From 3 and 4 September 2016 there will be changes to some local bus services in Surrey.

**West Surrey:** 11, 16, 19, 23/25, 24, 46, 48, 59, 70, 71, 72, 125, 462, 463, 500, 503, 504, 520, 523, 538

**East Surrey:** 21, 22, 26, 29, 100, 236, 317, 318, 319, 357, 409, 410, 416, 424, 460/480, 479, 509, 516, 594/595, 658, 668, Buses 4U

This leaflet includes details of what the changes are for each service, and where and when new timetables will be available.

[surreycc.gov.uk/buses](http://surreycc.gov.uk/buses) | 0300 200 1003 | SMS: 07527 182 861
INFORMATION FOR PASSENGERS

You can find out what changes are being made to your local bus service in this booklet.

If your bus service is not included in this booklet it means Surrey County Council are not planning any changes for that service this year.

It is possible that bus companies could decide to make further changes after this booklet has been printed.

Please go to surreycc.gov.uk/buses for the latest information.

West Surrey

Changes to Stagecoach, Buses Excetera, Dickson Travel, Arriva and Waverley Hoppa bus services are explained on pages 5 to 15.

East Surrey

Changes to Metrobus, Buses Excetera, Buses 4U and Southdown bus services are explained on pages 17 to 27.
The changes to bus services will start from **Saturday 3 September** and **Sunday 4 September 2016**.

The new bus timetables will be ready to see during **August 2016**.

**HOW TO SEE THE NEW BUS TIMETABLES**

**ON THE INTERNET**
On the bus companies websites (see back page)
You can go to: [surreycc.gov.uk/buses](http://surreycc.gov.uk/buses) and [traveline.info/se](http://traveline.info/se)

**BY PHONE**
By calling Traveline on **0871 200 2233** (Calls cost 12p per minute plus your phone company’s charges)

**WRITTEN TIMETABLES**
In Surrey County Council’s Bus Guide booklets. New versions will be available available from libraries, local council offices and other usual places from late August.
Bus companies also print their own timetables.

**AT BUS STOPS**
New timetables will be on bus stops from late August.
WHY WE ARE CHANGING LOCAL BUS SERVICES

THESE CHANGES ARE BEING MADE AFTER THE SECOND PHASE OF SURREY COUNTY COUNCIL’S LOCAL TRANSPORT REVIEW.

Surrey County Council has less money to spend on services for people in Surrey.

Our Local Transport Review will make sure that the bus services people use the most are kept running.

WE LISTENED CAREFULLY TO PEOPLE IN SURREY.

Over 2,600 people told us what they thought about our plans to change local bus services in 2016.

After listening to people’s worries we changed some of our plans for the better.

The changes we are making will give some areas a better bus service than before.

CHANGES BUS COMPANIES ARE MAKING

This leaflet also includes information about changes to other bus services which bus companies are making and were not part of our transport review.
BUS SERVICES IN WEST SURREY

CHANGES TO THESE BUS SERVICES START FROM 4 SEPTEMBER 2016

LIST OF WHICH BUS SERVICES ARE ON EACH PAGE:

Page 6  Bus services 11 and 16
Page 7  Bus services 16 and 19
Page 8  Bus services 23, 25 and 24
Page 9  Bus services 46 and 48
Page 10  Bus services 59 and 70
Page 11  Bus services 71 and 72
Page 12  Bus services 462, 463 and 500
Page 13  Bus services 500 and 503
Page 14  Bus services 520, 523 and 538
Page 15  Bus services 125 and 504
The changes we are making to this Stagecoach service.

- There will be no changes to the bus route.
- The timetable will change. Buses will mostly run every hour, but there will be fewer buses in the early morning and between 3pm and 4.30pm.

Buses will no longer run to and from Dockenfield.

Buses will no longer run on the section of the route between Water Lane Sainsbury’s and Weybourne.

The Waverley Hoppa is a bus you can pre-book for trips to the Farnham area.

Older person’s and disabled bus passes can be used on the Waverley Hoppa (see back page for details).

