

Make it Happen at Merstham Community Hub

Opened 9th October 2023

Closes 31st October 2023

Please pass any completed paper surveys to staff within the Library at Merstham Community Hub. Library opening times are as follows;

Contact us if you have any queries about the survey and/or require this survey in hard copy or a different alternative format, please contact us and we will do our best to assist you:

Email: surreycommunities@surreycc.gov.uk

Telephone number: 01737 737420 (9am to 5pm, Monday to Friday, excluding bank holidays)

Overview

We would like to hear your views on the Merstham Community Hub, to help us understand if and how you use it and to shape the services it provides in the future. We would be very grateful if you could help us by answering a few short and simple questions.

This survey is compatible with speech recognition software and screen readers. Alternative versions of this

survey in Large Print a can be found at the bottom of this page under 'related documents.' If you have any queries about the survey and/or require this survey in hard copy or a different alternative format, please contact us and we will do our best to assist you:
surreycommunities@surreycc.gov.uk

Make it Happen at Merstham Community Hub Form

Data Collection

By completing the following questionnaire, you are consenting for Surrey County Council to process and store your information for the purpose of keeping residents, community groups, businesses and our local partners informed about the work that we are either involved in, or supporting, to create empowered and thriving local communities. We use the contact details provided to us to communicate with individual residents, community groups and practitioners in organisations that we work in partnership with including parish, district and borough councils, the Police, Surrey Fire and Rescue Service, Clinical Commissioning Groups, Primary Care Networks, social housing providers, utilities, the Environment Agency and the voluntary and community sector, in line with the UK General Data Protection Regulations (GDPR).

If we have consent to use your personal data, you have the right to remove it at any time. If you would like to remove consent, please contact us at the following email address: <mailto:surreycommunities@surreycc.gov.uk>

For more information on how we process your data please see our privacy notice on the Surrey County Council website: [Community Partnership and Engagement - Privacy Notice - Surrey County Council \(surreycc.gov.uk\)](https://www.surreycc.gov.uk/Community-Partnership-and-Engagement-Privacy-Notice)

Merstham Community Hub

In this section we'd love to hear your views on the Merstham Community Hub.

1. Do you live in Merstham? Answer Yes, No; Please state answer.

2. What days/times would you be most likely to visit Merstham Community Hub? Answer Monday morning, Monday afternoon, Monday evening, Tuesday morning, Tuesday afternoon, Tuesday evening, Wednesday morning, Wednesday afternoon, Wednesday evening, Thursday morning, Thursday afternoon, Thursday evening, Friday morning, Friday afternoon, Friday evening, Saturday morning, Saturday afternoon, Saturday evening, Sunday morning, Sunday afternoon, Sunday evening; Please state all that apply.

3. What would you visit Merstham Community Hub for? Answer Hot drinks, Cold drinks, Cakes, Hot meals, Cold meals, Hot snacks, Cold snacks, Social space, Library, A parent and toddler group or event, A craft activity/group or event, A youth group/service or event, A social/befriending group or event, A life skills group or event, A support group/service or event, A remote working space, Health information / advice, Signposting, Other, I wouldn't; Please state all that apply.

4. If you selected 'Other' for question 3, please specify what you would visit Merstham Community Hub for?

5. If you selected 'I wouldn't' for question 3, we would greatly appreciate understanding your reason(s) why, along with your suggestion(s) for any group, activity, event or community offer that would bring YOU into Merstham Community Hub?

6. If you selected any of the food options in question 3, please tell us what item(s) you would ideally like to see on a menu, and what you feel would be the right price?

7. What would your suggestion(s) be to enhance the existing offer at Merstham Community Hub?

8. Would you like to be involved in making your suggestions happen? Answer Yes, No; Please state answer.

Making it Happen at Merstham Community Hub

If you've indicated you'd like to be involved in Making it Happen at Merstham Community Hub, here we'd love to learn how.

9. If you've indicated that you'd like to be involved in making your suggestion happen, how would you like to be involved? Please state answer.

General information

This is where you tell us all about you, so we can get in touch with you should you like to hear more about local events and initiatives in your local area.

10. What is your first name? Please state answer.

11. What is your surname? Please state answer.

12. What is your post code? Please state answer.

13. What is your preferred method of contact?
Answer Phone, or Email; Please state answer.

14. What is your email address? Please state
answer.

15. What is your phone number? Please state
answer.

About you

Knowing a bit more about you will help us ensure we are speaking to a broad range of residents form across Surrey. Providing this information is optional.

16. What age group are you in? Answer Under 18,
18-24, 25-34, 35-44, 45-54, 55-64, 65-74, 75-84,
85+, Prefer not to say; Please state answer.

Thank you for completing the survey. **Please return your response to:**

surreycommunities@surreycc.gov.uk