

Surrey Arts Music Lessons 2022 to 2023 Survey

Surrey Arts would like to hear from anyone who has received music lessons organised by Surrey Arts during the school year 2022-23. This survey can be completed either by parents/carers, or by children and young people who participate in lessons. Surrey Arts is part of Surrey County Council. By completing our survey you will be helping us to improve the quality of our services to children and young people.

This short survey will take around **3-5 minutes** to complete. Thank you very much for taking part.

Data protection and accessibility

This survey complies with GDPR. If you require any further information about how we store and use the data you provide, please see our privacy policy [here](#).

This survey is compatible with speech recognition software and screen readers. Alternative versions of this survey (Screen Reader Accessible and Large Print) can be found at the bottom of this page under 'related documents'. If you have any queries about the survey and/or require this survey in hard copy or a different alternative format, please contact us and we will do our best to assist you:

Email: surreyartsmusic@surreycc.gov.uk

Telephone number: 01483 519303

This survey is intended to provide us with overall feedback about our services, and we will not respond individually to information provided here. If you have a specific issue to which you would like a response please also email surreyartsmusic@surreycc.gov.uk

If you have recently stopped having lessons with Surrey Arts, and know you will not be starting again, you can help us by instead completing our **Leavers Survey**.

1. About you

I am a parent/carer of a child or young person who is attending Surrey Arts lessons

An adult who is attending Surrey Arts lessons

2. Please tell us how old the child / person having lessons is:

0 to 7 (Key Stage 1 or younger)

7 to 11 (Primary Key Stage 2)

11 to 16 (Secondary Key Stage 3 and 4)

16 to 18

18 +

3. How did you find out about Surrey Arts music?

- Internet web search
- Instrument demo at school
- Flyer from school
- Email from school
- Friend or word of mouth
- Social media
- Surrey Matters
- Other

If other please specify:

4. Which Surrey Arts lesson(s) is your feedback about?

5. Please tell us in which school or centre the lessons took place:

6. Approximately for how long have you (or your child) attended lessons?

Over 3 years

1 - 3 years

1 - 3 terms

Less than 1 term

4. How would you rate your / your child's lessons?

I / my child make(s) good progress learning to play / sing

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

I / my child enjoy(s) their lessons

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

The quality of teaching in my / my child's lessons is good

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

My / my child's lessons are good value for money

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

8. How would you rate the impact of having music lessons has on you / your child?

Having music lessons is good for my / my child's health and wellbeing

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

Having music lessons improves my / my child's confidence

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

9. How would you rate the administration of your / your child's lessons?

I find it easy to contact Surrey Arts

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

I find it easy to make a payment to Surrey Arts

Strongly disagree

Disagree

Neutral
Agree
Strongly agree

It did not take long for lessons to be arranged

Strongly disagree
Disagree
Neutral
Agree
Strongly agree

10. Surrey Arts lessons were good because...

Please comment why Surrey Arts lessons were good:

11. Surrey Arts lessons would be better if...

Please comment how Surrey Arts lessons would be better

12. How would you rate your overall experience with Surrey Arts?

Overall, I am very happy with my (my child's) experience while learning with Surrey Arts.

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

13. Would you recommend Surrey Arts?

I would recommend Surrey Arts to friends and family

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

14. Please insert your name below, or ignore if you prefer to remain anonymous

Enter your name: