

# CHANGES TO LOCAL BUS SERVICES



From 3 and 4 September 2016 there will be changes to some local bus services in Surrey.

**West Surrey:** 11, 16, 19, 23/25, 24, 46, 48, 59, 70, 71, 72, 125, 462, 463, 500, 503, 504, 520, 523, 538

**East Surrey:** 21, 22, 26, 29, 100, 236, 317, 318, 319, 357, 409, 410, 416, 424, 460/480, 479, 509, 516, 594/595, 658, 668, Buses 4U

This leaflet includes details of what the changes are for each service, and where and when new timetables will be available.

[surreycc.gov.uk/buses](http://surreycc.gov.uk/buses)

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SURREY

# CHANGES TO LOCAL BUS SERVICES — INFORMATION FOR PASSENGERS

## Where can I find out what changes are being made to my local bus service?

### West Surrey

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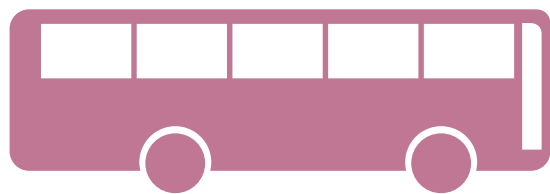
### East Surrey

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Please note: if your bus service is not included in this leaflet, no changes are being planned by Surrey County Council, or have been notified to the council by a bus operator, at the time of going to print. To check for any later updates, please visit [surreycc.gov.uk/buses](http://surreycc.gov.uk/buses).

## When will the changes be introduced?

The changes in this leaflet will be introduced from Saturday 3 and Sunday 4 September 2016.



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## Where and when will new timetables be available?

During August, new timetables will be available:

- Online on the bus operator websites (see back cover) and via their own timetable publications
- Online at [surreycc.gov.uk/buses](http://surreycc.gov.uk/buses) and [traveline.info/se](http://traveline.info/se)
- By calling Traveline on 0871 200 2233 (Calls cost 12p per minute plus your phone company's access charge).
- In Surrey County Council's Bus Guide booklets, available from libraries, local council offices and other usual outlets (from late August)
- At bus stops (from late August)

## Why are changes being made to local bus services?

These changes are being made as part of the second phase of Surrey County Council's local transport review, in order to make sure the bus services that are used the most can keep running in the face of huge funding pressures.

In making changes, the Council has considered feedback from more than 2,600 residents and stakeholders who earlier this year took part in a public consultation on proposed changes to services. Some of the original proposals have been modified for the better, as we have listened and acted where there were strong local concerns. Some of the changes also mean making improvements to services.

This leaflet also includes a summary of some other bus service changes that operators are planning to introduce. These were not part of the Council's local transport review as the majority of these are not funded by the council, or have been decided by the operator.



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# WEST SURREY

## Changes to the following services will be introduced from 4 September 2016

**11** (Stagecoach) Farnborough-Mytchett-Frimley Green-Deepcut-Camberley-Frimley Park Hospital-Ansell Road-Paddock Hill Estate

- No change to route.
- Revised timetable, generally hourly frequency, but with some reductions in the early morning and between 3pm and 4.30pm.

**16** (Stagecoach) Dockenfield-Rowledge-Shortheath-Menin Way-Farnham-Water Lane Sainsbury's-West Avenue-Knights Road-Copse Avenue-Weybourne

- Journeys to/from Dockenfield and the section of route between Water Lane Sainsbury's and Weybourne will be withdrawn. The Waverley Hoppa is a pre-bookable service available for trips to the Farnham area from these places, with Concessionary Bus Passes accepted – see back cover for contact details.
- Diverted between Ridgway Road and Farnham Station via Tilford Road. Menin Way will be served by route 46.
- Diverted to serve Hale Road for Farnham Hospital, instead of Guildford Road.
- Service extended beyond Water Lane Sainsbury's to Badshot Lea and Aldershot, to replace service 46.
- Service will run from Rowledge/Shortheath to Aldershot via Farnham on Mondays to Saturdays, with a revised timetable.

