

Terms & Conditions – SFRS Community Survey Prize Draw

1. This prize draw has been organised by Surrey Fire and Rescue Service of Woodhatch Place, 11 Cockshot Hill, Reigate RH2 8EF.

How to enter

2. Qualifying entries will be made by anyone under the age of 18 completing and submitting the SFRS Community Survey before 23:59 on 2 February 2023.
3. Entries received after the stated closing date will not be accepted.
4. The prize draw is free to enter and no purchase is necessary.
5. Surrey Fire and Rescue Service will not accept responsibility for entries that are lost, mislaid, damaged or delayed, regardless of cause, including, for example, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.
6. By submitting an entry, you are agreeing to be bound by these Terms and Conditions. If you have any questions, please contact sfcontactqueries@surreycc.gov.uk.
7. Surrey Fire and Rescue Service reserve the right to refuse to award the prize to anyone in breach of these terms and conditions.

Prize

8. Any prize provided by Surrey Fire and Rescue Service is provided without any warranty or condition, whether express or implied. In particular we make no warranty or representation that the prize will meet your requirements, or that it will be fit for a particular purpose.
9. There is no cash alternative, and no alternative prize or transfer available
10. Surrey Fire and Rescue Service reserve the right at any time to withdraw any prize awarded upon reasonable notice being given to the winner.

Eligibility

11. Unless otherwise stated, our prize draws and competitions are open to all except employees of Surrey Fire and Rescue Service and Surrey County Council, their families, agents or any third party directly associated with administration of the prize draw.
12. Entrants under 18 must get consent from their parent(s) or legal guardian(s) before entering. Entrants below aged 14 and below are not eligible to take part in this competition. The parent(s) or legal guardian(s) of entrants between the ages of 15 and 18 agree to these Terms and Conditions on behalf of the entrant.
13. Only one entry per person is permitted.
14. In entering, you confirm that you are eligible to do so and eligible to claim any prize you may win. Surrey Fire and Rescue Service may require you to provide proof that you are eligible to enter the prize draw or competition.

15. Surrey Fire and Rescue Service reserve all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize draw or competition.

The Draw

16. A winner will be chosen by random draw performed within one month of the prize draw or competition ending.
17. The winner will receive details of the prize.
18. The winner will be notified by email or telephone (using details provided at entry) within 7 days of being chosen and must provide a postal address to claim their prize. If a winner does not respond to Surrey Fire and Rescue Service within 14 days of being notified, then the winner's prize will be forfeited and the Surrey Fire and Rescue Service will be entitled to select another winner in accordance with the process described above.
19. The prize is non-exchangeable, non-transferable and no cash alternative is offered. Surrey Fire and Rescue Service reserve the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond Surrey Fire and Rescue Service's control makes it necessary to do so.
20. The decision of Surrey Fire and Rescue Service regarding any aspect of the prize draw or competition is final and binding and no correspondence will be entered into about it.
21. The winner's name and county can be obtained by emailing sfcontactqueries@surreycc.gov.uk within 60 of days after the date of the closing date of the prize draw or competition.
22. Surrey Fire and Rescue Service reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

Limitation of liability

23. Insofar as is permitted by law, Surrey Fire and Rescue Service, their agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Surrey Fire and Rescue Service, their agents or distributors or that of their employees. Your statutory rights are not affected.

Data protection and publicity

24. Surrey Fire and Rescue Service are committed to protecting and respecting your privacy and will only use your personal information in accordance with these Terms and Conditions.
25. By entering, you agree that any personal information provided by you with your entry may be held and used by Surrey Fire and Rescue Service or its agents and suppliers to administer the competition.

Governing law

26. This prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.
27. Surrey Fire and Rescue Service reserve the right to update these Terms and Conditions from time to time and any updated version will be effective as soon as it is published on the website.