**Overview**

Surrey Arts is on a journey, one delayed and disrupted by the Covid-19 pandemic, to transform the offer for the 21st century ensuring our activities are inclusive and meet the needs of our residents.

For the last two years Surrey Arts has made the decision not to increase fees and charges to its customers despite receiving no inflationary increase in our Department for Education Music Grant funding. With rising costs, we now need to undertake a review of fees and charges for the 2022-23 academic year to ensure we are able to continue to provide a quality service, maintain the high levels of delivery, and remain sustainable for the future.

The two options we wish to explore are:

1. **To increase the number of weeks taught by Surrey Arts teachers each year from 30 to 33 weeks.**Fees will remain fixed at the current rates, but the cost of a term’s lesson will increase by the number of extra weeks taught. This will apply to all instrumental and vocal lessons delivered in schools and at our Centres. Membership for Area-based Ensembles will also increase by 10% to allow for the extension to 33 rehearsals per year. This option could be better for your child’s development, provide more support for exams, and give greater consistency of teaching and progress.
2. **To apply an inflationary increase of 5% to all fees.** With this option we would continue operating a 30-week teaching programme should you feel that increasing to 33 weeks is too many lessons in a term. This will apply to all instrumental and vocal lessons delivered in schools and at our Centres.

As respected customers, we would value your opinion on the two options outlined above and would appreciate your time in completing the following short survey. This survey will help inform us as we decide the best way to move forward.

This survey is compatible with speech recognition software and screen readers. Alternative versions of this survey (Screen Reader Accessible and Large Print) can be found at the bottom of this page under ‘related documents’. If you have any queries about the survey and/or require this survey in hard copy or a different alternative format, please contact us and we will do our best to assist you:

**Email:**[surreyarts@surreycc.gov.uk](mailto:surreyarts@surreycc.gov.uk)

**Telephone number:** 01483 519303

This survey complies with GDPR, if you would like any further information please email: [surreyarts@surreycc.gov.uk](mailto:surreyarts@surreycc.gov.uk)

**Your opinion matters**

1. Which of the following two proposed options would you most prefer? Please select only one item.

Option 1: Increase the number of weeks taught by Surrey Arts teachers each year from 30 to 33 weeks.

Option 2: Increase lesson and ensembles fees by 5% and retain the 30 weeks of delivery.

1. Please explain why you selected this as your preferred option. *What were your main considerations when choosing your preferred suggestion?*
2. Do you have any further comments or feedback in relation to the suggested proposals?

Thank you for your response, we really value your opinion. For further information on Surrey Arts fees and charges please see the following link: [www.surreycc.gov.uk/culture-and-leisure/arts/music/lessons-for-children](http://www.surreycc.gov.uk/culture-and-leisure/arts/music/lessons-for-children). If you have any queries or questions, please do not hesitate to contact us at: [surreyarts@surreycc.gov.uk](mailto:surreyarts@surreycc.gov.uk) or give us a call on 01483 519303.