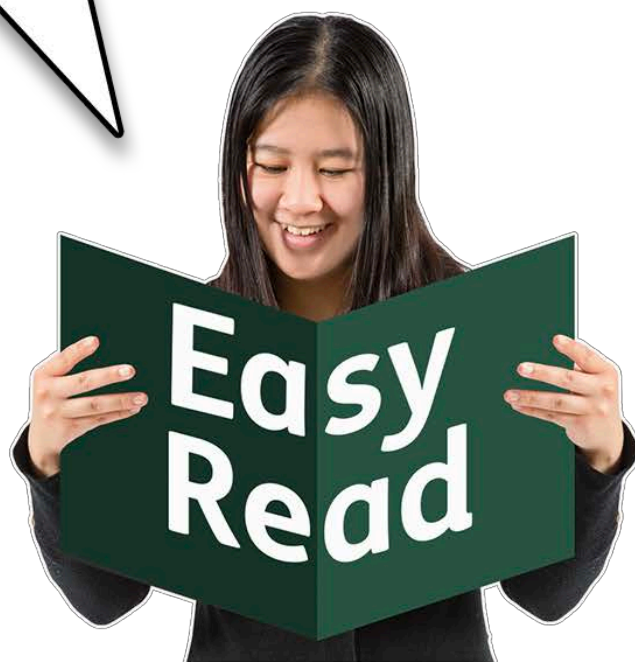


What do you think?

Libraries and cultural services



SURREY

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Introduction



Surrey County Council is looking at changing its Libraries and **cultural services**.



Cultural services include the arts, arts centres, a music service, museums, theatres and a community learning service.



Before it makes a plan, the council has written the 5 main principles that will help it to decide what to do.

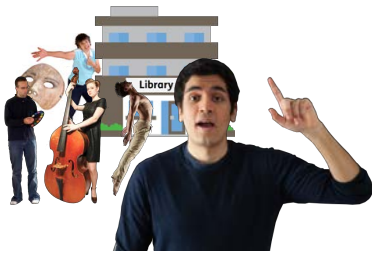


A **principle** is how we believe things should be done.



The Council wants you to:

- Tell us what you think about these 5 principles



- Tell us how you think libraries and cultural services should be changed



Please read through this document and tell us what you think by answering the questions that start on page 9.



We need to have your answers back by Friday 4th January.

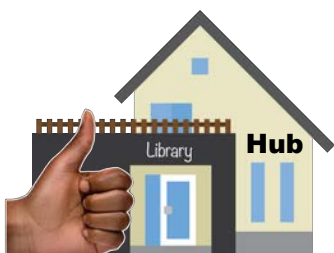
Libraries and Cultural Services in Surrey



Currently there are 52 libraries in Surrey, including 10 libraries that are run with a community organisation.



Most people go to only 18 of these libraries.



Some libraries are now in the same building as another service. This is very popular.



You can also borrow books online. This is also very popular.

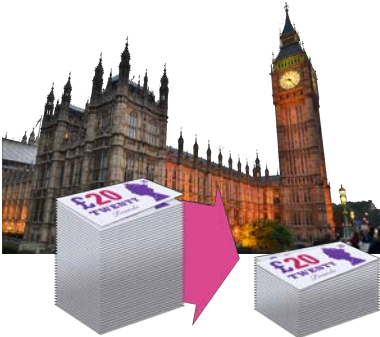


Many people, especially vulnerable people, like to use the free computers and wi-fi at libraries.



There are many volunteers working in Surrey Libraries.

Why change



The Government is giving Surrey County Council less money to pay for services.



The Council cannot afford to carry on paying for the current library service.



Many other councils are finding new ways to provide library services.

The 5 principles



We think that these 5 principles will help us to think about how to change library services:

1. Libraries and cultural services should give everybody the chance to:

- Learn
- Get information
- Learn new skills
- Improve their reading and writing
- Get involved in their local community



2. Libraries and cultural services should help communities to:

- Be strong
- Focus on people who need help





3. Libraries and cultural services work best when they work with other organisations, including sharing buildings



4. Libraries and cultural services should use **new technology** to provide a service in the way people want



New Technology is new ways of using computers, phones, TV and the internet.



5. Volunteers are important

What do you think?