- The bus will be diverted between Ridgway Road and Farnham Station via Tilford Road. The 46 bus service will go to Menin Way.
- The bus will be diverted to serve Hale Road for Farnham Hospital, instead of Guildford Road.
Further changes we are making to bus service 16

- The bus route will go beyond Water Lane Sainsbury’s to Badshot Lea and Aldershot. This will replace bus service 46.

- The bus route will run from Rowledge/Shortheath to Aldershot via Farnham on Mondays to Saturdays, with a changed timetable.

The changes we are making to this Stagecoach service.

- There is no change to the route between Aldershot and Haslemere town centre.

- Buses will no longer run to and from Guildford as bus service 71.

- The route will carry on from Haslemere town centre to Haslemere Hospital and High Lane Estate. This will replace bus service 59.

- The timetable will change. Buses will mostly run every hour.

Aldershot - Farnham - Lower Bourne - Frensham - Churt - Hindhead - Haslemere, with buses running to/from Godalming and Guildford as service 71.
The changes we are making to this Buses Excetera service.

• There will be no changes to the bus routes or timetables on Mondays to Fridays, except that the 4.25pm journey from Tormead School to Ewhurst will no longer run on schooldays.

• The Saturday bus service on route 23 will be reduced. There will be four journeys each way with a changed timetable.

• There will no longer be a 25 bus service on Saturdays.

The changes we are making to this Buses Excetera service.

• There will be no changes to the bus route or timetable on Mondays to Fridays.

• The Saturday bus service will be reduced. There will be five journeys each way with a changed timetable.
46

The changes we are making to this Stagecoach service.

• The 46 bus service will still run mostly hourly, Mondays to Saturdays, between Guildford and Farnham. The route will stay the same.

• The bus will be diverted from Waverley Lane in South Farnham to serve Menin Way and Tilford Road. This replaces bus service 16.

• The section of route between Farnham and Aldershot will be replaced by bus service 16.

• There will be changes to the timetable, with fewer journeys diverting through Shackleford as there is less demand for this.

48

The changes we are making to this Dickson Travel service.

• There will be no change to the bus route.

• There will be no buses before 9.20am or after 2.30pm because very few people use these bus services.

The Monday to Friday timetable will change.

Buses will run at the following times:

• 9.20am - Frimley Park Hospital to Woking via Brookwood.
• 10.50am and 11.50am - Brookwood Station to Woking.
• 10.20am and 11.20am - Woking to Brookwood Station.
• 1.30pm - Woking to Frimley Park Hospital via Brookwood.
This Stagecoach bus service will no longer run.

There will no longer be a bus service 59.

- The bus service to High Lane Estate replaced by bus service 19.
- The bus service to Woolmer Hill Estate replaced by bus service 70.
- The direct bus journey from High Lane Estate and Haslemere to Woolmer Hill School will still run.
- Bus service 70 provides alternative buses to/from Grayswood.

The changes we are making to this Stagecoach service.

- The route between Guildford and Shottermill will not change. The route will be made longer and run to Woolmer Hill Estate.
- The timetable will change. Buses will mostly run every hour.
- Bus service 70 will no longer run from Shottermill to Midhurst. Bus service 71 will take over this part of the route.
The changes we are making to this Stagecoach service.

• There will be no change to the route between Guildford and Shottermill.

• On Mondays to Saturdays the 71 bus route will be longer. Buses will carry on from Shottermill to Camelsdale, Fernhurst and Midhurst to replace bus service 70.

• The timetable will change. Buses will mostly run every hour Mondays to Saturdays, and every two hours on Sundays.

The changes we are making to this Stagecoach service.

• The bus route will change slightly. It will be diverted between Farncombe Meadrow and Godalming to run through Catteshall, to The Mill Medical Practice.

• The timetable will change. Buses will mostly run every hour.

• Bus services 70 and 71 will divert from Portsmouth Road to Eashing Lane Green during early mornings and late afternoons.
The changes we are making to these Arriva services.

These two bus services run mostly every hour between Guildford and Woking.

- The bus routes and timetables will not change much, but there will be fewer bus journeys through Ripley.

