What age group are you in?

Under 18;

18-24;

25-34;

35-44;

45-54;

55-64;

65-74;

75-84;

85+;

STATE ANSWER:

### 9. Do you have a long-standing illness or disability (physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities)?

Yes;

No;

Prefer not to say;

STATE ANSWER:

### 10. How do you self-identify your gender?

Female;

Male;

Non-binary;

Prefer to self-describe;

Prefer not to say;

Self describe;

STATE ANSWER:

If you prefer to self-describe, please describe here:

### 11. What is your ethnic group?

White - British, English, Northern Irish, Scottish or Welsh;

White – Irish;

White - Gypsy or Irish Traveller;

Any other White background;

White and Black Caribbean;

White and Black African;

White and Asian;

Any other mixed or multiple ethnic background;

Asian or Asian British – Indian;

Asian or Asian British – Pakistani;

Asian or Asian British – Bangladeshi;

Asian or Asian British – Chinese;

Any other Asian background;

Black or Black British – Caribbean;

Black or Black British – African;

Any other black British, Caribbean or African background;

Arab;

Other ethnic group;

Prefer not to say;

STATE ANSWER:

If ‘Other ethnic group’ - please specify:

## Submitting your response

Please submit your responses by xxxxxx

You can submit the following ways:

Online via [Surrey Says](https://www.surreysays.co.uk/adult-social-care-and-public-health/dementia-strategy-survey)

SMS: 07811 014063

Email it to [Early.help@orbispartnership.onmicrosoft.com](mailto:Early.help@orbispartnership.onmicrosoft.com)

Or by post to:

Joe Jenkinson – Mobile Family Centre Consultation,

Family Resilience Commissioning,

Quadrant Court, 35 Guildford Road,

Woking,

GU22 7QQ