Question 1.1: Do you agree or disagree that libraries and cultural services should give everyone the chance to...



- Learn
- Get information
- Learn new skills
- Improve their reading and writing
- Get involved in their local community



Strongly agree



Agree



Neither



Disagree



Strongly disagree



Not sure



Question 1.2: What effect does this principle have on you?



Very positive



Positive



No effect



Negative



Very negative



Not sure



Question 1.3: Do you agree or disagree that libraries and cultural services should focus on helping communities to...

- Be strong
- Focus on people who need help



Strongly agree



Agree



Neither



Disagree



Strongly disagree



Not sure



Question 1.4: What effect does this principle have on you?



Very positive



Positive



No effect



Negative



Very negative



Not sure



Question 1.5: Do you agree or disagree that libraries are best when they work with other organisations, including sharing buildings?



Strongly agree



Agree



Neither



Disagree



Strongly disagree



Not sure



Question 1.6: What effect does this principle have on you?



Very positive



Positive



No effect



Negative



Very negative



Not sure



Question 1.7: Do you agree or disagree that libraries should use **new technology** to provide a service in the way people want?



Strongly agree



Agree



Neither



Disagree



Strongly disagree



Not sure



Question 1.8: What effect does this principle have on you?



Very positive



Positive



No effect



Negative



Very negative



Not sure



Question 1.9: Do you agree or disagree that volunteers are important?



Strongly agree



Agree



Neither



Disagree



Strongly disagree



Not sure



Question 1.10: What effect does this principle have on you?



Very positive



Positive



No effect



Negative



Very negative



Not sure



Question 1.11: Do you agree or disagree with the idea that volunteers could collect and deliver books to vulnerable people who find it difficult to go to their local library?



Strongly agree



Agree



Neither



Disagree



Strongly disagree



Not sure



Question 1.12: What effect would this have on you?



Very positive



Positive



No effect



Negative



Very negative



Not sure

Your ideas



Question 2: Do you have any ideas for the way we should change the libraries and cultural services?

About you



We would like to ask a bit about you.



This will help us check that we are getting the views from a wide range of people.



All your answers will be kept confidential.

Question 3.1: How old are you?



- Under 18
- 18 - 24
- 25 - 44
- 45 - 64
- 65 - 74
- Over 75
- Prefer not to say

Question 3.2: What is your gender?



- Male
- Female
- Prefer not to say

Question 3.3: Are you...



- In a full time job
- In a part time job
- Working for yourself
- A volunteer
- No job
- At school or college full time
- At school or college part time
- Homemaker
- I can't work because of a disability or illness
- Retired



Question 3.4: Are you...

- White British
- Any other white background
- Black
- Asian
- Mixed race
- Gypsy, Roma, Traveller
- Prefer not to say
- Another background - please say



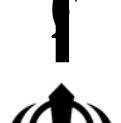
Question 3.5: Do you have difficulty doing day to day things because of a disability or illness?

- Yes a lot
- Yes a little
- No
- Prefer not to say



Question 3.6: Do you look after someone who is old, ill or disabled?

- No
- Yes for 1 - 19 hours a week
- Yes for 20 to 49 hours a week
- Yes for more than 50 hours a week
- Prefer not to say

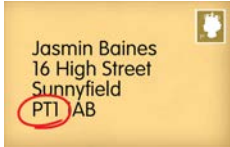


Question 3.7: What is your religion?

- Buddhist
- Hindu
- Christian
- Sikh
- Jewish
- Muslim
- Prefer not to say
- Any other religion - please say



Question 3.8: Which library or cultural buildings do you use?



Question 3.9: What is the first part of your postcode?

General questions and comments



Question 4.1: Do you think that it is right for the council to save some of the money it has been spending on libraries and cultural services?

- Agree
- Disagree
- Don't know



Question 4.2: Do you think it would be better to save money from other council services?

- Agree
- Disagree
- Don't know



Question 4.3: Have you any other comments?

Thank you



Thank you for giving your views.



The Council will take your answers into account when they make their final decision.



Please now send your answers back using the Freepost envelope.



You don't have to put a stamp on it.



We need your answers back by Friday 4th January.

For more information



If you need more information please contact us by:

Telephone: **03456 009 009**



Textphone: **18001 03456 009 009**



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