Bus journeys which start at Guildford would leave Ripley for Woking at approximately 9.20am, 10.15am, 1.15pm and 5.50pm.

Bus Journeys would leave Woking for Ripley at approximately 9am, 9.50am, 12.50pm and 5.25pm.

The changes we are making to this Dickson Travel Service.

- There will be no changes to the timetable on Saturdays.

- Bus journeys for Connaught and Charters Schools, Royal Holloway College and Strodes College will be still run.
Further changes we are making to bus service 500

The Monday to Friday timetable will change.

Buses will run at the following times:

- 7.05am and 7.35am Lightwater to Sunningdale Station
- 7.40am Camberley to Staines
- 10.30am, 1.40pm, 3.00pm and 4.15pm Frimley Park Hospital to Staines
- 5.35pm Camberley to Sunningdale Station
- 8.20am Windlesham to Frimley Park Hospital
- 9.15am, 11.50am, 2.55pm Staines to Frimley Park Hospital
- 4.20pm Staines to Camberley
- 6pm Staines to Bagshot
- 6pm and 7pm Sunningdale Station to Bagshot.

The changes we are making to this Stagecoach service.

- There will be no change to the bus route.
- There may be small changes to the timetable. Check the new Bus Guide Booklets that will be available during August 2016. See page 3 for information about the new Bus Guide Booklets.
The changes we are making to this Stagecoach service.

- There will be no change to the bus route.
- There will be changes to the timetable. Buses will run to Guildford on Tuesdays and Fridays, to Woking on Wednesdays and to Aldershot on Tuesdays, Wednesdays and Fridays.

The changes we are making to this Stagecoach service.

- There will be no change to the bus route. The bus service will continue to run on Tuesdays and Thursdays.
- There will be changes to the timetable. There will be bus journeys to Godalming and Guildford from Leithfield Park and Busbridge, as well as journeys for people wanting to go to Milford Hospital.

The changes we are making to this Stagecoach service.

- There will be no change to the bus route.
- Buses will run on Tuesdays and Fridays with small changes to the timetable.
The following changes made by bus companies in West Surrey will start from 4 September 2016.

125 **Guildford - Shalford - Chilworth - Albury - Shere - George Abbot School**

**The changes to this Buses Excetera bus service**

- This bus service will also go to St.Peter’s School in Merrow.

504 **Beacon Hill - Hindhead - Shottermill Tesco - Sickle Mill Estate - Courts Hill Road - Haslemere - Shottermill Tesco**

**The changes to this Waverley Hoppa bus service**

- This Tuesday and Thursday bus service will also go to Hammer Hill Estate and Linchmere Road. This replaces bus service 59.

- The bus will leave from Hammer Hill at 9.51am for Shottermill Tesco and Haslemere. It will return from Tesco via Haslemere town at 10.53am and 11.50am.
LIST OF WHICH BUS SERVICES ARE ON EACH PAGE:

Page 18  Bus service 21
Page 19  Bus services 22 and 26
Page 20  Bus services 29 and 236
Page 21  Bus services 357 and 409
Page 22  Bus service 409
Page 23  Bus services 411 and 509
Page 24  Bus services 516, 658 and BUSES4U
Page 25  Bus services 100 and 317/318/319
Page 26  Bus services 410, 416, 424 and 460/480
Page 27  Bus services 479, 594/595 and 668
This is a NEW Metrobus service

**This new bus service will replace services 26 and 516.**

- The 21 bus will use the same route as the 516 bus from Epsom to Boxhill and Dorking.
- It will mostly run every two hours from Epsom to Crawley via Dorking.
- On Monday to Friday there will be one journey each way to and from Dorking, which will also go through Strood Green and Brockham. This replaces the 29 bus service.

Together with bus service 22 (see page 19), bus service 21 provides journeys between Charlwood and Crawley.

- Monday to Friday this is a mostly hourly bus service. On Saturdays this bus service will run every two hours.
- Monday to Saturday buses will run via Ifield. Monday to Friday buses will also run via Horley and Gatwick.
The changes we are making to this Metrobus service.