**19** (Stagecoach) Aldershot-Farnham-Lower Bourne-Frensham-Churt-Hindhead-Haslemere, with buses running to/from Godalming and Guildford as service 71

- No change to route between Aldershot and Haslemere, but buses will no longer continue to/from Guildford as service 71.
- Route extended from Haslemere town centre to Haslemere Hospital and High Lane Estate, to replace service 59.
- Revised timetable with a generally hourly service.

**23/25** (Buses Excetera) Guildford-Charlotteville-Warren Road-Boxgrove Park-Great Goodwin Drive (23) AND Guildford-Cross Lanes-Tormead Road-Boxgrove Park-Great Goodwin Drive-Merrow-Newlands Corner-Shere-Gomshall-Peaslake-Ewhurst-Cranleigh (25)

- No change to routes or timetables on Mondays to Fridays, except that the journey on schooldays from Tormead School to Ewhurst at 4.25pm will no longer operate.
- Reduced Saturday service on route 23 to a revised timetable, with four journeys each way.
- Service 25 withdrawn on Saturdays.

**24** (Buses Excetera) Guildford-Shalford-Bramley-Birtley-Grafham-Nanhurst-Elmbridge Village-Cranleigh

- No change to route or timetable on Mondays to Fridays.
- Reduced Saturday service to a revised timetable, with five journeys each way.

**46** (Stagecoach) Guildford-Watts Gallery-Compton-Binscombe-Farncombe-Godalming-Charterhouse-Hurtmore-Elstead-Cock Hill-Farnham-Badshot Lea-Aldershot

- Service will continue to operate generally hourly, Mondays to Saturdays, on its current route between Guildford and Farnham.
- Diverted from Waverley Lane in south Farnham to serve Menin Way and Tilford Road, replacing service 16.
- Section of route between Farnham and Aldershot replaced by service 16.
- Revised timetable, with all journeys serving Shackleford.

**48** (Dickson Travel) Frimley Park Hospital-Heatherside-Deepcut-Frimley Green-Brookwood-Knaphill-Littlewick-Horsell-Woking

- No change to route.
- Withdrawn before 9.20am and after 2.30pm, due to very low usage.
- Revised timetable with journeys on Mondays to Fridays at 9.20am Frimley Park Hospital to Woking via Brookwood, 10.50am and 11.50am Brookwood Station to Woking, 10.20am and 11.20am Woking to Brookwood Station and 1.30pm Woking to Frimley Park Hospital via Brookwood.

**59** (Stagecoach) Hammer Hill Estate/Woolmer Hill-Shottermill-Haslemere-High Lane Estate-Grayswood

- Service withdrawn.
- Service to High Lane Estate replaced by route 19.
- Service to Woolmer Hill Estate replaced by route 70.
- Direct journey from High Lane Estate and Haslemere to Woolmer Hill School maintained.
- Service 70 provides alternative buses to/from Grayswood.

**70** (Stagecoach) Guildford-Peasmarsh-Farncombe Meadow-Godalming-Milford-Witley-Brook-Grayswood-Haslemere-Shottermill-Camelsdale-Fernhurst-Midhurst

- No change to route, but a revised timetable, generally hourly.

**71** (Stagecoach) Guildford-Peasmarsh-Farncombe Meadow-Godalming-Milford-Witley-Wormley-Chiddingfold-Ramsnest-Lythe Hill-Haslemere-Shottermill

- No change to route between Guildford and Shottermill, but extended to terminate at Woolmer Hill Estate.
- No change to route between Guildford and Shottermill, but extended on Mondays to Saturdays to Camelsdale, Fernhurst and Midhurst to replace service 70.
- Revised timetable, generally hourly on Mondays to Saturdays and every two hours on Sundays.

