



Family Resilience: Universal Youth Work Proposal

Give us your views by completing
this questionnaire or visit
surreycc.gov.uk/consultations
by **Thursday 30 April 2020.**

Introduction

The following survey is designed to obtain your views about your current use of youth centres in Surrey, and Surrey County Council's proposed plans to change the way universal youth work is delivered in Surrey.

Currently, Surrey County Council provides open access universal youth work that takes place in youth centres across the county. Open access youth work is often provided in youth centres and is open to all young people without referral or a specific need. Whilst there is no statutory duty for SCC to continue to provide open access universal youth work, SCC recognises that the youth centres themselves are a valued community asset and can play a larger role in achieving the Community Vision for 2030 that includes community participation as one of the priorities.

However, Surrey's youth centres are often underutilised and are not fulfilling their potential for the benefit of young people. Surrey County Council is proposing to increase the availability of the existing youth centres for the use of the voluntary, community and faith sector.

We are therefore consulting on whether Surrey County Council should continue to deliver universal open access youth work and how it could enable the voluntary, community and faith sector to use the youth centres at little or no cost.

The full proposal and electronic version of this questionnaire is available here:

surreycc.gov.uk/consultations

The closing date for the consultation is midnight 30 April 2020.

Please note the information you are being asked to provide is anonymous data. The responses you provide will be used for the purposes of this consultation and may be used to provide feedback on other consultations occurring at this time.

Q.1. Are you, or is a member of your family a current user of a Surrey youth centre?

Tick one.

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Q.2. Have you, or a member of your family accessed a Surrey youth centre in the last 12 months?

Tick one.

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Q.3. Which of the following youth centres have you and/or the members of your family accessed in the last 12 months? Some of these centres are owned or leased by Surrey County Council, others are locations that Surrey County Council youth workers used to provide services for young people.

Tick all that apply.

None	<input type="checkbox"/>
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Elmbridge:	<input type="checkbox"/>
Claygate Youth Centre	<input type="checkbox"/>
Cromwell Community Centre	<input type="checkbox"/>
Hersham Youth Centre	<input type="checkbox"/>
Molesey Youth Centre	<input type="checkbox"/>
Walton Youth Centre	<input type="checkbox"/>
Weybridge Youth Centre	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>

Epsom and Ewell:	<input type="checkbox"/>
The Edge Youth Centre	<input type="checkbox"/>
The Focus Youth Centre	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>

Guildford:	<input type="checkbox"/>
Ash Youth Centre	<input type="checkbox"/>
Bellfields Youth Centre	<input type="checkbox"/>
Discovery Centre	<input type="checkbox"/>
Stoughton Youth Centre	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>

Mole Valley:	<input type="checkbox"/>
Ashtead Youth Centre	<input type="checkbox"/>
Bookham Youth Centre	<input type="checkbox"/>
The Bridge Youth Centre	<input type="checkbox"/>
The Malthouse Youth Centre	<input type="checkbox"/>
Other (please Specify)	<input type="checkbox"/>

Reigate and Banstead:	
Banstead Youth Centre	
Horley Young People and Family Centre	
The Annex Youth Centre – Redhill	
The Merstham Community Hub	
Phoenix Youth Centre	
Other (please specify)	

Runnymede:	
Addlestone Young People and Family Centre	
Egham Youth Centre	
Englefield Green Youth Centre	
Other (please specify)	

Spelthorne:	
Ashford Youth Centre	
Leacroft Youth Centre	
Shepperton Youth Centre	
Stanwell Youth Centre	
Sunbury Youth Centre	
Other (please specify)	

Surrey Heath:	
Frimley Green Youth Centre	
Old Dean Youth Centre	
Other (please Specify)	

Tandridge:	
Harrys Youth Club	
The Street Youth Centre	
Other (please specify)	

Waverley:	
Sandy Hill	
40 Degreez	
Other (please specify)	

Woking:	
Junction Cafe	
Knaphill Youth Cabin	
Lakers Youth Centre	
Sheerwater Youth Centre	
Woking Youth Arts Centre	
Other (please specify)	

Q.4. What kind of activities, events or support do you or any member of your family access through the youth centres you have visited in the last 12 months?

Tick all that apply.

None	
Art and Crafts	
Duke of Edinburgh Awards	
Emotional and mental health support	
General advice and guidance	
Music activities	
Outdoor education	
Specific Issue Groups (e.g. LGBT, Young Carers)	
Somewhere to hang out with friends	
Sport activities	
Trips/excursions/holidays	
Youth worker to talk to	
Other (please specify)	

Q.5. Is there anything that is NOT currently on offer through the youth centres you currently access and that you would like to be available?

Tick all that apply.

Everything I need is available	
I am not sure of what else I would like to be available	
Art and Crafts	
Duke of Edinburgh Awards	
Emotional and mental health support	
General advice and guidance	
Music activities	
Outdoor education	
Specific Issue Groups (e.g. LGBT, Young Carers)	
Somewhere to hang out with friends	
Sport activities	
Trips/excursions/holidays	
Youth worker to talk to	
Other (please specify)	

Q.6. If you or a member of your family do not use youth centres, what are the reasons?

Tick all that apply.

There isn't one near where I live	
There isn't anything going on that interests me	
I don't want to go to a youth centre	
I'm frightened of going	
None of my friends go	
I access the services and activities I need elsewhere	
Other (please specify)	

Q.7. Surrey County Council is planning on changing the way youth centres are managed. Please tell us to what extent you agree to the below statements.