• On Monday to Friday the bus route will carry on from Chart Downs/Leigh to Charlwood, Hookwood Tesco, Horley, Gatwick Airport and Crawley.

• The new timetable offers a bus journey mostly every two hours between Holmbury St. Mary and Crawley via Dorking.

• There will still be bus journeys to and from Priory School from Holmbury/Abinger area.

• There will be bus journeys from Charlwood to Oakwood School in Horley. These journeys are currently provided by bus service 26.

• We are bringing back a bus service between Charlwood and Gatwick Airport.

• Together with service 21 (page 18), bus service 22 provides a mostly hourly service between Dorking, Charlwood and Crawley. There is a big increase in the number of buses for several Mole Valley villages.

• There is no change to the Saturday bus service run by Buses4U.

This Metrobus service will no longer run.

• Bus service 26 will be stopped. It will be replaced by bus services 21 and 22 (see above and page 18).
29 Newdigate - Leigh - Strood Green - Brockham - Dorking

This Buses Excetera service will no longer run.

- Bus service 29 will be stopped. It will be partly replaced by bus service 21 (see page 18).

236 Oxted - Westerham - Crockham Hill - Edenbridge - Dormansland - Lingfield - Newchapel - Copthorne - Crawley

The changes we are making to this Southdown service.

- There is no change to the route between Oxted and Lingfield. The bus will then run via Felcourt to East Grinstead. The bus will no longer run between Lingfield and Crawley.

- The timetable has changed. Buses will mostly run every two hours.

- The Southdown 485 bus service to East Grinstead will still go through Newchapel.

- The Buses4U pre-bookable flexible service can also go to Newchapel. Older Person and Disabled bus passes can be used on this bus service.

- There will be Metrobus service 281 buses that run from Lingfield and Dormansland to Crawley.
The changes we are making to this Southdown service.

- The bus route will carry on from Warlingham Sainsbury’s to Farleigh, Great Park and Selsdon (also see bus service 409 below).
- The Monday to Friday timetable has changed with buses mostly running every hour.
- Bus journeys and extra trips that are timed for the needs of people going to East Surrey College, St. Bede’s School and Reigate College will continue.

The changes we are making to this Metrobus service.

This bus service will be taken over by Southdown.

- Buses will no longer run on Saturdays between Great Park and Selsdon.
- The route will be extended from Caterham Valley to Godstone, South Godstone, Blindley Heath, Lingfield, Felcourt and East Grinstead, to replace bus service 509.
- Buses will go to Brigade Place in Caterham on the Hill.

Continued on next page
Further changes we are making to bus service 409.

The 409 bus timetable will change.

- Buses will run every hour from Selsdon to South Godstone on Mondays to Fridays.
- Buses will run every hour from Great Park to South Godstone on Mondays to Saturdays.
- Buses will then run every two hours between South Godstone and East Grinstead.
- 409 bus journeys for Warlingham School from all places will be kept but there will be some changes.

Together with bus service 357 (see page 21) there will be:

- Two buses an hour Mondays to Fridays for much of the day between Selsdon, Great Park, Farleigh, Warlingham, Whyteleafe and Caterham Valley/Caterham on the Hill.
- One bus via Croydon Road (357) and one via Buxton Lane (409).
- On Saturdays there will be one bus an hour from Great Park to Caterham Valley via Buxton Lane (409).

Together with Metrobus service 400 there will be:

- Two buses an hour on Mondays to Saturdays between Godstone, Caterham Valley and Caterham on the Hill. There will be a bus every two hours on Sundays (bus service 400 only).

- There will be extra buses on the new 411 bus service between Caterham Valley and Caterham on the Hill (see page 23).
- Together with bus service 236 (see page 20) there will be a bus every hour between Lingfield and East Grinstead via Felcourt on Mondays to Fridays.
- The Buses4U pre-bookable flexible service will also be available in South Godstone and Blindley Heath. Older People’s and Disabled Bus Passes can be used on this service. (see back page for details).
This is a NEW bus service operated by Southdown.

This is a new local bus service between Caterham Station and Caterham on the Hill.