**72** (Stagecoach) Guildford-Peasmarsh-Farncombe Meadow-Godalming-Ockford Ridge-Aaron's Hill Estate

- Diverted between Farncombe Meadow and Godalming via Catteshall, to serve The Mill Medical Practice, otherwise no change to route.
- Revised timetable, generally hourly.
- Supplemented early morning and late afternoon by diversions on some journeys on services 70 and 71 from Portsmouth Road to serve Eashing Lane Green.

**462** (Arriva) Guildford-Burpham-Burnt Common-Ripley-Send Marsh-Send-Old Woking-Kingfield Green-Woking

**AND**

**463** (Arriva) Guildford-Merrow-West Clandon-Burnt Common-Ripley-Send Marsh-Send-Old Woking-Kingfield Green-Woking

- Routes and timetables (generally hourly with the two services combined) largely unchanged, but fewer journeys will serve Ripley.
- Journeys, starting or finishing at Guildford as usual, would leave Ripley for Woking at approximately 9.20am, 10.15am, 1.15pm and 5.50pm. Journeys would leave Woking for Ripley at approximately 9am, 9.50am, 12.50pm and 5.25pm.

**500** (Dickson Travel) Frimley Park Hospital-Camberley-Bagshot-Lightwater-Windlesham-Sunningdale Station-Sunningdale village-Virginia Water A30-Egham-Staines

- Revised timetable on Mondays to Fridays: 7.05am and 7.35am Lightwater to Sunningdale Station; 7.40am Camberley to Staines; 10.30am, 1.40pm, 3.00pm and 4.15pm Frimley Park Hospital to Staines and 5.35pm Camberley to Sunningdale Station; 8.20am Windlesham to Frimley Park Hospital; 9.15am, 11.50am, 2.55pm Staines to Frimley Park Hospital; 4.20pm Staines to Camberley, 6pm Staines to Bagshot; 6pm and 7pm Sunningdale Station to Bagshot.
- Journeys for Connaught and Charters Schools, Royal Holloway College and Strodes College maintained.
- No change to Saturday timetable.

**503** (Stagecoach) Hambledon-Hydestile-Milford (Manor Fields and Chapel Lane)-Godalming-Guildford AND Shalford-Chilworth-Blackheath-Wonersh-Bramley-Farncombe-Godalming

- No change to route.
- Possible minor changes to timetable. Check updated Bus Guide Booklets, available from August.

**520** (Stagecoach) Aldershot-Tongham-Ash Green-Ash-Wyke-Christmaspie-Normandy-Fairlands-Guildford (and to Woking on Wednesdays)

- No change to route.
- Revised timetable with journeys to Guildford running on Tuesdays and Fridays, to Woking on Wednesdays and to Aldershot on Tuesdays, Wednesdays and Fridays.

**523** (Stagecoach) Leithfield Park/Milford Hospital-Busbridge-Godalming-Guildford

- No change to route – continues to run on Tuesdays and Thursdays.
- Revised timetable providing journeys to Godalming and Guildford from Leithfield Park and Busbridge, as well as journeys for those wishing to access Milford Hospital.

**538** (Stagecoach) Worplesdon Road-Grange Park-Stoughton-Bellfields-Slyfield Green-Jacobs Well-Burpham Sainsbury's

- Re-routing in Farncombe (The Oval and Summers Road).
- Service will run on Tuesdays and Fridays, with minor timetable adjustments.

**In addition to services included in Surrey County Council's local transport review, bus operators will be making changes to the following services in West Surrey from 4 September 2016.**

**125** (Buses Excetera) Guildford-Shalford-Chilworth-Albury-Shere-George Abbot School

- Will also serve St. Peter's School (Merrow)

**504** (Waverley Hoppa) Beacon Hill-Hindhead-Shottermill Tesco-Sickle Mill Estate-Courts Hill Road-Haslemere-Shottermill Tesco

- This Tuesday and Thursday service will also serve Hammer Hill Estate and Linchmere Road, to replace service 59
- Will depart from Hammer Hill at 9.51am for Shottermill Tesco and Haslemere, returning from Tesco via Haslemere town at 10.53am and 11.50am

