



**Easy
Read**



Help to travel to school, college or training

Changes to our support for
16 to 25 year olds



What do you think?

Easy Read



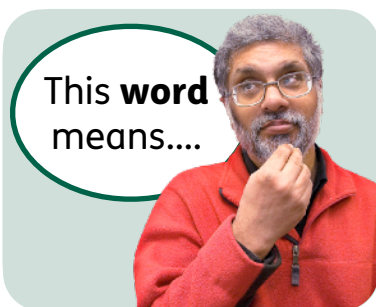
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

| | |
|-----------------------------|---|
| About this booklet | 4 |
| Travel support | 5 |
| Before the questions..... | 6 |
| Tell us what you think..... | 7 |

About this booklet



Surrey County Council provides support with travel to school and college for **eligible** children and young people in Surrey.

Eligible means someone is allowed to get or do something.



This includes things like free bus and train passes, fuel money for parents and carers, and council vehicles to take children on their journey.



This booklet will tell you about some changes we want to make to our travel support for 16 to 25 year olds.



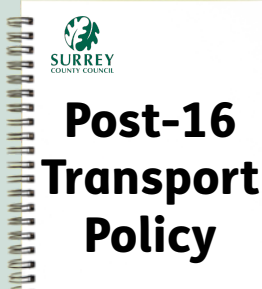
Before we make the changes, we want to know what you think.

Please read this booklet and answer the questions.

Travel support



We have some rules about our travel support for 16 to 25 year olds.



The rules are set out in a document called the **Post-16 Transport Policy**.



The **policy** says:

- How we decide who can get support.



- The different types of support that are available.



The changes we want to make are included in the separate Easy Read version of the policy.

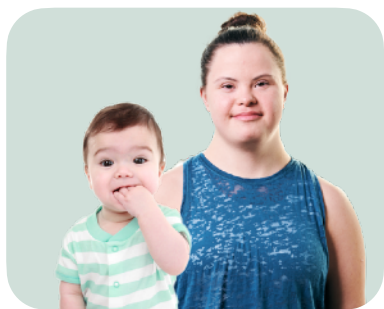
Before the questions



We will follow the law about keeping your answers safe and private.



In some of the questions we talk about young people with **SEND** and **additional needs**.



SEND stands for **S**pecial **E**ducational **N**eeds and **D**isabilities. Children and young people with SEND are aged 0 to 25 and need some extra support to learn and grow.



In Surrey, we say **additional needs** instead of SEND. But we use both terms in some of the questions.

Tell us what you think

About you



Question 1: Which of these answers best describes you?

Please tick one box.

☐

I am a young person with special educational needs or disability (SEND)/additional needs

☐

I am a young person without SEND/additional needs

☐

I am a parent or carer of a young person with SEND/additional needs

☐

I am a parent or carer of a young person without SEND/additional needs

There are more answers on the next page.

☐

I work in education

☐

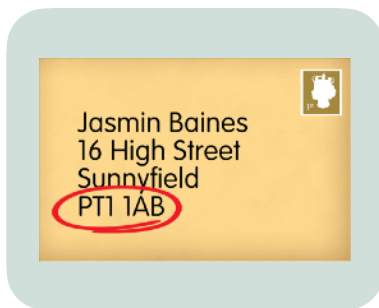
I am a transport service provider, like a bus driver or taxi driver

☐

I live in Surrey

☐

Other - please say what:



Question 2: What is your postcode?

Travel support



Question 3: Do you or your child get travel support from Surrey County Council at the moment?

Please tick one box.

☐

Yes

☐

No

☐

I do not know

☐

This does not apply to me



Question 4: How old is the child who is getting travel support?

Please tick one box.

☐

Under 5 years old

☐

5 to 10 years old

There are more answers on the next page.

- ☐ 11 to 16 years old
- ☐ 17 to 18 years old
- ☐ 19 to 25 years old



Question 5: Does the child who gets support also get the **mobility component** of any disability **benefits**?

The **mobility component** is money to help a person get around.

Benefits is money the government pays to some people who need extra support in their daily lives.

Please tick one box.

- ☐ Yes, the higher rate of money to help them get around
- ☐ Yes, the lower rate of money to help them get around
- ☐ No
- ☐ I do not know



Question 6: Have you ever asked the Council for travel support but not got it, and then **appealed**?

Appealed means you disagree with a decision and ask for it to be changed.

Please tick one box.

☐

Yes, we asked for support but did not get it and appealed

☐

Yes, we asked for support but did not get it and did not appeal

☐

No

☐

I do not know

Next year



Question 7: Will you be asking for travel support for the next school year?

Please tick one box.

