

Additional Needs within Surrey County Council competition terms and conditions
July 2022

Be in with a chance of winning the prize listed in the Parents' Voices Matter survey for this competition.

- 1) By entering the parent/carer survey competition, you are agreeing to these terms and conditions (the Applicant).
- 2) The competition is being run and organised by the Additional Needs Team in Surrey County Council (the Council), Woodhatch Place, 11 Cockshot Hill, Reigate, Surrey, RH2 8EF.

Eligibility to enter

- 3) The competition is open to parents & carers from Surrey or who use Surrey services.
- 4) There may be 1 entry per person.
- 5) The competition is free to enter.
- 6) Applicants must complete the Parents' Voices Matter survey.
- 7) Applicants must provide their name, email address and telephone number.

Terms & Conditions

- a) No third-party entries or bulk entries will be accepted. The Council reserves the right to verify the eligibility of entrants and the prize may be withheld until and unless the Council is satisfied with the verification.
- b) Entries not complying with these terms and conditions will be invalid.
- c) On successful completion of the parent/carer survey, Applicants will need to opt in to enter the competition by providing their contact details for this purpose.
- d) The competition will run from Monday 6th June until Sunday 31st July 2022 at 11:59pm.
- e) The prize is awarded conditionally upon acceptance. The winner has 14 calendar days from the date notification is sent from the Council to claim their prize. If any prize is unclaimed, or declined within 14 calendar days, the Council reserves the right to offer the prize to another Applicant.
- f) The winners will be selected at random from all eligible entries on the week commencing 8th August 2022. A Council representative will contact the winner via email or telephone to confirm they have won.
- g) The Council will not be responsible for any inability of a prize-winner to take up the specified prize.
- h) The Council reserves the right to provide a substitute prize of similar value should the specified prize become unavailable for reasons beyond its reasonable control; the Council's decision is final as to the outcome of the competition.
- i) Cash or credit alternatives will not be offered. The prize is non-transferable.
- j) Incomplete entries or entries received after the competition closing date will be invalid and disqualified from the competition.
- k) Applicants' data will be collected, stored and processed for the purposes of administering and assessing competitions. The Council shall comply with its

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obligations under the UK General Data Protection Regulations (GDPR) and the Data Protection Act 2018.

- l) All Applicants' data will be permanently deleted after the winner has been announced and the prizes distributed. In the event that the competition is withdrawn as outlined in clauses (m) and (n), the data will be permanently deleted at this point, whichever event occurs first.
- m) In the event of fraud, abuse, or an error affecting the proper operation of the competition, including the allocation of more prizes than are available, the Council reserves the right to end or suspend the competition; declare void the notification of winner; and re-allocate available prizes by conducting a new competition.
- n) The Council reserves the right to extend, suspend, cancel, postpone or amend the competition at any time with no liability to the Council, and/or review and revise these terms and conditions.
- o) These terms and conditions shall be governed by and interpreted in accordance with the laws of England and Wales and the Parties agree to submit to the exclusive jurisdiction of the English courts any dispute that arises out of or in connection with these terms and conditions.