A: Surrey County Council should continue to **directly manage** the youth centres it owns or leases to deliver universal youth work.

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know/no opinion

B: Surrey County Council should **allow the voluntary, community and faith sector** to use the youth centres it owns or leases to deliver universal youth work.

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know/no opinion

C: Surrey County Council **should charge** the voluntary, community and faith sector a market rate for the use of youth centres

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know/no opinion

D: Surrey County Council should offer the voluntary, community and faith sector the use of youth centres it owns or leases **for little or no cost**.

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know/no opinion

E: Surrey County Council should stop delivering universal **open access** youth work and focus on supporting vulnerable groups of young people instead

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know/no opinion

F: If youth centres are run by the voluntary, community and faith sector, Surrey County Council should **monitor their success** through agreed outcome requirements.

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know/no opinion

Q.8. Surrey County Council wants to enable the voluntary, community and faith sector to make more use of the youth centres. How do you think Surrey County Council should do this? Please rank the following in terms of priority using 1 for the highest priority and 5 for the least important

		Ranking 1-5 (1 highest priority, 5 least priority)
A	Provide advice and guidance to voluntary, community and faith sector groups	
B	Support the creation of suitable governance structures e.g. management committees, charitable trusts	
C	Providing training for organisations and volunteers	
D	Short term funding to help get set up	
E	Support to identify potential sources of funding	

Q.9. Are there any other possible actions Surrey County Council should consider to enable the voluntary, community and faith sector to make more use of the youth centres? Please give us any suggestions you might have.

Demographics

Q.10. Which of these age groups do you belong to?

Tick one.

0-15		40-44		65-69	
16-20		35-49		70-74	
20-24		50-54		75-79	
25-29		55-59		80-84	
30-34		60-64		85+	

Q.11. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Tick one.

Yes, limited a lot		No	
Yes, limited a little		Prefer not to say	

Q.12. What is your sex?

Female		Male		Prefer not to say	
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Q.13. How do you self-identify your gender?

Female	
Male	
Prefer not to say	
Other (please describe)	

A: Is your gender identity the same as the sex you were assigned at birth?

Female		Male		Prefer not to say	
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Q.14. How do you self-identify your sexual orientation?

Bi	
Gay man	
Gay woman/lesbian	
Heterosexual/straight	
Prefer not to say	
Other (please self-describe)	

Q.15. Are you currently pregnant or on maternity leave?

Yes		No		Prefer not to say	
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Q.16. Do you have any children with special educational needs or disabilities?

Female		Male		Prefer not to say	
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Q.17. What is your legal marital or same-sex partnership status?

In a registered same-sex civil partnership	
Married	
Formerly in a same-sex civil partnership which is now legally dissolved	
Divorced	
Surviving partner from a same-sex civil partnership	
Widowed	
Never married or never registered a same sex civil partnership	
Prefer not to say	

Q.18. Do you look after, or give any help or support to family members, friends, neighbours or others because of either: long term physical or mental ill-health/disability and/or problems related to old age?

Tick one.

No	
Yes, 1-19 hours a week	
Yes, 20-49 hours a week	
Yes, 50 or more hours a week	

Q.19. Which of these groups do you self-identify with?

Tick one.

A: White

British, English, Northern Irish, Scottish or Welsh	
Irish	
Gypsy or Irish Traveller	
Any other white background please specify	

B: Mixed or multiple ethnic groups

White and Black Caribbean	
White and Black African	
White and Asian	
Any other mixed or multiple ethnic background please specify	

C: Asian or Asian British

Indian	
Pakistani	
Bangladeshi	
Chinese	
Any other Asian background please specify	

D: Black, African, Caribbean or Black British

Caribbean	
African	
Any other Black background please specify	

E: Other Ethnic Group

Arab	
Any other ethnic group please specify	

F: Prefer not to say

Prefer not to say	
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Q.20. What is your religion?

No religion	
Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	
Buddhist	
Hindu	
Jewish	
Muslim	
Sikh	
Any other religion, please specify	

Q.21. Are you a Surrey resident?

Yes		No	
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A: If you are a Surrey resident, which borough or district do you live in?

Elmbridge	
Epsom and Ewell	
Guildford	
Mole Valley	
Reigate and Banstead	
Runnymede	
Spelthorne	
Surrey Heath	
Tandridge	
Waverley	
Woking	

Q.22. To better understand how you use youth centres it's useful for us to know the town or area you live in. To help us with this, please enter the first part of your postcode. For example, if your postcode is KT20 2EE please enter KT20. Or if your postcode is GU3 5LF please enter GU3.

Thank you for taking the time to read and complete this consultation questionnaire.

When you have completed this questionnaire, post it back to us in the Freepost envelope provided.

Please return this questionnaire to us by Thursday 30 April 2020.

Please note that the information you are being asked to provide is anonymous data. The responses you provide will be used for the purposes of this consultation and may be used to provide feedback on other consultations occurring at this time.

Whilst we will carefully consider the responses that you give in the questionnaire, we are unable to respond to individual comments or questions about the current or future operation of individual services. There are however engagement events that will be advertised in advance here:

surreycc.gov.uk/consultations

If you would like to express an interest in providing services for young people in the youth centres please email:

youthcentres.reginterest@surreycc.gov.uk

Please provide your contact details, name of youth centre/s you are interested in and a short summary of your interest.