## EAST SURREY

**Changes to the following services will be introduced from 3 September 2016**

**21** (Metrobus) NEW SERVICE: Kiln Lane Sainsbury's-Epsom-Ashted-Leatherhead-Headley-Boxhill-Betchworth Station-A25-Dorking-South Holmwood-Bears Green-Newdigate-Charlwood-Ifield-Crawley on Mondays to Saturdays

- Replaces current services 26 and 516.
- Same route as 516 from Epsom to Boxhill and Dorking.
- In general, runs every two hours from Epsom to Crawley via Dorking.
- One journey each way to/from Dorking Mondays to Fridays will also serve Strood Green and Brockham, to replace service 29.
- Together with service 22 (below), provides a generally hourly link on Mondays to Fridays and every two hours on Saturdays between Charlwood and Crawley, either direct via Ifield (Mondays to Saturdays) or via Horley and Gatwick Airport (Mondays to Fridays).

**22** (Metrobus) Leigh/Chart Downs-Dorking-Westcott-Abinger Hammer-Holmbury St. Mary-Abinger Common

- Route extended Mondays to Fridays from Chart Downs/Leigh to Charlwood, Hookwood Tesco, Horley, Gatwick Airport and Crawley.
- Revised timetable offering a journey generally every two hours between Holmbury St. Mary and Crawley via Dorking.
- Journeys to/from Priory School from Holmbury/Abinger area are maintained and also from Charlwood to Oakwood School in Horley, currently provided by service 26.
- Restores a bus service between Charlwood and Gatwick Airport.
- Together with service 21 (above), provides a generally hourly service between Dorking, Charlwood and Crawley, with a significant increase in buses and connectivity for several Mole Valley villages.
- No change to Saturday service operated by Buses4U.

- 26** (Metrobus) Crawley-Ifield-Charlwood-Hookwood  
Tesco-Horley
- Service withdrawn – replaced by services 21 and 22 (above).

- 29** (Buses Excetera) Newdigate-Leigh-Strood Green-Brockham-  
Dorking
- Service withdrawn and partly replaced by new service 21 (above).

- 236** (Southdown) Oxted-Westerham-Crockham Hill-Edenbridge-  
Dormansland-Lingfield-Newchapel-Copthorne-Crawley
- No change to route between Oxted and Lingfield, but will then run via Felcourt to East Grinstead, being withdrawn between Lingfield and Crawley.
  - Revised timetable running generally every two hours.
  - Newchapel still served by Southdown 485 to East Grinstead and by the Buses4U pre-bookable flexible service, on which concessionary bus passes are accepted.
  - Alternative buses from Lingfield and Dormansland to Crawley are available on service 281.

- 357** (Southdown) Warlingham Sainsbury's-Warlingham Green-  
Upper Warlingham Station-Whyteleafe-Marden Lodge-  
Caterham Valley-Caterham on the Hill-Chaldon-Merstham-Colesmead  
Road-Redhill-Timperley Gardens-Wray Common-Reigate
- Route extended from Warlingham Sainsbury's to Farleigh, Great Park and Selsdon (see also service 409 opposite).
  - Revised timetable on Mondays to Fridays, generally running hourly.
  - Journeys and extra trips timed for the needs of East Surrey College, St. Bede's School and Reigate College will continue.

