**Overview**

**Surrey County Council, Waverley Borough Council, Councillor Liz Townsend and Cranleigh Parish Council have ambitions to improve the public realm in Cranleigh. The aim is to create a high-quality High Street which is attractive, safe, and encourages people to spend more time in Cranleigh. There is an intention to prioritise pedestrians and cyclists,as well as introduce more Sustainable urban Draining (SuDS ), as set out in Surrey’s Climate Change Strategy.**

**We would love to hear your thoughts about Cranleigh Highstreet. Whether you are a local, a visitor, or have a business in Cranleigh, we want to know what improvements you would like to see in Cranleigh High Street.**

**The purpose of this survey questionnaire is to capture what’s important to you, so that we can reflect this in our proposed plans for Cranleigh High Street.**

**This survey is compatible with speech recognition software and screen readers. Alternative versions of this survey (Screen Reader Accessible and Large Print) can be found at the bottom of this page under ‘related documents’. If you have any queries about the survey and/or require this survey in hard copy or a different alternative format, please contact us and we will do our best to assist you:**

**Email:****research@surreycc.gov.uk**

**This survey complies with GDPR, if you would like any further information please email:****research@surreycc.gov.uk**

**Section One: Your Connection to Cranleigh**

**These questions are about your connection to Cranleigh High Street.**

**1. Which of the following, if any, accurately applies to you? (select all that apply)**

**Live in Cranleigh**

**Work in Cranleigh**

**Run a business in Cranleigh**

**Regular visitor to Cranleigh (e.g. to see family or friends)**

**None of the above**

**2. Are you part of a local organisation or group?**

**Yes**

**No**

**Prefer not to say**

**3. If yes, which local organisation or group are you a part of?**

**4. In what ways do you use Cranleigh High Street? (select all that apply)**

**To work**

**To shop**

**For leisure, such as eating or drinking**

**For services, such as hairdressers, banking, or repairs**

**For public services, such as the GP or library**

**It is on my exercise route**

**It is on my route elsewhere**

**None of the above**

**Other (please specify)**

**5. If you selected other, please specify.**

**Section Two: How You Travel to Cranleigh High Street**

**These questions are about how you travel to Cranleigh High Street.**

**6. What is your main method of transport for getting to Cranleigh High Street? (Select one)**

**Walk**

**Cycle**

**Bus**

**Taxi**

**Car / Motorbike / Van etc**

**Other (please specify)**

**7. If you selected other, please specify.**

**8. How likely are you to continue using your main method of transport for getting to Cranleigh High Street in the next three years?**

**Very unlikely**

**Fairly likely**

**Unsure/don’t know**

**Fairly likely**

**Very likely**

**9. If you were unable to use your main method of transport, how else would you get to Cranleigh High Street?**

**Walk**

**Cycle**

**Bus**

**Taxi**

**Car / Motorbike / Van etc**

**I would not able to get to the High Street**

**Other (please specify)**

**10. If you selected other, please specify.**

**Your Views on a A New Design of the High Street**

**This set of questions give you the opportunity to provide your views on the current state of the High Street, what kind of improvements you would support, and what you would like to change and/or stay the same about the High Street.**

**How would you rate the condition of the following aspects of the High Street?**

**Responses are ranked from very poor to very good.**

**11. The safety and condition of footpaths and crossings**

**Very poor**

**Fairly poor**

**Adequate**

**Fairly good**

**Very good**

**12. The availability of seating in which to socialise**

**Very poor**

**Fairly poor**

**Adequate**

**Fairly good**

**Very good**

**13. The availability of cycle parking facilities**

**Very poor**

**Fairly poor**

**Adequate**

**Fairly good**

**Very good**

**14. The amount of plants and trees**

**Very poor**

**Fairly poor**

**Adequate**

**Fairly good**

**Very good**

**15. The amount of public art spaces**

**Very poor**

**Fairly poor**

**Adequate**

**Fairly good**

**Very good**

**16. The availability of clear and visible signage to help navigate the High Street**

**Very poor**

**Fairly poor**

**Adequate**

**Fairly good**

**Very good**

**How much support would you give to the following ideas for the High Street?**

**Responses are ranked from being strongly against the idea to strongly supporting the idea.**

**17. Providing wider pavements along the High Street**

**Strongly against**

**Partially against**

**Neutral**

**Partially support**

**Strongly support**

**18. Providing more seating in which to socialise**

**Strongly against**

**Partially against**

**Neutral**

**Partially support**

**Strongly support**

**19. Providing more cycle parking facilities**

**Strongly against**

**Partially against**

**Neutral**

**Partially support**

**Strongly support**

**20. Providing more plants and trees along the High Street**

**Strongly against**

**Partially against**

**Neutral**

**Partially support**

**Strongly support**

**21. Providing more clear and visible signage to help navigate the High Street**

**Strongly against**

**Partially against**

**Neutral**

**Partially support**

**Strongly support**

**22. Providing more public art spaces**

**Strongly against**

**Partially against**

**Neutral**

**Partially support**

**Strongly support**

**23. If you were redesigning Cranleigh High Street, is there anything specific you would like to see changed?**

**24. If you were redesigning Cranleigh High Street, is there anything specific you would like to see kept the same?**

**Section Three: About You**

**These questions are designed to tell us about the demographics of the respondents to this survey.**

**25. What age group are you in?**

**Under 18**

**18-24**

**25-34**

**35-44**

**45-54**

**55-64**

**65-74**

**75-84**

**85+**

**Prefer not to say**

**26. What is your sex?**

**Male**

**Female**

**Prefer not to say**

**27. Is your gender you identify with the same as your sex registered at birth?**

**Yes**

**No**

**Prefer not to say**

**28. Do you have a long-standing illness or disability (physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities)?**

**Yes**

**No**

**Prefer not to say**

**Almost done…**

**You are about to submit your response. By clicking 'Submit Response' you give us permission to analyse and include your response in our results. After you click Submit, you will no longer be able to go back and change any of your answers. Please be assured that if you are given the option to provide your email address in the box below it will not be stored along with the rest of your answers and won’t be seen by anyone who is analysing them. It will only be used for the purpose described below.**

**If you provide an email address you will be sent a receipt and a link to a PDF copy of your response.**