☐

Yes

☐

No

☐

I do not know

☐

This does not apply to me

EHCP



An **Education Health and Care Plan (EHCP)** is an official document that agrees what support a child or young person needs, and what services they should get.



Question 8: Do you or your child have an EHCP, or are you trying to get one?

Please tick one box.

☐

Yes

☐

No

☐

I do not know

☐

This does not apply to me

Public transport



Question 9a: Do you or your child use public transport to travel to school, college or training?

Please tick one box.

☐

Yes, with a parent or carer

☐

Yes, without any help

☐

No

☐

I do not know



Question 9b: Do you or your child use public transport to go to other places outside of school hours?

Please tick one box.

- ☐ Yes, with a parent or carer
- ☐ Yes, without any help
- ☐ No
- ☐ I do not know

Changes to the travel policy



Question 10: Do you agree or disagree with us saying we have to check the policy every year, earlier in the policy?

Before, we were saying it later in the policy, but we want to make a change to explain it sooner.

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|



Question 11: How much do you agree or disagree with us:

- Checking if a family member or carer can take the young person to school or college, and if not,
- Why this is not possible?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐

Question 12: How much do you agree or disagree with us asking families to apply again if they want support for more than 1 school year?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐



Question 13a: How much do you agree or disagree with families having to show why their child needs travel support when they apply?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐

Question 13b: How much do you agree or disagree with us offering a place on one of our council vehicles, like a bus, coach or minibus?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐



Question 13c: How much do you agree or disagree with the clearer rules for getting travel assistance (like taxis or minibuses)?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐

Question 13d: How much do you agree or disagree with how much we are asking families to pay towards travel support?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐



Question 13e: How much do you agree or disagree with us only offering travel support at the beginning or end of the school day?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐

Question 13f: How much do you agree or disagree with the way you can appeal if we do not offer you support?

Strongly agree

Agree

Disagree

Strongly disagree

Do not know

☐☐☐☐☐



Question 14: Do you have any comments about the changes we want to make to our travel policy?

Please write in the box.

More about you



We would like to collect some personal information about you.

This helps us to know we are hearing from people from different backgrounds and communities.



Question 15: How old are you?

Please tick one box.

☐

18 or younger

☐

18 to 24

☐

25 to 34

☐

35 to 44

☐

45 to 54

☐

55 to 64

☐

65 to 74

☐

75 to 84

☐

85 or older



Question 16: Do you have a disability or illness that affects day to day life?

Please tick one box.

☐

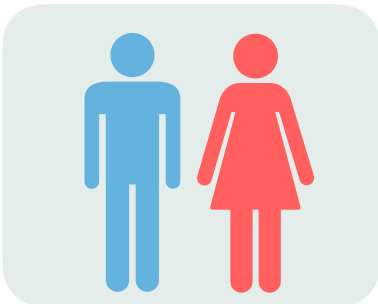
Yes

☐

No

☐

I do not want to say



Question 17: What is your gender?

Please tick one box.

☐

Female

☐

Male

☐

I do not want to say



Question 19: Is the gender you are now the same gender you were given when you were born?

Please tick one box.

☐

Yes

☐

No

☐

I do not want to say



Question 5: What is your **ethnic background**? This is your race and the country your family came from.

Please tick one box.

White

☐

British, English, Northern Irish, Scottish, Welsh

☐

Irish

☐

Gypsy or Irish Traveller

☐

Any other White background



More than 1 ethnic background

☐

White and Black Caribbean

☐

White and Black African

☐

White and Asian

☐

Any other mixed background



Asian or Asian British

☐

Indian

☐

Pakistani

☐

Bangladeshi

☐

Chinese

☐

Any other Asian background



Black or Black British

☐

Caribbean

☐

African

☐

Any other Black background

☐

Arab

☐

Any other ethnic group

☐

I do not want to say

If you ticked 'any other ethnic group'
please tell us your ethnic background:



Question 20: Do you look after or support another person who has a disability or illness?

Please tick one box.

☐

No

☐

Yes, I look after them 1 to 9 hours a week

☐

Yes, I look after them 20 to 49 hours a week

☐

Yes, I look after them 50 or more hours a week

☐

I do not want to say



Question 21: How much money comes into your household each year?

Please tick one box.

☐

£0 to £15,000 per year

There are more answer options on the next page.

- ☐ £15,001 to £30,000 per year
- ☐ £30,001 to £45,000 per year
- ☐ £45,001 to £60,000 per year
- ☐ £60,001 to £80,000 per year
- ☐ £80,001 to £100,000 per year
- ☐ Over £100,001 per year
- ☐ I do not want to say

This Easy Read booklet was produced by easy-read-online.co.uk
The booklet includes images licensed from Photosymbols & Shutterstock.