- 409** (Metrobus) Caterham Valley-Caterham on the Hill-Buxton  
Lane-Whyteleafe-Upper Warlingham Station-Warlingham  
Green-Warlingham Sainsbury's-Farleigh-Great Park-Selsdon
- Service taken over by Southdown.
  - Withdrawn on Saturdays between Great Park and Selsdon.
  - Extended from Caterham Valley to Godstone, South Godstone, Blindley Heath, Lingfield, Felcourt and East Grinstead, to replace service 509.
  - Will serve Brigade Place in Caterham on the Hill.
  - Revised timetables, hourly from Selsdon (Mondays to Fridays) and Great Park (Mondays to Saturdays) to South Godstone and then every two hours between South Godstone and East Grinstead.
  - Together with service 357 (opposite) there will be two buses per hour Mondays to Fridays for much of the day between Selsdon, Great Park, Farleigh, Warlingham, Whyteleafe and Caterham Valley/ Caterham on the Hill, one via Croydon Road (357) and one via Buxton Lane (409). On Saturdays, there will be one per hour from Great Park to Caterham Valley via Buxton Lane (409).
  - Together with Metrobus service 400 there will be two buses per hour on Mondays to Saturdays between Godstone, Caterham Valley and Caterham on the Hill, every two hours on Sundays (service 400 only).
  - Additional buses on new service 411 will be available between Caterham Valley and Caterham on the Hill (see overleaf).
  - Together with service 236 (opposite) there will be an hourly service between Lingfield and East Grinstead via Felcourt on Mondays to Fridays.
  - 409 journeys for Warlingham School from all points will be maintained in a revised form.
  - To supplement service 409 in South Godstone and Blindley Heath, the Buses4U pre-bookable flexible service will also be available, on which Concessionary bus passes are accepted – see back cover for contact details.

## **411** (Southdown) NEW SERVICE Caterham Valley-Caterham on the Hill

- Local service between Caterham Station and Caterham on the Hill, with two buses per hour on Mondays to Saturdays between 9.30am and 2.30pm via Church Hill, High Street, Town End, Banstead Road, Coulsdon Road, Chaldon Road, High Street, Church Hill and back to Caterham Station.
- All the various services will provide five buses per hour for a large part of the day between Caterham Station and the Caterham on the Hill area on Mondays to Fridays, and four buses per hour on Saturdays.

## **509** (Southdown) Brigade Place-Caterham on the Hill-Caterham Valley-Godstone-South Godstone-Blindley Heath-Lingfield-Felcourt-East Grinstead

- Withdrawn and replaced by service 409 and new service 411 (above).

## **516** (Buses Excetera) Kiln Lane Sainsbury's-Epsom-Ashtead-Leatherhead-Headley-Boxhill-Betchworth Station-A25-Dorking

- Service withdrawn and replaced by new service 21 (above).
- Current journey opportunities to schools in Dorking and Leatherhead by service 516 will be included in new service 21.

## **658** (Southdown) Merstham-Wray Common-Reigate-Woodhatch-Reigate School

- Service withdrawn due to low number of students using it.
- Alternative routes are available by Metrobus services 430/435.

## **BUSES4U** (East Surrey Rural Transport Partnership) Tandridge area pre-bookable flexible service

- No change to service availability Mondays to Fridays 9am to 6pm, Saturdays 9am to 5pm.
- Evening service after 6pm will only be available on Tuesdays, Wednesdays and Thursdays.

**In addition to services included in the County Council's local transport review, bus operators will be making changes to the following services in East Surrey from 3 September 2016:**

## **100** (Metrobus) Park 25-Redhill-Earlswood-East Surrey Hospital-Salfords-Court Lodge-Horley-Gatwick Airport-Manor Royal-Northgate-Crawley-Three Bridges-Maidenbower

- Enhanced to operate every 15 minutes for the majority of the day on Mondays to Saturdays.

## **317/318/319** (Buses Excetera) Buses to St. Andrew's School (Ashtead) from Banstead, Burgh Heath, Tadworth, Langley Vale, Tattenham Corner, Epsom, Lower Kingswood and Preston

- Replaced by new services 617, 618 and 619, with revised routes and timetables and additionally serving Chipstead Valley and Woodmansterne. Contact Buses Excetera for full details (see back cover)

## **410** (Southdown) Redhill-Oxted-Hurst Green (and Westerham on Sundays)

- To be an hourly service on Saturday afternoons and withdrawn on Sundays between Hurst Green and Westerham.

## **416** (Buses Excetera) NEW SERVICE: Kiln Lane Sainsbury's-Epsom-Ashtead-Leatherhead

- Will run generally hourly, Mondays to Saturdays.