- There will be two buses an hour on Mondays to Saturdays between 9.30am and 2.30pm.
- The route will go via Church Hill, High Street, Town End, Banstead Road, Coulsdon Road, Chaldon Road, High Street, Church Hill and back to Caterham Station.
- This new bus service and other bus services in the area will provide five buses an hour for a large part of the day between Caterham Station and the Caterham on the Hill on Mondays to Fridays, and four buses an hour on Saturdays.

This Southdown service will no longer run.

- This bus service is being replaced by bus service 409 (see pages 21 & 22) and the new bus service 411 (see above).
This Buses Excetera bus service will no longer run.

- This bus service is being replaced by bus service 21 (see page 18).
- The current journeys to schools in Dorking and Leatherhead by service 516 will be included on the new bus service 21 timetable.

This Southdown bus service will no longer run.

- This is because very few students use the bus service.
- People can also use Metrobus services 430/435 which travel from Merstham to Reigate.

This is a bus service you book in advance.

- This service will still be available to book Mondays to Fridays 9am to 6pm and Saturdays 9am to 5pm.
- The evening service after 6pm will only be available to book on Tuesdays, Wednesdays and Thursdays.
The following changes made by bus companies in East Surrey will also start from 3 September 2016.

**100**

Park 25 - Redhill - Earlswood - East Surrey Hospital - Salfords - Court Lodge - Horley - Gatwick Airport - Manor Royal - Northgate - Crawley - Three Bridges - Maidenbower

**The changes to this Metrobus service.**

- This service is being increased. Buses will now run on this route every 15 minutes for the most of the day on Mondays to Saturdays.

**317/318/319**

Buses to St. Andrew’s School (Ashtead) from Banstead, Burgh Heath, Tadworth, Langley Vale, Tattenham Corner, Epsom, Lower Kingswood and Preston.

**These Buses Excetera services are being replaced.**

- The new bus services 617, 618 and 619 will replace the 317, 318 and 319 services. The routes and timetables will change.

- The new bus services will also go through Chipstead Valley and Woodmansterne.

Contact Buses Excetera for full details (see back page)
The changes to this Southdown bus service.

• This bus service will run every hour on Saturday afternoons between Hurst Green and Westerham. It will no longer run on Sundays.

This is a new Buses Excetera service.

• This bus service will mostly run every hour Mondays to Saturdays.

The changes to this Southdown bus service.

• The timetable will change, but buses will still run every hour.

The changes to these Metrobus services.

• A later journey will run from Redhill to Epsom. An evening bus service will start with two buses an hour between Tadworth and Epsom on Monday to Saturday. Later buses will run on Sundays between Crawley and Epsom.
The changes to this Buses Excetera service.

- The timetable will change, but buses will run as often as before.
- There will be one bus journey each way on school days. The route for these journeys will be extended to and from Banstead, Drift Bridge, Rosebushes and Longdown Lane South for students at St. Andrew’s School (Ashtead).

The changes to these Southdown services.

- The timetable will change with buses finishing earlier on Saturdays.

The changes to this Buses Excetera service.

- The timetable will change.
## USEFUL WEBSITES AND PHONE NUMBERS

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<tr>
<th>Company</th>
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<tr>
<td>Arriva</td>
<td>arrivabusesoutheast.co.uk</td>
<td>01483 534 939</td>
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<tr>
<td>Buses4U</td>
<td>buses4u.org.uk</td>
<td>01883 732 791</td>
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<td>Buses Excetera</td>
<td>busesetc.com</td>
<td>01737 642 225</td>
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<td>Dickson Travel</td>
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<td>Metrobus</td>
<td>metrobus.co.uk</td>
<td>01293 449 191</td>
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<tr>
<td>Southdown</td>
<td>southdownpsv.co.uk</td>
<td>01342 719 619</td>
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<td>Stagecoach</td>
<td>stagecoachbus.com</td>
<td>0345 121 0190</td>
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<td>Traveline</td>
<td>traveline.info/se</td>
<td>0871 200 2233</td>
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<td>Waverley Hoppa</td>
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