## **424** (Southdown) Crawley-Horley-Reigate-Redhill

- Revised timetable but continues to run hourly.

## **460/480** (Metrobus) Epsom-Tadworth-Lower Kingswood-Reigate-Redhill-Horley-Crawley

- A later journey will operate from Redhill to Epsom plus an evening service will be introduced with two buses per hour between Tadworth and Epsom on Monday to Saturday. Later buses will operate on Sundays between Crawley and Epsom.

**479** (Buses Excetera) Epsom-Ashtead-Barnett Wood Lane-  
Leatherhead-Fetcham-Bookham-Effingham-East Horsley-  
Clandon Crossroads-Merrow-Guildford

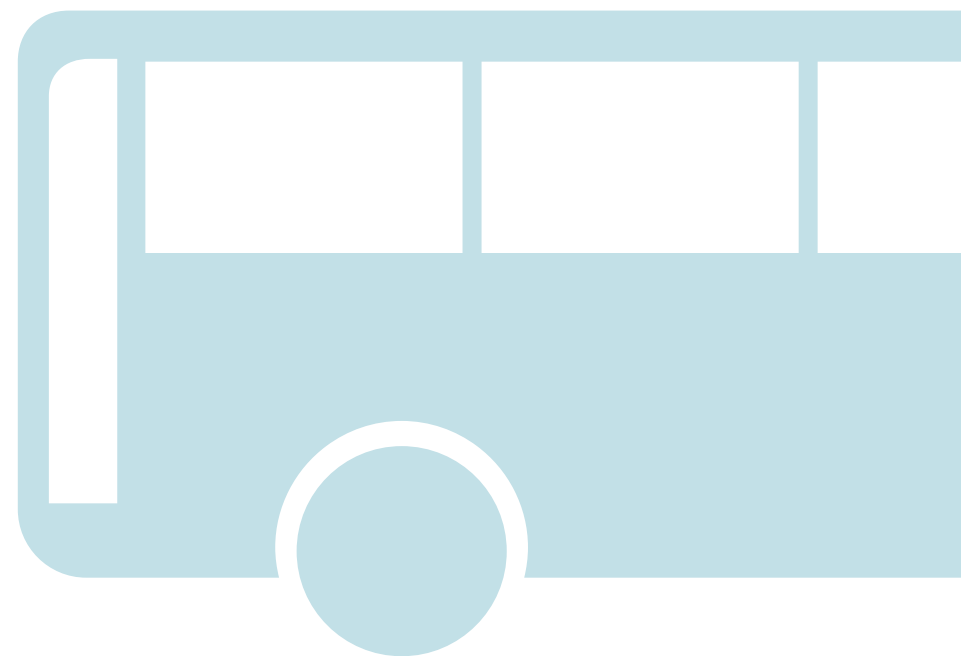
- Revised timetable, but no change to general frequency
- One journey each way on school days extended from/to Banstead, Drift Bridge, Rosebushes and Longdown Lane South, for students at St. Andrew's School (Ashtead).

**594/595** (Southdown) Chalkpit Wood-Oxted-Limpsfield-  
Chart or Tatsfield-Westerham

- Revised timetable with earlier finish on Saturdays.

**668** (Buses Excetera) North Cheam-Stoneleigh-West Ewell-  
Longmead-Epsom-St. Andrew's School

- Revised timetable





## Useful websites and phone numbers:

**arrivabus.co.uk/south-east** – 01483 534939

**buses4u.org.uk** – 01883 732791

**busesetc.com** – 01737 642225

**Dickson Travel** – 07734 851812

**metrobus.co.uk** – 01293 449191

**southdownpsv.co.uk** – 01342 719619

**stagecoachbus.com** – 0345 121 0190

**traveline.info/se** – 0871 200 2233 (calls cost 12p per minute plus your phone company's access charge)

**Waverley Hoppa** – 01428 681701

